

Meng Yan (LKK Auto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Friday, 4 November 2022 3:37 PM
To: Mei Kwan (LKKAuto); SUR; assignments
Cc: MT_Claim_SG
Subject: Urgent - Paper re-survey on GBD6085X ; DOA: 18.8.2022 // Our Ref: 22/22/22/VC05/026170
Attachments: LOD & Claim doc from John Law Chambers.PDF

Lonpac External - Confidential

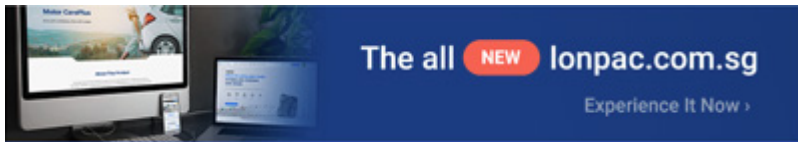
Dear all,

Please assist to do a paper re-survey on the TP vehicle GBD6085X.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI
Sent: Monday, 22 August 2022 3:53 pm
To: 'cs-a@lkkauto.com' <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: PRI - YOUR VEH: GBD6085X YOUR REF: JLC.2022.4167.PD - GBA6745R // Our Ref: 22/22/22/VC05/026170

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Dear all,

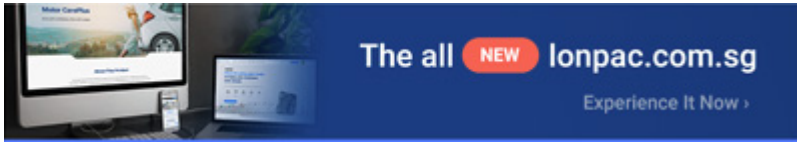
Understand Mei Kwan is on leave today.

Please do the needful.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI

Sent: Monday, 22 August 2022 3:50 pm

To: SUR <sur@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: PRI - YOUR VEH: GBD6085X YOUR REF: JLC.2022.4167.PD - GBA6745R // Our Ref: 22/22/22/VC05/026170

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Hi Mei Kwan,

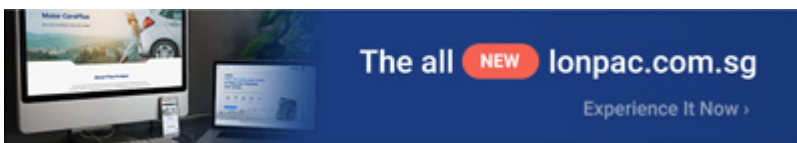
Please arrange for Pre-repair inspection with TP workshop.

We attach OI GIA.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



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From: ENG HUEY NI
Sent: Monday, 22 August 2022 3:45 pm
To: admin@johnlawchambers.com; MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Ganesh' <executive@johnlawchambers.com>; 'ROGER CHENG CHUAN MOTOR' <contact@chengchuanmotor.com>
Subject: RE: PRI - YOUR VEH: GBD6085X YOUR REF: JLC.2022.4167.PD - GBA6745R

Lonpac External - General

WITHOUT PREJUDICE

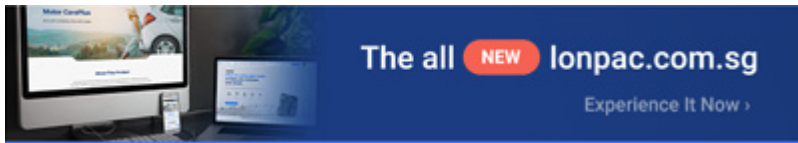
Hi Anna,

We disagree with your selection of the SJE.

We will proceed to appoint LKK to conduct the pre-repair inspection.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



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From: admin@johnlawchambers.com <admin@johnlawchambers.com>
Sent: Monday, 22 August 2022 9:23 am
To: ENG HUEY NI <hneng@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Ganesh' <executive@johnlawchambers.com>; 'ROGER CHENG CHUAN MOTOR' <contact@chengchuanmotor.com>
Subject: RE: PRI - YOUR VEH: GBD6085X YOUR REF: JLC.2022.4167.PD - GBA6745R

WITHOUT PREJUDICE

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

ANNA

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

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From: ENG HUEY NI <hneng@lonpac.com>

Sent: Friday, 19 August 2022 6:21 pm

To: admin@johnlawchambers.com; MT_Claim_SG <mt_claim@lonpac.com>

Cc: 'Ganesh' <executive@johnlawchambers.com>; 'ROGER CHENG CHUAN MOTOR' <contact@chengchuanmotor.com>

Subject: RE: PRI - YOUR VEH: GBD6085X YOUR REF: JLC.2022.4167.PD - GBA6745R

Lonpac External - General

WITHOUT PREJUDICE

Dear Anna,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

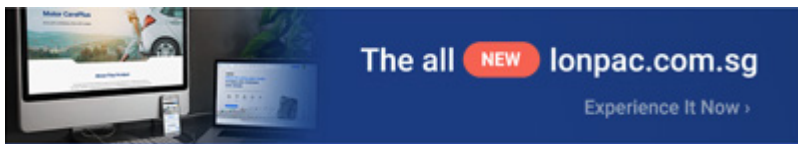
1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Steve Chen- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



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From: admin@johnlawchambers.com <admin@johnlawchambers.com>
Sent: Friday, 19 August 2022 3:54 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Ganesh' <executive@johnlawchambers.com>; 'ROGER CHENG CHUAN MOTOR' <contact@chengchuanmotor.com>
Subject: PRI - YOUR VEH: GBD6085X YOUR REF: JLC.2022.4167.PD - GBA6745R

WITHOUT PREJUDICE

OUR REF: JLC.2022.4167.PD

YR REF: TO BE ADVISED

OUR VEH: GBD6085X

YR VEH: GBA6745R

DOA: 19.08.2022

LOC: TWD WOODLANDS AVE 12 AFTER MANDAI EXIT

19.08.2022

Lonpac Insurance Bhd
300, Beach Road,
07 The Concourse,

BY EMAIL ONLY

ACCIDENT INVOLVING MOTOR VEHICLES S GBD6085X AND GBA6745R ALONG TWD WOODLANDS AVE 12 AFTER MANDAI EXIT ON 19.08.2022.

Dear Sir/Madam,

We act for the owner of vehicle no. **GBD6085X**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**CHENG CHUAN MOTOR SERVICES
CHENG CHUAN ENTERPRISE PTE LTD.**

2 KAKI BUKIT AVENUE 2
#02-31 KAKI BUKIT AUTOHUB
Singapore 417921.

Person-In-Charge: ROGER
Mobile Number: 9641 1066
Contact: 6742 2607 / 6257 3640

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us

at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

ANNA

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: 88201591
FAX: 65926985

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