

Our Ref : SLX4569G / TP#1722
Your Ref : SKA1200Y / CC6/AIG22008055/Kpa3

WITHOUT PREJUDICE

Date : 08TH SEPT 2022

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLX4569G & SKA1200Y ON 19/08/2022
ALONG UPPER THOMSON ROAD**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 1,337.50
- Loss of Rental (incl. of GST)	S\$ 321.00 (\$100.00 x 03 Days)
- LTA / GIA Search Fee	S\$ 2.00
Grand Total	S\$ 1,660.50

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

AUTHORISATION TO ACT

I/We, NAZRUO Bin Mohd Ab Kadir ("the third party claimant") of 54 Anchorvale Crescent #03-14 S (544631) (address), owner of SLX4569G (vehicle no.) hereby authorize OPTIMA WERKZ Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SLX4569G that was damaged pursuant to the accident which occurred on 19/08/2022 (date) along UPPER Thomson Road, Singapore (location) involving vehicle no/s SKA1200Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of 08 (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,337.50** (Repair Cost), **S\$321.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLX 4569G** that was damaged pursuant to the accident which occurred on **19/08/2022** (date) along **UPPER THOMSON ROAD NEAR 128 CASUARINA ROAD** (location) involving vehicle no/s **SKA 1200Y**. This is pursuant to the inspection conducted on **23/08/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **NAZROOL BIN MOHD AB KADIR** (the third party claimant”) of vehicle no. **SLX 4569G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLX 4569G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of DECEMBER (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: **AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322201056
INVOICE DATE : 05/09/2022
REF : TP#1722
VEH NO. : SLX4569G
MAKE : TOYOTA
MODEL : WISH 1.8 CVT
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	1,250.00	1,250.00

Remarks: DOA: 19/08/2022@07:56HRS
CLAIMANT: NAZROOL BIN MOHD AB KADIR
TP VEH: SKA1200Y

Singapore Dollars: One Thousand Three Hundred Thirty-Seven And Cent Fifty Only

SUB TOTAL SGD 1,250.00

GST 7% SGD 87.50

TOTAL SGD 1,337.50

OUTSTANDING SGD 1,337.50

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	1,250.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For *Optima Werkz Pte Ltd*

Customer Name and Signature

Authorised Signature

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: **AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322201057
INVOICE DATE : 05/09/2022
REF : TP#1722/RA10965
VEH NO. : SLX4569G
MAKE : TOYOTA
MODEL : WISH 1.8 CVT
CURRENT MILEAGE:
ADVISOR : TP/OD
TERMS : COD
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NO: 10965 VEHICLE NO: SLR7488T MODEL: TOYOTA VIOS FROM: 01-09-2022 TO 03-09-2022	3	DAYS	SR	100.00	300.00

Remarks: DOA: 19/08/2022@07:56HRS

Singapore Dollars: Three Hundred Twenty-One Only

SUB TOTAL SGD 300.00

GST 7% SGD 21.00

TOTAL SGD 321.00

OUTSTANDING SGD 321.00

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax Amount	SR 300.00
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- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
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- 4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:

Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSGSG

OR

PayNow UEN: 201212455WDB1

Note: Please include your invoice number under the reference section

Customer Acknowledgement

For **Optima Werkz Pte Ltd**

Customer Name and Signature

Authorised Signature

Head Office:
6 Kung Chong Road,
Singapore 159143
Tel: +65 6472 1313
Fax: +65 6472 2112

Branch:
9A Serangoon North Ave 5,
Singapore 554500
Tel: +65 6484 9919
Fax: +65 6481 1011

Branch:
551 Upper Thomson Road,
Singapore 574415
Tel: +65 6452 6868
Fax: +65 6452 9223

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS		(Rental)	(Principal if any)
Full Name: <u>INAZRUL BIN MOHD AB KADIR</u>		Vehicle No.: <u>SLK7488T</u>	Vehicle No.: <u>SLX4529G</u>
NRIC/Passport No.: <u>S7631540Z</u>		Make/Model.: <u>T/WDS</u>	Make/Model.: <u>T/WISH</u>
Address: <u>54 ANCHORVALE CRESCENT</u>		Mileage Out: <u>93150</u>	Mileage In: <u>93288 KM</u>
<u>#03-14</u>		DATE OUT: <u>01/09/2022</u>	DATE IN: <u>03/01/2022</u>
<u>SINGAPORE 544631</u>		TIME OUT: <u>12:15 PM</u>	TIME IN: <u>13:03 PM</u>
Driving Lic No.: <u>S7631540Z</u> <input checked="" type="checkbox"/> Local / <input type="checkbox"/> International*		Signature Out:	Signature In:
Issue Date: <u>10/12/2013</u>		PETROL LEVEL	
Date of Birth: <u>10/10/1976</u>		OUT: E <input checked="" type="radio"/> 1/4 1/2 3/4 FULL	<u>Below 1/4</u>
Contact No.: _____ Handphone: <u>9788 0824</u>		IN: E <input checked="" type="radio"/> 1/4 1/2 3/4 FULL	
ADDITIONAL DRIVER'S PARTICULARS		CHARGES	
Full Name: _____		<u>3</u> Day(s) @ S\$ <u>100</u> per day	<u>300.00</u>
NRIC/Passport No.: _____		Month(s) @ S\$ _____ per mth	
Address: _____		MISCELLANEOUS	
Contact: _____		SURCHARGE	
REMARKS: <u>ACCIDENT REPLACEMENT CAR</u>		GST <u>7%</u> <u>21</u>	
<u>(VEHICLE NO. SLX4529G)</u>		DEPOSIT COLLECTED	
<u>TP # 1722</u>		TOTAL RECEIVABLE <u>321.00</u>	
IMPORTANT THINGS TO NOTE		INSURANCE EXCESS	
1. ONLY LICENSED PERSON ABOVE <u>24</u> YEARS OF AGE WITH MORE THAN <u>2</u> YEARS DRIVING EXPERIENCE MAY DRIVE THE VEHICLE.		SECTION 1: OWN DAMAGE <u>\$ 2500.00</u>	
2. ALL PARKING AND TRAFFIC VIOLATIONS SHALL BE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.		SECTION 2: THIRD PARTY <u>\$ 3500.00</u>	
3. IN CASE OF ACCIDENT, THE HIRER SHALL INFORM OPTIMA WERKZ IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.		WINSCREEN: <u>\$ 200.00</u>	
4. THE HIRED VEHICLE IS TO BE USED IN SINGAPORE ONLY. ANY USAGE OUTSIDE OF SINGAPORE WILL BE SUBJECTED TO APPROVAL, WITH ADDITIONAL CHARGES.			
5. EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS(ES) WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY.			

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE TO THE TERMS STATED THEREIN. I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL AND/OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.

Signature:
Date: _____

Driver's Signature:
Date: _____

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SKA1200Y

Date of Accident

19/08/2022 **Reset****% RESULT & RECEIPT****TP Insurer Enquiry**Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **16/06/2022 - 15/06/2023**Requested By **KAITLYN CHIO (OPTIMA WERK...**Requested Date **20/08/2022 10:32****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG22008055/Kpa3

26 Aug 2022

Lee Seow Chew
215 BISHAN ST 23
#03-201
SINGAPORE 570215

Dear Sir/Madam,

ACCIDENT INVOLVING SKA 1200Y(AIG) AND SLX 4569G AT/ALONG UPPER THOMSON ROAD ON 19/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLX4569G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Aug 2022 13:55	Clm Dtl Modified	Claimant's Name: -> NAZROOL BIN MOHD AB KADIR.	[A] CHEW HSIAO TONG
2	23 Aug 2022 13:55	Clm Veh Model Changed	(201172) TOYOTA WISH 1.8 (A).	[A] CHEW HSIAO TONG
3	23 Aug 2022 13:55	Clm Created	Reg No: SLX4569G. Acct Date: 2022/08/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Optima Werkz Pte Ltd (HQ)	[A] CHEW HSIAO TONG
4	23 Aug 2022 13:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CHEW HSIAO TONG
5	23 Aug 2022 13:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/01	[A] CHEW HSIAO TONG
6	23 Aug 2022 13:55	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] CHEW HSIAO TONG
7	23 Aug 2022 13:55	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	23 Aug 2022 13:55	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	23 Aug 2022 13:56	Label Added	(19):Fastlane.	[A] CHEW HSIAO TONG
10	23 Aug 2022 13:56	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] CHEW HSIAO TONG
11	25 Aug 2022 15:22	Video Downloaded	Downloaded TP VIDEO	[I] Goh, Jeremy-CX
12	25 Aug 2022 17:00	Clm Dtl Modified	Claimant's ID: -> SXXXX540Z.	[A] HOW MEI KWAN
13	23 Sep 2022 08:28	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	23 Sep 2022 08:28	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	23 Sep 2022 08:28	Clm Dtl Modified	JPJ Reg. Date: -> 2018/03/28.	[A] JOANNE LEE KHANG MIN
16	23 Sep 2022 08:28	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	25 Sep 2022 10:56	Adj Mandate Request	Cur Req:1660.50:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,337.50 + (b)LORw/GST(3days x \$100.00): \$321.00 + (c)Search fee: \$2.00 = Total: \$1,660.50 *3 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	05 Oct 2022 14:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/01. Mandate Remarks: mandate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX
19	05 Oct 2022 14:23	Adj Mandate Set	Approved:1660.50:mandate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX

Date From   Date To   Audit Type

ACTIVITY

[28/12/2022 14:38] CHEW HSIAO TONG:
CALLED OI MR LEE TO INFORM FINAL CLAIM AMOUNT ARD \$1660.00(ALL-IN). HE NOTED AND WILL LET AIG TO SETTLE.
[25/08/2022 11:45] CHEW HSIAO TONG:
100% B27

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2833184	23 Aug 2022 13:56:55	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLX4569G	CHEW HSIAO TONG	xx.xx
2834268	25 Aug 2022 10:17:23	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLX4569G	SKA1200Y	11.00

2846719	23 Sep 2022 08:28:27	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLX4569G	SKA1200Y	11.00
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