

Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 23 August 2022 9:12 AM
To: assignments; YAN
Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: FW: PRI for PC6903A – Our Insured: SMB1627X on 17/08/2022 Our Ref: D22002618MFBP/SMRTBUSES/CL/TPD-1; HTAP Ref. TCL.ro.50319.22.ess
Importance: High

Ref: BUS/08/22/7014

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: PC6903A
Insured: SMB1627X
Workshop: EURO SUCCESS SERVICES PTE LTD

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Monday, 22 August 2022 4:40 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: PRI for PC6903A – Our Insured: SMB1627X on 17/08/2022 Our Ref: D22002618MFBP/SMRTBUSES/CL/TPD-1; HTAP Ref. TCL.ro.50319.22.ess
Importance: High

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WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Hua Yen

We refer to your email of even date.

Our client is agreeable to appoint **M/s LKK Marcus Chua Kang Seng** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **PC 6903A**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**
1 Kaki Bukit Avenue 6
#02-03 Autobay
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, 22 August 2022 4:19 PM
To: Ruby Ong <ruby@htapartners.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: PRI for PC6903A – Our Insured: SMB1627X on 17/08/2022 Our Ref: D22002618MFBP/SMRTBUSES/CL/TPD-1

Ref: BUS/08/22/7014

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB1627X as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 8 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani

2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Sent: Monday, 22 August 2022 11:28 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <Huayen.Ong@strides.com.sg>; Ruby Ong <ruby@htapartners.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Subject: PRI for PC6903A – Our Insured: SMB1627X on 17/08/2022 Our Ref: D22002618MFBP/SMRTBUSES/CL/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards,
Joanne Tan
Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Monday, 22 August 2022 9:41 am
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PC 6903A [TCL.ro.50319.22.ess]
Importance: High

Your ref: SMB 1627X
Our ref : TCL.ro.50319.22.ess

WITHOUT PREJUDICE

22 August 2022

MS First Capital Insurance Ltd
Motor Claims Department

By Email Only

36 Robinson Road
#16-01 City House
Singapore 068877

VERY URGENT

Dear Sirs,

CLAIMANT: J & T TRANSIT PTE LTD

NOTICE OF ACCIDENT & PRE-REPAIR SURVEY - ACCIDENT INVOLVING PC 6903A & SMB 1627X ALONG 21 ESPLANADE DRIVE ON 17 AUGUST 2022 @ 1430HRS

We are instructed by J & T Transit Pte Ltd to notify you of a road traffic accident on 17 August 2022 at about 1430hrs along 21 Esplanade Drive involving our client's vehicle registration number PC 6903A and vehicle registration number SMB 1627X driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext 255

Fax : 6533 0163 / 6533 0313

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