

Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, 22 August 2022 4:33 PM
To: assignments; YAN
Cc: MTPRI; Foo Chit Yan (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); MTPRI
Subject: FW: PRI for GBH5843K - Our Insured: SMB1460J on 8.8.2022

Ref: BUS/08/22/5024

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: GBH5843K
Insured: SMB1460J
Workshop: EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: ppemclaims@gmail.com <ppemclaims@gmail.com>
Sent: Monday, 22 August 2022 4:25 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg; siti@panpacificleasing.com.sg; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: PRI for GBH5843K - Our Insured: SMB1460J on 8.8.2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Sir/Mdm,

Please appoint Steve Chen/Mohd Taufikh from LKK to conduct pre-repair survey.

Meanwhile, please advise on the liability of the accident.

Thank you.

Best Regards,
Ezel Tejano

Accident Claim Officer
+65 8721 3003 | ezel@panpacificleasing.com.sg
EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)
37 Loyang Way, Singapore 508734

**** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com**

Kindly note that in accordance with the latest measures introduced by the Government to curb the spread of the Covid-19 virus, our response may be delayed. seek your understanding on the same.

NOTE : WE HAVE RELOCATED TO : 37 LOYANG WAY S(508734)

Kindly forward all corresponding to this address with immediate effect.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, 22 August 2022 4:17 pm
To: ppemclaims@gmail.com
Cc: jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg; siti@panpacificleasing.com.sg; MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Subject: RE: PRI for GBH5843K - Our Insured: SMB1460J on 8.8.2022

Ref: BUS/08/22/5024

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB1460J as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. In House Low Thian Seng

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Friday, 19 August 2022 4:17 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; ppemclaims@gmail.com;
jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg;
siti@panpacificleasing.com.sg; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Subject: PRI for GBH5843K - Our Insured: SMB1460J on 8.8.2022

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Dear Hua Yen

For PRI.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.
If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: ppemclaims@gmail.com <ppemclaims@gmail.com>
Sent: Friday, August 19, 2022 3:06 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: 'jessie.ong' <jessie.ong@panpacificleasing.com.sg>; ezel@panpacificleasing.com.sg;
andrew.goh@panpacificleasing.com.sg; siti@panpacificleasing.com.sg
Subject: SURVEY INVITATION for accident on 08/08/2022 at Geylang Bahru, involving GBH5843K & SMB1460J

Dear Claim Officer,

We refer to the above matter. (DOA 08/08/2022)

We are the appointed repair workshop of vehicle no. **GBH5843K**.

We understand that you are the insurer of vehicle no. **SMB1460J**.

The owner of the vehicle no. **GBH5843K** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's

authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Jessie H/P: 8723 3003 / Ezel H/P: 8721 3003 / Andrew H/P: 8183 2078

Please advise your insured to make report and check liability.

Thank you

Best Regards,

Ezel Tejano

Accident Claim Officer

+65 8721 3003 | ezel@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

37 Loyang Way, Singapore 508734

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