

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 30 March 2023 11:28 AM  
**To:** Winnie HO  
**Cc:** HO Winnie; Admin A  
**Subject:** RE: S2M049FP - Road Traffic Accident Claim - Property Damage

Dear Winnie,

As spoken, we are pending for third party repairer to submit LOD & relevant documents after received mandate approval. Third party repairer did not response to us and pass the case to lawyer for handling.

We will proceed to close and submit WP to your good office soon.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Winnie HO <[winnie.ho@hsbc.com.sg](mailto:winnie.ho@hsbc.com.sg)>  
**Sent:** Friday, March 24, 2023 4:17 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** HO Winnie <[winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)>  
**Subject:** S2M049FP - Road Traffic Accident Claim - Property Damage

Hi Hsiao Tong,

TP settlement mandate was given last Oct to TP workshop. Why TP workshop escalate to Legal.

Please advise urgently.

Regards

**Winnie Ho**

Motor Claims | HSBC Life (Singapore) Pte. Ltd.

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

**Email:** [winnie.ho@hsbc.com.sg](mailto:winnie.ho@hsbc.com.sg)

Internal

**From:** [claims@whitefieldlaw.com.sg](mailto:claims@whitefieldlaw.com.sg) <[claims@whitefieldlaw.com.sg](mailto:claims@whitefieldlaw.com.sg)>  
**Sent:** Friday, March 24, 2023 11:28 AM  
**To:** [mt.surv@mail.life.hsbc.com.sg](mailto:mt.surv@mail.life.hsbc.com.sg)  
**Cc:** [mt.doc@mail.life.hsbc.com.sg](mailto:mt.doc@mail.life.hsbc.com.sg)  
**Subject:** S2M049FP - [EXTERNAL] Road Traffic Accident Claim - Property Damage

Dear Sir/Madam

We refer to the above matter and enclose our Letter of Demand and support documents relevant to the claim.

Kindly acknowledge the same and please ignore the last page of documents attached (page 19)

Thank you and best regards.

Yours faithfully

**Mary Magdeline Pereira**  
**Director**  
**Advocate & Solicitor**



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Singapore 210668  
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