

ASS. REC. BY:

REF:

EQ / 220081201KV

C

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

24

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMH51483

Yr Regn:

01, 19

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

M11 Attrage

c.c.

1193

Colour:

M. Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

60165

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

MM B STA 13A JM 00 4409

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

185/55R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

20/8/22

D.O.I.

24/8/2022

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 Bonnet jammed unable to take chassis number.

25/10 @ 20,750k Carbur (Red 9566-33, 317)

2/5/23 Lump Sum \$20,000 confirmed with Kenny (Red 7500.70, 27%)

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

Date/Time, File Return to?

2/5/23-typist

Days Of Repair:

24

Resurvey No. of Trip:

3

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation

\$ - RS. \$

Fees

Others

TOTAL

Report Format: TP

Lump Sum / H.B.: (\$ 20,000)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	474F

Vehicle Details

Vehicle No.:	SMH5149B
Vehicle to be Exported:	Yes
Intended Deregistration Date:	23 Aug 2022
Vehicle Make:	MITSUBISHI
Vehicle Model:	ATTRAGE 1.2 CVT
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	3A92UHK0115
Chassis No.:	MMBSTA13AJH004409
Maximum Power Output:	59.0 kW (79 bhp)
Open Market Value:	\$13,507.00
Original Registration Date:	25 Jan 2019
First Registration Date:	25 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$5,000.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Jan 2029
PARF Rebate Amount:	\$3,750.00

Intended COE Rebate Details

COE Expiry Date:	24 Jan 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$23,568.00
COE Rebate Amount:	\$15,129.00
Total Rebate Amount:	\$18,879.00

The information contained herein is correct as at 22 Aug 2022

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	22/08/2022 11:18 (SGT)
Reported by	Both
Date of Accident	20/08/2022 13:40 (SGT)
Exact Location of Accident	CTE, Singapore
Additional Location Information	CTE TOWARDS SLE BEFORE MOULMEIN
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMH5149B
-----------------------------	----------

INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	LEONG SIYUN
NRIC No	SXXXX474F
Email Address	CHARLTON.NG@GMAIL.COM
Mobile Phone No	(Phone) +65-98651576
Alternative Phone No	-

VEHICLE PARTICULARS

Manufacturer	Mitsubishi
Model	Attrage
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1193

INSURANCE COMPANY

Name of Insurance Company	EQ Insurance Company Ltd
Policy Number / Cover Note Number	DMPPHQ22-000486

DRIVER

Name of Driver	NG ZHEWEI, CHARLTON (HUANG ZHEWEI)
NRIC No	SXXXX035E
Date Of Birth	13/04/1986
Occupation	Indoor

Date Of Driving Pass	23/01/2019
Driving experience	3 YEARS AND 7 MONTHS
Gender	Male
Mobile Number	(Phone) +65-96629921
Alt. Phone Number	-
Email Address	CHARLTON.NG@GMAIL.COM
Address	BLK 19 JALAN TENTERAM #26-138
Address complement	-
Postcode	321019
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Spouse
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Chain Collision
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	3
Was anybody injured in the Accident?	Yes
Was any injured conveyed to hospital by ambulance?	No
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	5
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

PASSENGER 1

Name	LEONG SI YUN
Gender	Female

PASSENGER 2

Name	CEPHAS NG
Gender	Male

PASSENGER 3

Name	IAN NG
Gender	Male

PASSENGER 4

Name	JONATHAN NG
Gender	Male

DETAILS OF POLICE ACTION

Was the accident reported to the police?	Yes
Police Station Name	Traffic Police
Police Station Phone No	(Phone) +65-65470000
Alt. Police Station Phone No	(Fax) +65-65474900
Police Station Address	10 Ubi Avenue 3 Singapore 408865
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

REFER TO SKETCH PLAN

ATTACHMENT(S)

Are accident photos available for attachment? Yes
 Was there any video captured by Car Camera? Yes

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBC8843S
 Vehicle Manufacturer -
 Vehicle Model -
 Vehicle Variant -
 Vehicle Colour -
 Vehicle Category Commercial vehicle
 Name of Driver HOSSEN MOHAMMAD SHAMIM
 Passport No/FIN GXXXX793W
 Contact Number -
 Address -
 Address complement -
 Postcode -
 Insurance Company Name -
 Nature Of Damage -
 Details of property damaged in accident -
 No. Of Passenger (Including Driver) -

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SML1704D
 Vehicle Manufacturer -
 Vehicle Model -
 Vehicle Variant -
 Vehicle Colour -
 Vehicle Category Private car
 Name of Driver NEO SIOK HONG
 NRIC No SXXXX425G
 Contact Number (Phone) +65-94798130
 Address -
 Address complement -
 Postcode -
 Insurance Company Name -
 Nature Of Damage -
 Details of property damaged in accident -
 No. Of Passenger (Including Driver) -

INJURED PERSONS DETAILS

INJURED 1

Name of injured person NG ZHEWEI CHARLTON
 Gender Male
 Phone No -
 Address -
 Address Complement -
 Post Code -
 Approximate Age Years Old -
 Injuries Sustained -
 Injured person in which vehicle? SMH5149B
 Were seat belts worn? Yes
 Was this injured conveyed to hospital by ambulance? No

INJURED 2


Name of injured person	LEONG SIYUN
Gender	Female
Phone No	-
Address	-
Address Complement	-
Post Code	-
Approximate Age Years Old	-
Injuries Sustained	-
Injured person in which vehicle?	SMH5149B
Were seat belts worn?	Yes
Was this injured conveyed to hospital by ambulance?	No

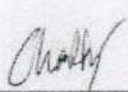
Describe Circumstance of the Accident

Refer to police report T/20220821/2012

Declaration

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature / Date & Time


Driver's Signature (If driver is not the policyholder) / Date & Time


Witnessed by Reporting Centre Personnel
(Name as in NRIC/ID card)





**SINGAPORE
POLICE FORCE**



T/20220821/7012

1 of 5

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20220821/7012

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 21/08/2022 13:32		Vide Report No.:		Station Diary No.:	
Informant's Particulars					
Name of Informant: NG ZHEWEI, CHARLTON			Address: 19 JALAN TENTERAM #26-138 SINGAPORE 321019		
ID Type / ID No.: NRIC NO / S8610035E			Contact No.: Home/Office: Mobile: 96629921		
Nationality: SINGAPORE CITIZEN			Email: CHARLTON.NG@GMAIL.COM		
Sex: Male	Age: 36	Date of Birth: 13/04/1986	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: Industrial Relations Officer			Driving Licence Information: Class: 3 Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 20/08/2022 14:15	Type of Location: Straight Road
Location: CENTRAL EXPRESSWAY				
Weather: Cloudy		Road Surface: Dry		Road Speed Limit: 80 Km/h
Traffic Flow: Two Way		Traffic Control: Not Controlled		Traffic Volume: Light
Type of Collision: 3 vehicle chain collision				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Conditio	No of
GBC8843S	Lorry	NISSAN		Red	Slightly Damaged	1
SMH5149B	Car	MITSUBISHI		Silver	Seriously Damaged	4
SML1704D	Car	SUZUKI	ARONA	Red	Slightly Damaged	1



**SINGAPORE
POLICE FORCE**



T/20220821/7012

2 of 5

Police Station Of Origin:

Traffic Police

10 Ubi Avenue 3 SINGAPORE 408865

Tel No: 65470000

Report No. T/20220821/7012

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SMH5149B	EQ INSURANCE COMPANY LTD.	DMPPHQ22-000486	25/01/2022	24/01/2023

Details of Person Involved				
Any Pedestrian Involved: No				
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA		
Driver				
Name	HOSSEN MOHAMMAD SHAMIM	ID No.	G6936793W	
Related Vehicle	GBC8843S (Lorry)	Contact No.	NIL	
Hospital/Clinic	NIL	Class of Driving Licence & Expiry	Class: NIL Date of Expiry: NIL	
Date	NIL	Date	NIL	
No. of Days granted Medical Leave	NIL	Degree of	NIL	
Vehicle Owner				
Name	LEONG SIYUN	ID No.	S8778474F	
Related Vehicle	SMH5149B (Car)	Contact No.	98651576	
Hospital/Clinic	TAN TOCK SENG HOSPITAL	Class of Driving Licence & Expiry	Class: NIL Date of Expiry: NIL	
Date	20/08/2022	Date	20/08/2022	
No. of Days granted Medical Leave	05	Degree of	Slight	
Passenger				
Name	NG WEI LE CEPHAS	ID No.	T1637215Z	
Related Vehicle	SMH5149B (Car)	Contact No.	NIL	
Hospital/Clinic	NIL	Class of Driving Licence & Expiry	Class: NIL Date of Expiry: NIL	
Date	NIL	Date	NIL	
No. of Days granted Medical Leave	NIL	Degree of	NIL	



SINGAPORE POLICE FORCE



T/20220821/7012

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

3 of 5

Report No. T/20220821/7012

CONTINUATION OF REPORT

Passenger			
Name	NG WEI ZE JONATHAN		ID No. T2117744F
Related Vehicle	SMH5149B (Car)		Contact No. NIL
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Class: NIL Date of Expiry: NIL
Date	NIL		Date NIL
No. of Days granted Medical Leave	NIL	Degree of	NIL
Driver			
Name	NG ZHEWEI, CHARLTON		ID No. S8610035E
Related Vehicle	SMH5149B (Car)		Contact No. 96629921
Hospital/Clinic	TAN TOCK SENG HOSPITAL		Class of Driving Licence & Expiry Class: 3 Date of Expiry: NIL
Date	20/08/2022		Date 20/08/2022
No. of Days granted Medical Leave	04	Degree of	Slight
Passenger			
Name	NG WEI YANG IAN		ID No. T1835488D
Related Vehicle	SMH5149B (Car)		Contact No. NIL
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Class: NIL Date of Expiry: NIL
Date	NIL		Date NIL
No. of Days granted Medical Leave	NIL	Degree of	NIL
Driver			
Name	NEO SIOK HONG		ID No. S7831425G
Related Vehicle	SML1704D (Car)		Contact No. 94798130
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Class: NIL Date of Expiry: NIL
Date	NIL		Date NIL
No. of Days granted Medical Leave	NIL	Degree of	NIL



**SINGAPORE
POLICE FORCE**



T/20220821/7012

4 of 5

Police Station Of Origin:

Traffic Police

10 Ubi Avenue 3 SINGAPORE 408865

Tel No: 65470000

Report No. T/20220821/7012

CONTINUATION OF REPORT

Brief Details.

I was travelling in my vehicle (SMH5149B) on CTE(SLE). As I approach the viaduct, the vehicle in front (SML1704D) of me came to a complete stop. I was able to brake and stop in time because I kept a safe distance from the front vehicle. However, a lorry (GBC8843S) collided into my rear and the impact cause my vehicle to move forward and collided into the vehicle in-front.

The following persons are onboard my car:

1. Ng Zhewei Charlton (S8610035E) Driver
2. Leong Siyun (S8778474F)
3. Ng Wei Le Cephas T1637215Z (5 yo)
4. Ng Wei Yang Ian (T1835488D) (3 yo)
5. Ng Wei Ze Jonathan (T2117744F) (1 yo)

They are my immediate family members.

I exchanged particulars with the other drivers and my vehicle was towed away.

Leong Siyun and myself went to Tan Tock Seng Hospital's A&E for follow up as we felt pain on our neck and back of our head. I was given 4 days of medical leave and Siyun was given 5 days of medical leave.

Ambulance was not activated for all parties of the accident.

I have a rear dashcam video of the vehicle SML1704D that substantiate the above statement (3MB video).



**SINGAPORE
POLICE FORCE**



T/20220821/7012

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

5 of 5

Report No. T/20220821/7012

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch

Signature Of Officer Recording The Report:
Not applicable

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / TPIB /
MUHAMMAD NOOR BIN ABDUL RAHMAN
Contact No.: 65476219

This report is lodged at Moulmein NPP Kiosk
NP168

Signature Of Informant:
The identity of the person making this report has
been authenticated by Singpass. No signature is
required.

Date/Time:
21/08/2022 13:32

Classification Of Case:

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 06643

Vehicle Insured : GBC8843S
Accident Date : 20-Aug-2022

Date : 22-Aug-2022

Our Ref : 022135 (EQ) / CHAN

PAGE : 1

LEONG SIYUN
BLK 19 JALAN TENTERAM
#26-138
Singapore 321019

Not Notified
11 Pm 8
Recovery After Pain
24 day

ESTIMATED COST OF REPAIR FOR MIT ATTRAGE SMH5149B

1 pc	Boot lid		828.00	—
1 pc	Boot lid top spoiler		572.00	—
2 pcs	Boot lid hinge	@ S\$192.00	384.00	—
1 pc	Boot lid inner lock		206.00	—
1 pc	Boot lid lock catch		25.00	X
1 pc	Boot lid rubber		148.00	—
1 pc	Boot lid cable		65.00	?
1 pc	Boot lid outer chrome		378.00	—
2 pcs	Boot lid license plate lamp	@ S\$ 48.00	96.00	X
1 pc	Boot lid "ATTRAGE" emblem		35.00	—
1 pc	Boot lid logo		41.00	—
1 pc	Boot lid "MIVEC" plate		58.00	—
1 pc	Rear windscreen glass		584.00	—
2 pcs	Rear w/s glass side moulding	@ S\$ 85.00	170.00	—
1 pc	Rear w/s glass top moulding		50.00	—
2 pcs	Rear fender	@ S\$733.00	1,466.00	—
2 pcs	Rear fender side extension	@ S\$135.00	270.00	—
2 pcs	Rear fender inner trim cover	@ S\$158.00	316.00	—
1 pc	Rear n/s fender inner shield		38.00	?
2 pcs	Taillamp	@ S\$326.00	652.00	—
2 pcs	Taillamp corner panel	@ S\$115.00	230.00	—
2 pcs	Taillamp gasket	@ S\$ 28.00	56.00	—
2 pcs	Taillamp side clip	@ S\$ 7.00	14.00	—
1 pc	Rear end panel		512.00	—
1 pc	End panel top garnish		95.00	—
2 pcs	End panel side guide	1/50's @ S\$ 65.30	130.60	—
1 pc	End panel centre guide		52.10	—
1 pc	Rear bumper fascia		708.00	—

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Con't Page 2 ...

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Vehicle Insured : GBC8843S

Page : 2

1 pc	Rear bumper lower spoiler		CM 1,643.00	✓
2 pcs	Rear chassis extension member	@ S\$718.00	1,436.00	?
1 pc	Rear spare tyre panel		906.00	?
1 pc	Rear spare tyre board		CM 205.00	✓
1 pc	Rear spare tyre screw & nut		195.00	?
1 pc	Rear exhaust pipe		571.00	?
1 pc	Bonnet		Bm 691.00	✓
2 pcs	Bonnet hinge	@ S\$ 58.00	116.00	?
1 pc	Bonnet insulator		CM 160.00	✓
1 pc	Bonnet inner lock		Im 65.00	✓
1 pc	Bonnet rubber		48.00	?
1 pc	Bonnet cable		38.00	?
2 pcs	Front fender	o/s Bm @ S\$438.00	876.00	✓
2 pcs	Front fender "ECO" emblem	@ S\$ 45.00	Me 90.00	✓
2 pcs	Eco emblem lower chrome	@ S\$ 59.00	Me 118.00	✓
1 pc	Front o/s fender inner shield		93.00	?
1 pc	Front o/s fender outer garnish		27.00	?
2 pcs	Headlamp	o/s CM N/S? @ S\$544.00	1,088.00	✓
1 pc	Front grille		CM 525.00	✓
1 pc	Front grille logo		CM 47.00	✓
1 pc	Front grille top cover		59.00	?
8 pcs	Front grille clip	@ S\$ 3.50	Me 28.00	✓
1 pc	Front bumper fascia		Bm 666.00	✓
1 pc	Front bumper reinforcement		Bm 132.00	✓
2 pcs	Front bumper side retainer	@ S\$ 15.00	Dr 30.00	✓
1 pc	Front bumper lower grille		CM 156.00	✓
1 pc	Frt bumper centre lower cover		89.00	?
1 pc	Front bumper lower spoiler		CM 1,643.00	✓
1 pc	Front bumper tow cover		Me 25.00	✓
2 pcs	Front wiper garnish side	@ S\$ 25.00	50.00	?
2 pcs	Horn	@ S\$ 75.00	150.00	?
1 pc	Radiator assy		872.00	?
1 pc	Radiator top guide		126.00	?
1 pc	Radiator fan cowling		117.00	?
1 pc	Radiator fan blade		70.00	?
1 pc	Radiator fan motor		374.00	?
1 pc	Radiator spare tank		38.00	?
1 pc	Radiator top hose		18.00	?

Con't Page 3 ...

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GST Reg. No.: 201113667N

Vehicle Insured : GBC8843S

Page : 3

1 pc	Radiator lower hose	26.00	7
1 pc	Air con condenser	683.00	7
2 pcs	Air con condenser side guide @ S\$ 18.00	36.00	7
1 pc	Air con suction hose	208.00	7
1 pc	Air con discharge hose	230.00	7
1 pc	Front top panel	168.00	7
1 pc	Front lower support panel	999.00	7
1 pc	Air intake air duct	120.00	7
1 pc	Air cleaner housing assy	185.00	7
1 pc	Engine manifold	1,723.00	7

26,138.70

Less 10% : 2,613.87

1 pc	Rear w/s glass solar film
1 pc	Rear w/s glass sealant
1 pc	Rear bumper reverse sensor(set)
1 pc	Rear bumper clip (set)
1 pc	Rear no.plate with box
1 pc	Front no.plate with box
1 pc	Front bumper clip (set)
1 pc	Radiator coolant

	23,524.83	200JA
Na	350.00	sn
Na	60.00	sn 40JA
Short	200JA	300.00 sn
Na	40.00	sn ✓
Na	50.00	sn 45JA
Na	50.00	sn 45JA
Na	40.00	sn ✓
Na	30.00	sn ✓

To towing

(Bill) 100.00 ✓

To rewire damaged parts and refocus headlamp beam.

20.00 ✓

To remove & renew rear windscreen glass and conduct water leak test.

150.00 1201

To remove roof lining, front and rear seats, trim board and carpet

200.00 1201

To apply undersealing

300.00 2101

Con't Page 4 ...

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GST Reg. No.: 201113667N

Vehicle Insured : GBC8843S

Page : 4

To remove and renew exhaust
silencer box

601
80.00

To putty and spray replaced parts

2,400.00 *2200*

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

2300
2,500.00

Total : S\$30,194.83

=====

Singapore Dollars Thirty Thousand One Hundred
and Ninety Four and Cents Eighty Three Only

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Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBC8843S
Accident Date : 20-Aug-2022

No. : 06643

Date : 22-Aug-2022

Our Ref : 022135 (EQ) / CHAN

PAGE : 1

LEONG SIYUN
BLK 19 JALAN TENTERAM
#26-138
Singapore 321019

Not Withheld
11 Rm @ 20,750/h
Recovery After Paim
24 days

ESTIMATED COST OF REPAIR FOR MIT ATTRAGE SMH5149B

1 pc	Boot lid ✓ <i>828</i>		<i>By</i>	828.00	—
1 pc	Boot lid top spoiler ✓		<i>CM</i>	572.00	—
2 pcs	Boot lid hinge ✓	@ S\$192.00	<i>By</i>	384.00	—
1 pc	Boot lid inner lock ✓		<i>By</i>	206.00	—
1 pc	Boot lid lock catch		<i>Dist</i>	25.00	X
1 pc	Boot lid rubber ✓			148.00	—
1 pc	Boot lid cable		<i>By</i>	65.00	X
1 pc	Boot lid outer chrome <i>328</i> ✓		<i>CM</i>	378.00	—
2 pcs	Boot lid license plate lamp	@ S\$ 48.00	<i>By</i>	96.00	X
1 pc	Boot lid "ATTRAGE" emblem ✓		<i>By</i>	35.00	—
1 pc	Boot lid logo ✓		<i>By</i>	41.00	—
1 pc	Boot lid "MIVEC" plate ✓		<i>By</i>	58.00	—
1 pc	Rear windscreen glass ✓		<i>By</i>	584.00	—
2 pcs	Rear w/s glass side moulding ✓	@ S\$ 85.00	<i>By</i>	170.00	—
1 pc	Rear w/s glass top moulding ✓		<i>By</i>	50.00	—
2 pcs	Rear fender <i>C733</i> ✓	@ S\$733.00	<i>By</i>	1,466.00	—
2 pcs	Rear fender side extension ✓	@ S\$135.00	<i>By</i>	270.00	—
2 pcs	Rear fender inner trim cover ✓	@ S\$158.00	<i>By</i>	316.00	—
1 pc	Rear n/s fender inner shield ✓		<i>CM</i>	38.00	—
2 pcs	Taillamp ✓	@ S\$326.00	<i>CM</i>	652.00	—
2 pcs	Taillamp corner panel ✓	@ S\$115.00	<i>By</i>	230.00	—
2 pcs	Taillamp gasket ✓	@ S\$ 28.00	<i>By</i>	56.00	—
2 pcs	Taillamp side clip ✓	@ S\$ 7.00	<i>By</i>	14.00	—
1 pc	Rear end panel ✓		<i>By</i>	512.00	—
1 pc	End panel top garnish ✓		<i>By</i>	95.00	—
2 pcs	End panel side guide ✓ <i>N/S only</i>	@ S\$ 65.30		130.60	— <i>N/S ONLY</i>
1 pc	End panel centre guide ✓		<i>CM</i>	52.10	—
1 pc	Rear bumper fascia <i>708</i>		<i>By</i>	708.00	—

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Con't Page 2 ...

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBC8843S

Page : 2

QTY	DESCRIPTION	UNIT PRICE	TOTAL PRICE	REMARKS
1 pc	Rear bumper lower spoiler	899	899.00	
2 pcs	Rear chassis extension member	@ S\$718.00	1,436.00	
1 pc	Rear spare tyre panel		906.00	
1 pc	Rear spare tyre board		205.00	
1 pc	Rear spare tyre screw & nut		195.00	
1 pc	Rear exhaust pipe		571.00	
1 pc	Bonnet		691.00	
2 pcs	Bonnet hinge	Dis @ S\$ 58.00	116.00	
1 pc	Bonnet insulator		160.00	
1 pc	Bonnet inner lock		65.00	
1 pc	Bonnet rubber		48.00	
1 pc	Bonnet cable		38.00	
2 pcs	Front fender	C428 @ S\$438.00	876.00	
2 pcs	Front fender "ECO" emblem	@ S\$ 45.00	90.00	
2 pcs	Eco emblem lower chrome	@ S\$ 59.00	118.00	
1 pc	Front o/s fender inner shield		93.00	
1 pc	Front o/s fender outer garnish		27.00	
2 pcs	Headlamp	0544 @ S\$544.00	1,088.00	
1 pc	Front grille	486-20	525.00	
1 pc	Front grille logo		47.00	
1 pc	Front grille top cover		59.00	
8 pcs	Front grille clip	@ S\$ 3.50	28.00	
1 pc	Front bumper fascia		666.00	
1 pc	Front bumper reinforcement		132.00	
2 pcs	Front bumper side retainer	@ S\$ 15.00	30.00	
1 pc	Front bumper lower grille		156.00	
1 pc	Frt bumper centre lower cover		89.00	
1 pc	Front bumper lower spoiler	1643	1,643.00	
1 pc	Front bumper tow cover		25.00	
2 pcs	Front wiper garnish side	@ S\$ 25.00	50.00	
2 pcs	Horn	@ S\$ 75.00	150.00	
1 pc	Radiator assy		872.00	
1 pc	Radiator top guide		126.00	
1 pc	Radiator fan cowling		117.00	
1 pc	Radiator fan blade		70.00	
1 pc	Radiator fan motor		374.00	
1 pc	Radiator spare tank		38.00	
1 pc	Radiator top hose		18.00	

Con't Page 3 ...

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBC8843S

Page : 3

1 pc	Radiator lower hose ✓	CM	26.00	✓
1 pc	Air con condenser ?	Al/Pu	683.00	✓
2 pcs	Air con condenser side guide ? @ S\$ 18.00	CM	36.00	✓
1 pc	Air con suction hose ?	Ry	208.00	✓
1 pc	Air con discharge hose ?	Pu	230.00	✓
1 pc	Front top panel ✓	Ry	168.00	✓
1 pc	Front lower support panel 905 ✓	Ry	999.00	✓
1 pc	Air intake air duct ?	nd	120.00	✓
1 pc	Air cleaner housing assy ?	CM	185.00	✓
1 pc	Engine manifold 562.00	nd	1,723.00	✓

26,138.70
Less 10% : 2,613.87

24867.40
2486.74
52380.66

1 pc	Rear w/s glass solar film	23,524.83	200sn
1 pc	Rear w/s glass sealant	Na	350.00 sn
1 pc	Rear bumper reverse sensor(set)	Na	60.00 sn 40.
1 pc	Rear bumper clip (set)	Short	200sn 300.00 sn
1 pc	Rear no.plate with box	Na	40.00 sn ✓
1 pc	Front no.plate with box	nd	50.00 sn 45.
1 pc	Front bumper clip (set)	Ry	50.00 sn 45.
1 pc	Radiator coolant	Na	40.00 sn ✓
		Na	30.00 sn ✓

To towing

(Bill) 100.00 ✓

To rewire damaged parts and refocus headlamp beam.

20.00 ✓

To remove & renew rear windscreen glass and conduct water leak test.

150.00 120

To remove roof lining, front and rear seats, trim board and carpet

200.00 120

To apply undersealing

300.00 210

\$122 clips

Con't Page 4 ...

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBC8843S

Page : 4

To remove and renew exhaust
silencer box

601
80.00

To putty and spray replaced parts

2,400.00 2200

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

2300
2,500.00

Total : S\$30,194.83

Singapore Dollars Thirty Thousand One Hundred
and Ninety Four and Cents Eighty Three Only

30,316.33

L/SUM
22600

P 22380.66
S.P 121.50
SN 640.00
L 5130.00

28272.16
8614.43

22617.73

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBC8843S (EQ)

Date : 26-08-2022

Accident Date : 20-08-2022

Our Ref : 022135 / CHAN

LEONG SIYUN

C/O ALAN'S UNITED AUTO PTE LTD

SUPPLEMENTARY ITEM PRICE FOR MIT. ATTRAGE SMH5149B

1 PC REAR END PANEL AIR VENT

nd \$45.00 ✓

1 PC W/S GLASS WASHER TANK

nd \$90.00 ✓

\$135.00

LESS 10% \$13.50

\$121.50

Singapore Dollars One Hundred Twenty One and cents Fifty Only

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBC8843S
Accident Date : 20-Aug-2022

Our Ref : 022135 (EQ) / CHAN

LEONG SIYUN
BLK 19 JALAN TENTERAM
#26-138
Singapore 321019

No. : 06643

Date : 22-Aug-2022

PAGE : 1

ESTIMATED COST OF REPAIR FOR MIT ATTRAGE SMH5149B

1 pc	Boot lid		630.00	BT
1 pc	Boot lid top spoiler		440.00	CRA
2 pcs	Boot lid hinge	@ S\$140.00	280.00	BT
1 pc	Boot lid inner lock		160.00	DD
1 pc	Boot lid lock catch		20.00	X R
1 pc	Boot lid rubber		110.00	DIS/OD
1 pc	Boot lid cable		50.00	X SVC
1 pc	Boot lid outer chrome		240.00	CRA
2 pcs	Boot lid license plate lamp	@ S\$ 35.00	70.00	X SVC
1 pc	Boot lid "ATTRAGE" emblem		28.00	NRC
1 pc	Boot lid logo		30.00	NRC
1 pc	Boot lid "MIVEC" plate		44.00	NRC
1 pc	Rear windscreen glass		430.00	ART
2 pcs	Rear w/s glass side moulding	@ S\$ 62.00	124.00	NRC
1 pc	Rear w/s glass top moulding		40.00	NRC
2 pcs	Rear fender	@ S\$550.00	1,100.00	BUC
2 pcs	Rear fender side extension	@ S\$ 95.00	190.00	BUC
2 pcs	Rear fender inner trim cover	@ S\$120.00	240.00	DEF
1 pc	Rear n/s fender inner shield		28.00	CRA
2 pcs	Taillamp	@ S\$245.00	490.00	CRA
2 pcs	Taillamp corner panel	@ S\$ 90.00	180.00	BT
2 pcs	Taillamp gasket	@ S\$ 22.00	44.00	NRC
2 pcs	Taillamp side clip	@ S\$ 5.00	10.00	NRC
1 pc	Rear end panel		370.00	BT
1 pc	End panel top garnish		70.00	DIS
2 pcs	End panel side guide	@ S\$ 45.00	90.00	N/S ONLY DIS
1 pc	End panel centre guide		40.00	CRA
1 pc	Rear bumper fascia		420.00	BT

Con't Page 2 ...

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBC8843S

Page : 2

1 pc	Rear bumper lower spoiler		700.00	— crg
2 pcs	Rear chassis extension member	@ S\$550.00	1,100.00	— n/s only Bt
1 pc	Rear spare tyre panel		650.00	— Bt
1 pc	Rear spare tyre board		135.00	— crg
1 pc	Rear spare tyre screw & nut		80.00	— Bt
1 pc	Rear exhaust pipe		440.00	— Bt
1 pc	Bonnet		535.00	— Buc
2 pcs	Bonnet hinge	@ S\$ 42.00	84.00	— Dis
1 pc	Bonnet insulator		110.00	— crg
1 pc	Bonnet inner lock		50.00	— Jm
1 pc	Bonnet rubber		35.00	— x svc
1 pc	Bonnet cable		30.00	— x svc
2 pcs	Front fender	@ S\$310.00	620.00	— o/s Buc
2 pcs	Front fender "ECO" emblem	@ S\$ 28.00	56.00	— nec
2 pcs	Eco emblem lower chrome	@ S\$ 35.00	70.00	— nec
1 pc	Front o/s fender inner shield		65.00	— crg
1 pc	Front o/s fender outer garnish		20.00	— DD
2 pcs	Headlamp	@ S\$410.00	820.00	— o/s crg n/s mtg crg
1 pc	Front grille		340.00	— crg
1 pc	Front grille logo		35.00	— crg
1 pc	Front grille top cover		47.00	— x svc
8 pcs	Front grille clip	@ S\$ 2.00	16.00	— nec
1 pc	Front bumper fascia		480.00	— Bt
1 pc	Front bumper reinforcement		115.00	— Bt
2 pcs	Front bumper side retainer	@ S\$ 12.00	24.00	— Dis
1 pc	Front bumper lower grille		124.00	— crg
1 pc	Frt bumper centre lower cover		70.00	— x svc
1 pc	Front bumper lower spoiler		1,300.00	— crg
1 pc	Front bumper tow cover		20.00	— DD
2 pcs	Front wiper garnish side	@ S\$ 20.00	40.00	— x svc
2 pcs	Horn	@ S\$ 60.00	120.00	— x DD
1 pc	Radiator assy		650.00	— Bt
1 pc	Radiator top guide		100.00	— crg
1 pc	Radiator fan cowling		90.00	— crg
1 pc	Radiator fan blade		55.00	— Dis
1 pc	Radiator fan motor		285.00	— Jm
1 pc	Radiator spare tank		30.00	— DD
1 pc	Radiator top hose		14.00	— x svc

Con't Page 3 ...

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBC8843S

Page : 3

1 pc Radiator lower hose
1 pc Air con condenser
2 pcs Air con condenser side guide @ S\$ 13.00
1 pc Air con suction hose
1 pc Air con discharge hose
1 pc Front top panel
1 pc Front lower support panel
1 pc Air intake air duct
1 pc Air cleaner housing assy
1 pc Engine manifold
1 pc Rear end panel air vent } supplementary
1 pc W/s glass washer tank }

20.00 / cut
520.00 / BT / puc
26.00 / crg
160.00 / BT
170.00 / puc
135.00 / BT
700.00 / BT
95.00 / DD
140.00 / crg
1,350.00 / DD
33.00 / DD
65.00 / DD

18,937.00
Add: 10% : 1,893.70

17,846.00
17,846.00
19,630.60

1 pc Rear w/s glass solar film
1 pc Rear w/s glass sealant
1 pc Rear bumper reverse sensor(set)
1 pc Rear bumper clip (set)
1 pc Rear no.plate with box
1 pc Front no.plate with box
1 pc Front bumper clip (set)
1 pc Radiator coolant

20,830.70 200.
350.00 sn
60.00 sn 40
200 300.00 sn
40.00 sn ✓
50.00 sn 45
50.00 sn 45
40.00 sn ✓
30.00 sn ✓

To towing

100.00 ✓

To rewire damaged parts and refocus
headlamp beam.

20.00 ✓

To remove & renew rear windscreen
glass and conduct water leak test.

150.00 / 20

To remove roof lining, front and
rear seats, trim board and carpet

200.00 / 20

Con't Page 4 ...

SKETCH PLAN


IMPORTANT NOTICE

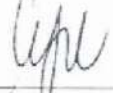
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Traffic Police Department for investigation.**
6. This report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
 (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.


Policyholder's Signature / Date & Time



Driver's Signature (if driver is not the policyholder) / Date & Time


Witnessed by Reporting Centre Personnel
(Name as in NRIC/ID card)



Sketch Plan

(TE towards SLE (tunnel))



A - SMH5149B

B - GBC8843S

C - SML1704D

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBC8843S

Page : 4

To apply undersealing	300.00 210
To remove and renew exhaust silencer box	80.00 60
To putty and spray replaced parts	2,400.00 2200
To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts	2,500.00 2300
Total :	<u>S\$27,500.70</u> =====

Singapore Dollars Twenty Seven Thousand Five
Hundred and Cents Seventy Only

L/Sum 20,300.00

P 19630.60
SW 640.00
L 5130.00

25400.60
5080.12

20320.48

Veron Chen (LKKAUTO)

From: Chia Ka Wei <kawei.chia@eqinsurance.com.sg>
Sent: Wednesday, 15 March 2023 1:13 PM
To: Veron Chen (LKKAUTO); Bryan Ang (LKKAUTO); SUR
Cc: KKLau; Lee Pey Shy; Josephine Wong
Subject: RE: <Explanation Required> RE: Audatex report & preliminary advice - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)

Importance: High

Hi,

Please reject recommendation and re-do.

Alan United Auto is EQ's Programme Repairer and shall raise estimate based on Cost + 10%, *not* List Price less 10% discount.

It is stated in our agreement that Cost + 10% applies also to TP claims.

Alan Khong is aware as I have spoken & reminded him for another case few months ago.

Rgds
KW

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 15 March 2023 1:07 PM
To: Chia Ka Wei <kawei.chia@eqinsurance.com.sg>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>; Lee Pey Shy <peyshy.lee@eqinsurance.com.sg>; Josephine Wong <josephine.wong@eqinsurance.com.sg>
Subject: RE: <Explanation Required> RE: Audatex report & preliminary advice - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)

Dear Sir,

Attached mark estimate.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chia Ka Wei <kawei.chia@eqinsurance.com.sg>
Sent: Wednesday, 15 March 2023 12:52 PM

Veron Chen (LKKAUTO)

From: Chia Ka Wei <kawei.chia@eqinsurance.com.sg>
Sent: Wednesday, 8 March 2023 3:56 PM
To: Veron Chen (LKKAUTO); SUR
Cc: KKLau; Bryan Ang (LKKAUTO); Lee Pey Shy; Josephine Wong
Subject: <Explanation Required> RE: Audatex report & preliminary advice - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)
Attachments: DM22HO01418 - LOD.pdf; SMH 5149B preli revised 7.3.23.pdf
Importance: High

Hi all,

The repairer has already sent us LOD in Oct 2022, and the Final Repair bill for \$20,750 was dated 26 Oct 2022 (see attached).

Your prelim advice was only to us yesterday dated 07 March 2023, advising us L/S amount of \$20,750.

Please explain if/why LKK has breached protocol in NOT seeking approval from EQ first.

Not just this issue - where is the marked estimate which I have been asking for?

Rgds
KW

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 8 March 2023 12:59 PM
To: SUR <sur@lkkauto.com>; Josephine Wong <josephine.wong@eqinsurance.com.sg>
Subject: Audatex report & preliminary advice - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)

Dear Josephine,

Noted with thanks

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Wednesday, 8 March 2023 9:34 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: FW: Audatex report & preliminary advice - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)

Without Prejudice

Dear Veron

Kindly proceed with S\$20,750.00 (lump sum) .

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore
069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Tuesday, 7 March 2023 2:39 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Lee Pey Shy <peyshy.lee@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRS assignment - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)

Dear Pey Shy,

Enclosed preliminary revised of vehicle SMH 5149B.

For your approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 26 August 2022 10:31 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Lee Pey Shy' <peyshy.lee@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRS assignment - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)

Dear Pey Shy,

Enclosed preliminary revised of vehicle SMH 5149B

Date of survey: 24/8/2022

Number of days (estimated) : 24 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 24 August 2022 10:02 AM

To: 'Lee Pey Shy' <peyshy.lee@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRS assignment - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)

Dear Pey Shy,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee Pey Shy <peyshy.lee@eqinsurance.com.sg>

Sent: Tuesday, 23 August 2022 6:17 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Subject: PRS assignment - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)

Dear LKK,

Our reference: DM22HO01418

Please assign your surveyor to conduct PRS on without prejudice basis.

Contact for the arrangement of Pre-repair inspection:

Kenny

Alan's Untied Auto Pte Ltd

64538686

kennychan@alanutd.com

Thanks.

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Lee Pey Shy

Assistant Manager | Claims

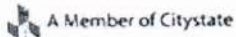


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9033 | tel 65 6223 9433 ext 033 | fax 65 6223 4190

www.eqinsurance.com.sg



A handwritten signature in black ink, appearing to be 'Lee Pey Shy', with a pen nib visible at the end of the signature.

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