

## Rajeswari

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Wednesday, 24 August 2022 12:03 PM  
**To:** 'Ashlyn.Chng@inchcape.com.sg'; 'claimstatusequiry@borneomotors.com.sg'; 'SUR'; 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** SNM22D205951/C02/SMH6345U/KHONGLH YOUR REF: SDZ4854S | ASSIGN LKK - SMH6345U (INSD) & SDZ4854S ALONG BEDOK SOUTH AVE 1 ON 22/08/2022 08:50

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Ashlyn,

We refer to your email of 23.08.2022.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Meanwhile, we are seeking clarification with our insured and unable to advise direct settlement arrangement.

Thank you

Hi LKK,

Please assist to arrange PRS.

Thank you

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Lynn Khong**  
Executive Motor Claims  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Wednesday, 24 August 2022 11:19 am

**To:** 'Ashlyn.Chng@inchcape.com.sg' <Ashlyn.Chng@inchcape.com.sg>; 'claimstatusenquiry@borneomotors.com.sg' <claimstatusenquiry@borneomotors.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>

**Subject:** O/R: SNM22D205951/C02/SMH6345U/KHONGLH / FW: Direct Settlement (SM) - Accident involving SDZ4854S & SMH6345U DOA: 22.08.2022

Without Prejudice

Dear Lynn,

Please conduct PRS for SDZ4854S.

Note: officer in charge Lynn Khong 63896156.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>

**Sent:** Tuesday, 23 August 2022 2:54 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>

**Subject:** Direct Settlement (SM) - Accident involving SDZ4854S & SMH6345U DOA: 22.08.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SMH6345U** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam San Joi @ 9847 6209 or 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

**D: 6631 1874 | F: 6872 7260 | E: [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)**

Inchcape Centre

Level 4, Bodycare Centre

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Singapore 128462

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