

Veron Chen (LKKAUTO)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Tuesday, 1 November 2022 3:29 PM
To: Veron Chen (LKKAUTO)
Cc: Karen Tan; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
Subject: RE: Preliminary report FOR YOUR APPROVAL--- D22002606MFSH/STRIDES/KT/TPD 1 SJT3728R (Pre-Inspection) / Your Vehicle : SHB1311R | DOA - 19/08/2022

Dear Veron,

Kindly proceed.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6507 3853 | M: 6507 3848 | F: 6507 3849
Website <http://www.msfirstcapital.com.sg>

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From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Sent: Monday, October 31, 2022 11:57:11 AM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: FW: Preliminary report FOR YOUR APPROVAL--- D22002606MFSH/STRIDES/KT/TPD 1 SJT3728R (Pre-Inspection) / Your Vehicle : SHB1311R | DOA - 19/08/2022

Dear Karen

FYNA

Regards,

ashlene

Ashlene Lee
Claim Department



From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 31 October 2022 11:33 am
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; Harminder Kaur <harminder@first-insurance.com.sg>
Subject: RE: FOR YOUR APPROVAL--- D22002606MFSH/STRIDES/KT/TPD 1 SJT3728R (Pre-Inspection) / Your Vehicle : SHB1311R | DOA - 19/08/2022

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Dear Karen,

Enclosed preliminary revised of vehicle SJT 3728R
Date of survey: 23/8/2022
Number of days (estimated) : 18 days

For your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 22 August 2022 5:21 PM
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)' <BeeGan.Lee@strides.com.sg>
Subject: RE: D22002606MFSH/STRIDES/KT/TPD 1 SJT3728R (Pre-Inspection) / Your Vehicle : SHB1311R | DOA - 19/08/2022

Dear Hua Yen,

Thank you for the assignment.

Repairer arrange on 23.8.22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Monday, 22 August 2022 4:06 PM

To: assignments <assignments@lkkauto.com>; YAN <admin-d@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Subject: FW: D22002606MFSH/STRIDES/KT/TPD 1 SJT3728R (Pre-Inspection) / Your Vehicle : SHB1311R | DOA - 19/08/2022

Ref: TAX/08/22/2054

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SJT3728R

Insured: SHB1311R

Workshop: HD Perfect Autowork Pte. Ltd.

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Monday, 22 August 2022 1:01 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Subject: Re: D22002606MFSH/STRIDES/KT/TPD 1 SJT3728R (Pre-Inspection) / Your Vehicle : SHB1311R | DOA - 19/08/2022

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Dear Hua Yen,

Please arrange **M/s LKK Adrian Ling Wai Ping** to come and conduct the survey for vehicle SJT3728R.

You may contact us at 8297 9787 for further enquiries.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.
8 Kaki Bukit Avenue 4 #08-09
Premier @ Kaki Bukit
Singapore 415875

On Mon, Aug 22, 2022 at 12:07 PM MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TAX/08/22/2054

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB1311R as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 10 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan
10. In House Low Thian Seng

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Monday, 22 August 2022 10:39 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>; HD Perfect Autowork <hdperfectautowork@gmail.com>

Subject: D22002606MFSH/STRIDES/KT/TPD 1 SJT3728R (Pre-Inspection) / Your Vehicle : SHB1311R | DOA - 19/08/2022

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Dear Hua Yen,

PRI.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims

MS First Capital Insurance Ltd

A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Saturday, 20 August 2022 2:39 pm

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; CWS Motor Claims

<cwsmotorclaims@msfirstcapital.com.sg>

Subject: SJT3728R (Pre-Inspection) / Your Vehicle : SHB1311R | DOA - 19/08/2022

Dear Sir / Madam,

We are instructed by **Chew Khye Qie** to notify you of a road traffic accident on **19/08/2022** at about **21:35 hours** at/along **CTE(SLE) Before Jalan Bahagia Exit** involving our client's/customer's vehicle registration number **SJT3728R** and vehicle registration number **SHB1311R** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and **please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.**

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875