

## Yan (LKK Auto)

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**From:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>  
**Sent:** Tuesday, 23 August 2022 4:21 PM  
**To:** mail@loonchong.com; Gnoh, Pau Loong; Admin-D (LKKAuto); assignments; SUR  
**Subject:** PRI/LKK \ CMTD2202897/GPL(nr) - Notice of PRS for SKV2390P & SNA9423H on 11 August 2022 along Paya Lebar Road / LC ref: SH22-093.HLH/L (SKV 2390 P)  
**Attachments:** SKV 2390 P - SAS.zip

### Without Prejudice

Our Reference: CMTD2202897/GPL  
Your Reference: SH22-093.HLH/L (SKV 2390 P)

Dear Coco,

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

***Kindly provide us the address of location and name of your repairer for our motor surveyor to conduct the pre-repair survey.***

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange the named surveyors to survey **SKV2390P** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** mail@loonchong.com <mail@loonchong.com>

**Sent:** Tuesday, August 23, 2022 3:39 PM

**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

**Cc:** mail@loonchong.com

**Subject:** RE: PRI \ CMTD2202897/GPL(nr) - Notice of PRS for SKV2390P & SNA9423H on 11 August 2022 along Paya Lebar Road / LC ref: SH22-093.HLH/L (SKV 2390 P)

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Dear Sirs,

We refer to the above matter and your email below.

Pursuant to the NIMA protocol of the Practice Directions Amendment No.1 of 2016, we have our client's instructions to reject your list of appointed surveyors as stated in your said email.

We are further instructed to append to append below our client's 10 proposed surveyors as follows:

- 1) Fong Kok Heng
- 2) Danny Yap
- 3) Willy Goh
- 4) Francis Ng
- 5) Dennis Yap
- 6) Louis Ng
- 7) Michael Yap
- 8) Lim Yong Tian
- 9) Patrick Ng
- 10) Philip Foo

If you are not agreeable to our list of surveyors above, kindly appoint your surveyor to proceed with the pre-repair survey of our client's vehicle SKV 2390 P will be at our client's repairer workshop as follows:

Contact Person : Mr Aloysius Tan  
H/P No. : 8183 1183

In view of the latest advisory from government on Covid – 19 announced on 3 April 2020, our office will be operating on 100% telecommuting.

Coco for Loo & Chong Law Corporation  
Blk 52 Chin Swee Road #03-67 Singapore 160052  
Tel: 6438 2883 / Fax: 6438 2889  
[Email: mail@loonchong.com](mailto:mail@loonchong.com)

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**From:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Sent:** Tuesday, 23 August 2022 3:17 pm  
**To:** [mail@loonchong.com](mailto:mail@loonchong.com); Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Subject:** PRI \ CMTD2202897/GPL(nr) - Notice of PRS for SKV2390P & SNA9423H on 11 August 2022 along Paya Lebar Road / LC ref: SH22-093.HLH/L (SKV 2390 P)

Our Reference: CMTD2202897/GPL  
Your Reference: SH22-093.HLH/L (SKV 2390 P)

**Without Prejudice**

**EMAIL ONLY**

Date: 23/08/2022

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S Loo & Chong Law Corporation**

Dear Coco,

**ACCIDENT INVOLVING SNA9423H & SKV2390P ON 11.08.22**

We refer to your Notice of Accident dated 23/08/2022.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

***Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.***

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>
	FormTeam Consultancy	Frankie Pang

	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
		Steve Chen ( <b>West</b> )
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

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**From:** [mail@loonchong.com](mailto:mail@loonchong.com) <[mail@loonchong.com](mailto:mail@loonchong.com)>

**Sent:** Tuesday, August 23, 2022 1:01 PM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Cc:** [mail@loonchong.com](mailto:mail@loonchong.com)

**Subject:** [Possible Malware Fraud]Re: Notice of PRS for SKV 2390 P accident involving vehicle SNA 9423 H on 11 August 2022 along Paya Lebar Road / LC ref: SH22-093.HLH/L (SKV 2390 P)

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Dear Sirs,

We refer to the above matter and enclose herewith our Notice of PRS and await your urgent reply.

In view of the latest advisory from government on Covid – 19 announced on 3 April 2020, our office will be operating on 100% telecommuting.

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