

Yan (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 24 August 2022 8:12 AM
To: assignments; Admin-D (LKKAuto)
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: SLQ349M_EST INV.pdf; SLQ349M_EFILE.pdf; Insurer Enquiry — GEARS.pdf

Direct Settlement (ST) - Accident Involving SLQ349M (GRAB) & SFY212C (MSIG) DOA: 22.08.2021 (VEH GROUNDED)

Manual Assigned

Dear LKK,

Refer to the email, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

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From: Winnie Chua <pingping_chua@sg.msig-asia.com>
Sent: Tuesday, 23 August 2022 5:15 PM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: Direct Settlement (ST) - Accident Involving SLQ349M (GRAB) & SFY212C (MSIG) DOA: 22.08.2021 (VEH GROUNDED) Est: \$36K

Dear Crystal,

Please arrange physical survey.

Have a nice day.

WC

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Tuesday, 23 August 2022 5:02 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: Direct Settlement (ST) - Accident Involving SLQ349M (GRAB) & SFY212C DOA: 22.08.2021 (VEH GROUNDED)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SFY212C** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your in-house surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Driver will claim Medical or Injury.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

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