

Veron Chen (LKKAUTO)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Wednesday, 8 March 2023 9:34 AM
To: Veron Chen (LKKAUTO)
Cc: assignments; SUR
Subject: FW: Audatex report & preliminary advice - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)
Attachments: SMH 5149B audatex.pdf; SMH 5149B preli revised 7.3.23.pdf

Without Prejudice

Dear Veron

Kindly proceed with S\$20,750.00 (lump sum) .

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower
Block MND Complex Singapore
069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Tuesday, 7 March 2023 2:39 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Lee Pey Shy <peyshy.lee@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRS assignment - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)

Dear Pey Shy,

Enclosed preliminary revised of vehicle SMH 5149B.

For your approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 26 August 2022 10:31 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Lee Pey Shy' <peyshy.lee@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRS assignment - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)

Dear Pey Shy,

Enclosed preliminary revised of vehicle SMH 5149B

Date of survey: 24/8/2022

Number of days (estimated) : 24 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 24 August 2022 10:02 AM

To: 'Lee Pey Shy' <peyshy.lee@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRS assignment - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)

Dear Pey Shy,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee Pey Shy <peyshy.lee@eqinsurance.com.sg>

Sent: Tuesday, 23 August 2022 6:17 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Subject: PRS assignment - survey for vehicle no : SMH5149B (TP) - accident date: 20/08/2022 - claim no: DM22HO01418 - GBC8843S (EQ)

Dear LKK,

Our reference: DM22HO01418

Please assign your surveyor to conduct PRS on without prejudice basis.

Contact for the arrangement of Pre-repair inspection:

Kenny

Alan's Untied Auto Pte Ltd

64538686

kennychan@alanutd.com

Thanks.

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Lee Pey Shy

Assistant Manager | Claims

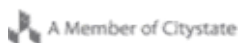


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9033 | tel 65 6223 9433 ext 033 | fax 65 6223 4190

www.eqinsurance.com.sg



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