

Hsiao Tong (LKKAuto)

From: ConvergenceAutomotive <operations@convergenceauto.com.sg>
Sent: Saturday, 17 September 2022 11:39 AM
To: Hsiao Tong (LKKAuto)
Subject: AG/CIV/MISC/MID/2022/5 // LOD // ACCIDENT ON12/08/2022 @ 12:30HR SALONG BUKIT TIMAH ROAD BEFORE KING ALBERT PARK CENTRE INVOLVING VEHICLE NUMBER SLV9610Y AND 21576MID
Attachments: A.ACCIDENT REPORT -SLV9610Y-SC1V228D0001_15-08-2022_133601.pdf; AUTHORIZATION LETTER.pdf; Cover Letter -SLV9610Y.pdf; Final Billing TP - SLV9610Y.pdf; RENTAL AGREEMENT.pdf; RENTAL INVOICE.pdf
Importance: High

Dear sir / madam ,

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 12/08/2022 at **ALONG BUKIT TIMAH ROAD BEFORE KING ALBERT PARK CENTRE** involving our client's vehicle registration number **SLV9610Y** and vehicle registration number **21576 MID** driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1.	VEHICLE REPAIR COST	\$3,100.00
	<i>GST 7%</i>	\$217.00
	TOTAL AMOUNT	\$3,317.00
2.	VEHICLE RENTAL (\$110 X 7 DAYS)	\$770.00
	<i>GST 7%</i>	\$53.90
	TOTAL AMOUNT	\$823.90

TOTAL: \$4,140.90

A copy each of the following supporting documents is enclosed:

- GIA Report
- Authorization Letter
- Tax Invoice
- Rental Agreement
- Rental Invoice

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Warmest Regards
Kaelynn | Admin Executive



CONVERGENCE AUTOMOTIVE (PTE. LTD.)

Co. Reg. No. 201820703D

39 Woodlands Close, MEGA@Woodlands #01-24 Singapore 737856

Tel: (65) 6993 2080 | Email: operations@convergenceauto.com.sg

www.convergenceauto.com.sg

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CONVERGENCE AUTOMOTIVE (PTE. LTD.)

UEN: 201820703D | GST REG: 201820703D

39 Woodlands Close, MEGA@Woodlands

#01-24 Singapore 737856

Office: +65 6993 2080 Hp: +65 9888 8119

Email: Operations@convergenceauto.com.sg



CONVERGENCE
AUTOMOTIVE

LETTER OF AUTHORIZATION

Accident on 12.08.2022 along ALONG BUKIT TIMAH ROAD BEFORE KING ALBERT PARK CENTRE

Involving vehicles SLV 9610Y & 21576 MID

In consideration of **Convergence Automotive (Pte Ltd)**, 39 Woodlands Close, MEGA@Woodlands #01-24, Singapore

737856, repairing my/our motor vehicle number SLV 9610Y at my request, I/We, CHUA HOR OEN (AH-HOEN) ("the claimant") of BLK 357 ADMIRALTY DRIVE #05-182

S750357 (address) bearing NRIC number S7306874F the owner of motor vehicle number SLV 9610Y, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party for cost of repairs, loss of use, etc.

I/We, authorize **Convergence Automotive (Pte Ltd)** to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. **Convergence Automotive (Pte Ltd)** have my/our official permission to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Convergence Automotive (Pte Ltd)** the cost of repairs to my/our vehicle.

In the event if the settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Convergence Automotive (Pte Ltd)** 's account. Upon clearance of the said cheque, I/we further authorize **Convergence Automotive (Pte Ltd)** to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Convergence Automotive (Pte Ltd)** shall amount to a good discharge of **Convergence Automotive (Pte Ltd)** obligation to me in respect of the settlement monies.

Dated this 12 day of 08 (month) 20 22 (year)

Signed by "the claimant"



Signed by **Convergence Automotive (Pte Ltd)**

Name: CHUA HOR OEN (AH-HOEN)

NRIC : S7306874 F

LEVEL UP PERFORMANCE PTE LTD

(Reg: 201992929G)
 39 Woodlands Close
 #01-27/28
 Mega @ Woodlands
 Singapore 73785
 TEL: (65) 6272 0080

THIS AGREEMENT is made on 15.08.2022 between **LEVEL UP PERFORMANCE PTE LTD** ("the Owner") and
 MR/MRS/MS CHUA HOE OEN (CHUA HOE EN) ("the Hirer")

with REGISTERED ADDRESS B1K 357 ADMIRALTY DRIVE #03-182 S750257

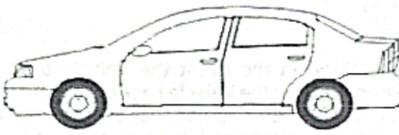
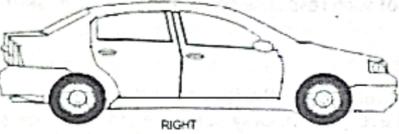
NRIC/PASSPORT NO S7306874F CONTACT NO 9640 8899

D.O.B. 02.03.1973 LICENCE PASSED DATE 14.02.1995

EMAIL ADDRESS HOEEN @ Yahoo.COM

This agreed leasing rate is at S\$ 110 per (day) / week / month) with renewal terms
 from 15 / 08 / 2022 to 22 / 08 / 2022. Deposited collected: S\$ -

Total leasing rate agreed at S\$ 823.90. Total leasing 7 (days / weeks / months)

<p>Vehicle Inspection and Remarks</p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>LEFT</p>  </div> <div style="text-align: center;">  <p>FRONT</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="text-align: center;">  <p>RIGHT</p> </div> <div style="text-align: center;">  <p>BACK</p> </div> </div>	<p>Vehicle No. <u>SJC 4482G</u></p> <p>Make & Model <u>Honda Civic</u></p> <p>Vehicle COLLECTION:</p> <p>Date: <u>15</u> / <u>08</u> / <u>2022</u></p> <p>Time: <u>18:30</u> (am/pm)</p>
<p>Terms of Payment: Weekly / Monthly</p> <p>Bank Details: DBS CURRENT A/C <u>072-005-036-3</u></p> <p>Interest on Overdue Payment: \$30 per week</p> <p>Accident Claim Excess:</p> <ol style="list-style-type: none"> 1. (In Singapore) Own Damage: \$2,500.00 & Third-Party: \$2,000.00 2. (In Malaysia) Double amount of Section 1 & 2 3. Windscreen Claim Excess: \$100.00 	<p>Vehicle RETURNED:</p> <p>Date: <u>22</u> / <u>08</u> / <u>2022</u></p> <p>Time: <u>18:35</u> (am/pm)</p> <div style="text-align: right; margin-top: 20px;">  _____ (signature / hirer) </div>
<p>AUTHORISED DRIVER: _____</p>	
<p>NRIC NO.: _____ D.O.B.: _____ LICENCE PASSED DATE: _____</p>	
<p>Remarks: _____</p>	



Level Up Performance Pte Ltd

Hirer's Signature

Tax Invoice

**LEVEL UP PERFORMANCE PTE LTD**

39, Woodlands Close
 #01-27/28, Mega@ Woodlands, Singapore 737856
 Mobile No: 8818 8858
 Phone No: 62720080
 Email: Levelup@songauto.biz
 ROC & GST No: 201992929G

Tax Invoice Details

Inv No: L-UP 809546 21
 Date: August 23, 2022
 Car Plate No :
 Make & Model :
 Mileage :

Customer Details

Convergence Automotive
 39 Woodlands Close #01-24Mega @ Woodlands
 Singapore - 737856
 Mobile no: 98888119

S.No	Product	Description	Qty	Price S\$	GST (7%)	Amount (Incl. of GST 7%)
1	Car Rental	Honda Civic SJC4482G 15/08/2022 to 22/08/2022	7	110.00	53.90	823.90

			7		53.90	770.00
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GST 7% (7%) 53.90
 Paid / Deposit (SGD) 0.00
 (Incl. of GST 7%) Total Due (SGD) 823.90
 Payment Mode

Amount in words :

Eight Hundred Twenty Three and Ninety cents Singapore Dollar (SGD)

Notes

For Paynow or direct bank transfer, account details as follows:
 Bank: DBS
 A/C No: 0720074378
 UEN: 201992929G

Any unpaid invoices not cleared within 3 working days, we will deem that you agree that the outstanding bills are subjected to 2% late charge every month & any admin and/or debt recovery fee we deem reasonable, will be charged into the bill.

Payment Term

Level Up Performance Pte Ltd will not be held responsible from any accidents, claims or mishaps, arising from customer vehicular accessories or parts, not purchased and installed by us.

The above clause is also applicable (but not limited) for labour provided by Level Up Performance Pte Ltd mechanics, using customer own engine oil and / or any vehicular accessories.

For any claims arising from our products against us **WITHIN 3 DAYS OF REPAIR / SERVICE** unless expressly stated, eg. batteries, we reserve the right to assess the claims, & we will replace, repair or refund, at our sole discretion, if we are satisfied that the cause is solely made by Level Up Performance Pte Ltd products.

We reserve the right to reject all frivolous & unsubstantiated claims against the company.

For Level Up Performance Pte Ltd



Authorized Signature

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission 13/08/2022 11:17 (SGT)
Reported by Both
Date of Accident 12/08/2022 12:30 (SGT)
Exact Location of Accident Singapore
Additional Location Information ALONG BUKIT TIMAH ROAD BEFORE KING ALBERT PARK CENTRE
Country/State of Loss Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLV9610Y

INSURED/POLICYHOLDER

Is company? No
Name Of Registered Owner CHUA HOR OEN(CAI HOUEN)
NRIC No SXXXXX874F
Email Address HOROEN@YAHOO.COM
Mobile Phone No (Phone) +65-96408899
Alternative Phone No -

VEHICLE PARTICULARS

Manufacturer Toyota
Model Wish
Variant -
Exact purpose for which vehicle was being used at time of accident Private use
Are you claiming under your own insurance policy for repair to your vehicle? No - Claiming third party
Vehicle Category Private car
Transmission Auto
CC 1794

INSURANCE COMPANY

Name of Insurance Company Direct Asia Insurance (Singapore) Pte Ltd
Policy Number / Cover Note Number MT/00998499

DRIVER

Name of Driver CHUA HOR OEN(CAI HOUEN)
NRIC No SXXXXX874F
Date Of Birth 02/03/1973

Occupation	Indoor
Date Of Driving Pass	14/02/1995
Driving experience	27 YEARS AND 6 MONTHS
Gender	Male
Mobile Number	(Phone) +65-96408899
Alt. Phone Number	-
Email Address	HOROEN@YAHOO.COM
Address	357 ADMIRALTY DRIVE #05-182
Address complement	-
Postcode	750357
Is the driver the policyholder?	Yes
If No, Relationship of the Driver with the Insured	-
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Side Swipe
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

DETAILS OF POLICE ACTION

Was the accident reported to the police?	Yes
Police Station Name	Traffic Police
Police Station Phone No	(Phone) +65-65470000
Alt. Police Station Phone No	(Fax) +65-65474900
Police Station Address	10 Ubi Avenue 3 Singapore 408865
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

REFER TO POLICE REPORT

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	21576MID
Vehicle Manufacturer	-
Vehicle Model	-

Vehicle Variant -
Vehicle Colour -
Vehicle Category Government
Name of Driver -
Contact Number -
Address -
Address complement -
Postcode -
Insurance Company Name -
Nature Of Damage -
Details of property damaged in accident -
No. Of Passenger (Including Driver) -

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that :

(a) My insurer , my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

 12/01/22
 Policyholder's Signature / Date & Time


 Driver's Signature (If driver is not the policyholder) / Date & Time

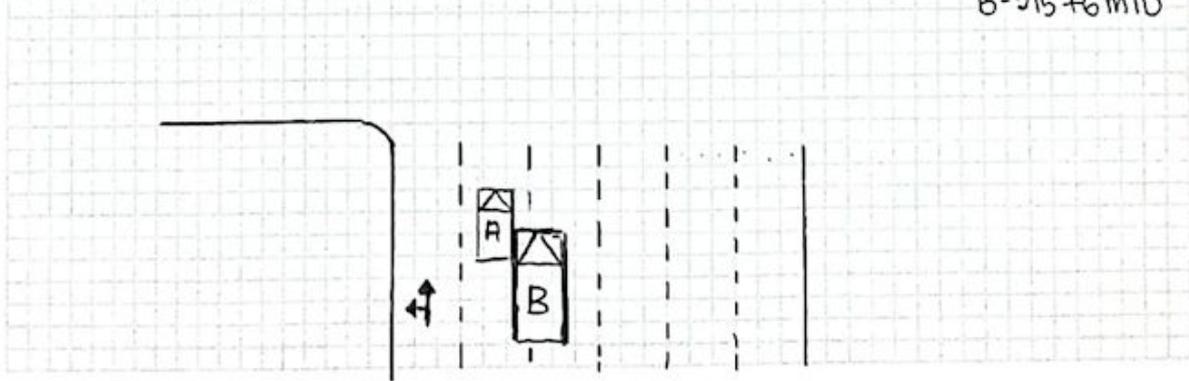

 Witnessed by Reporting Centre Personnel

Sketch Plan

ALONG BUKIT TIMAH ROAD
 BEFORE KING ALBERT PARK

A - SLV9610Y

B - 21576 M10



Describe Circumstances of the Accident

At about 12.30 pm, I was driving straight along Lupton Road (before King Albert Park centre), and heard a loud screeching sound from the back of the car. Shortly after I noticed a Army 5 tonner driving past my right. Both the 5 tonner and myself parked along side the road to assess the damage. I discovered that the 5 tonner's front left (likely the front wheel and side step) had scraped the back of the right of my vehicle area (area behind the right passenger door). Both myself and the other driver were unhurt. There was no visible damage to the 5 tonner.

Refer to police report T/20220812/7045

Declaration

We declare the foregoing particulars are true in every respect.


12/08/22

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time


Witnessed by Reporting Centre Personnel





















**SINGAPORE
POLICE FORCE**



T/20220812/7045

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

2 of 3
Report No. T/20220812/7045

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SLV9610Y	DIRECT ASIA INSURANCE (SINGAPORE) PTE. LTD.	MT/00998499	25/01/2022	24/01/2023

Details of Person Involved				
Any Pedestrian Involved: No				
No. of Pedestrians Injured: NIL			Use of Pedestrian Crossing: NA	
Driver				
Name	CHUA HOR OEN		ID No.	S7306874F
Related Vehicle	SLV9610Y (Car)		Contact No.	96408899
Hospital/Clinic	NIL		Class of Driving Licence & Expiry	Class: NIL Date of Expiry: NIL
Date	NIL		Date	NIL
No. of Days granted Medical Leave	NIL		Degree of	NIL

Brief Details.

At about 12:30PM, i was driving straight along Bukit Timah Road (Before King Albert Park Centre) and heard a loud screeching sound from the back of my vehicle (SLV9610Y). Shortly after, i noticed a 5 tonner (21576-MID) driving past my right. Both the 5 tonner and myself parked along side of the road to assess the damaged. I discovered that the 5 tonners front left (likely the front wheel and side step) had scrapped the back of my vehicle (rear passenger door and rear fender). Both myself and the driver were unhurt. There was no visible damage on the 5 tonner.



**SINGAPORE
POLICE FORCE**



T/20220812/7045

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

3 of 3
Report No. T/20220812/7045

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by Singpass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 12/08/2022 18:42
Officer In Charge Of Case: TP / TPIB / MUHAMMAD NOOR BIN ABDUL RAHMAN Contact No.: 65476219	Classification Of Case:

NP168



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
 6 Raffles Quay #18-00 Singapore 048580
 Tel (65) 6224 0010 Fax (65) 6224 0030
 Operating Hours : Monday to Friday, 09:00 – 17:00
 UEN: S66550020G / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : SC1V228D0001 Vehicle Registration No: SLV9610Y
 Name (as shown in NRIC) : CHUA HOR OEH (AI HOUEH) NRIC/FIN/Passport No : S7306874F
 (*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
 Address : B1K 357 ADMIRALTY DRIVE #05-1B2 Singapore (750357)
 Contact (Tel) : _____ Mobile No. : 9640 8899
 Email Address : HORDEN@YELWOOD.COM
 Date of Accident : 12.08.2022 Time of Accident : 12:30 HRS
 Place of Accident : Along Bukit Timah Road before King Albert Park Centre.
 Insurance Company: Direct Asia.

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

- I would like to amend driving pass date.

Policyholder / Driver's Signature
 Date:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.: Kailyn (S7120897D)
 Date: 18/8/2022

**Contact us at**

Hotline: (65) 6665 5555

E-mail: customerservice@directasia.com

CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) (Singapore) (the "Act")
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 (Singapore)
Road Transport Act, 1987 (Malaysia)
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

This document forms part of your contract with us and should be read together with your Policy Schedule and your Policy Details. Do let us know if any of the details shown here need to be amended or updated.

Certificate No.	:	MT/00998499
Type of Coverage / Driver Plan	:	Car Comprehensive (Value Plan)
1) Vehicle Registration No.	:	SLV9610Y
Chassis No.	:	JTDGG20W70J008519
2) Name of Policy Holder	:	CHUA HOR OEN
3) Effective Date / Time of Commencement of Insurance for the Purpose of the Act	:	24/01/2022 09:03
4) Date/Time of Expiry of Insurance	:	24/01/2023 23:59
5) Persons or Classes of Persons Entitled to Drive		
(a)		Any person who is named on the policy who is driving on the Policyholder's permission.
		The person driving must have a valid driving licence to drive in Singapore and must not be under suspension or disqualification from driving.
6) Limitations as to use*		
		Use only for private purposes, in accordance with the declared car usage stated on your Policy Schedule. The policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability trials, speed tests, the carriage of goods for payment or for any purpose in connection with the motor trade business. Private car-pooling arrangements where you commute with passengers and split the fuel expense is covered under the standard policy. Grab Hitch will only be covered if this is the declared usage stated on your Policy Schedule. Only two rides are permitted a day. Other forms of commercial car-pooling or any ride hailing services (e.g. Grab, Go-Jek etc.) are not allowed.
		*Limitations rendered inoperative by Section 8 of the Act and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under this heading.
Sum Insured	:	Market Value
Own Damage Excess	:	S\$ 800.00
Windscreen Excess	:	S\$ 100.00
Choice of workshop	:	DirectAsia approved workshops
Finance company / Hire Purchase	:	
Main driver	:	CHUA HOR OEN
Named driver	:	None
Important Note: This policy is on a named driver basis. The Policyholder has to be named as the Main Driver or Named Driver to be covered. Any unnamed drivers will not be covered.		

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and the Road Transport Act, 1987 (Malaysia).

Issued on: 24/01/2022

Direct Asia Insurance (Singapore) Pte. Ltd.



 Underwriting Manager

Direct Asia Insurance (Singapore) Pte Ltd
 20 Anson Road #08-01 Twenty Anson Singapore 079912
 www.DirectAsia.com