

Yan (LKK Auto)

From: Motor Claims <motorclaims@kscgp.com>
Sent: Monday, 22 August 2022 3:40 PM
To: Yan (LKK Auto); 'Jenny Lew'; 'SUR'; 'assignments'
Cc: 'Claims Dept of CTI'; jiapei
Subject: DS : RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref : SNM22D205830/C02/SND9683H/LEWLC / FW | Our Ref : JP/DS/22/SNF 9894E/RCA - Accident involving SNF 9894E and SND 9683H at Orchard Turn on 18.08.22

Dear Yan,

Our workshop details as follow:

RC Auto
160 Sin Ming Drive
#06-20 Sin Ming Autocare
Singapore 575722

Contact Person/Tel : Mr Tan Chuan Kim/9761 9383

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,
Doreen
For and on behalf of Ms Hue Jiapei
KSCGP Juris LLP
[133 New Bridge Road](#)
[#17-03 Chinatown Point](#)
Singapore 059413
Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708
Email: motorclaims@kscgp.com

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From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 22 August 2022 3:30 pm

To: 'Jenny Lew' <jenny.lew@sg.cntaiping.com>; Motor Claims <motorclaims@kscgp.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; jiapei <jiapei@kscgp.com>

Subject: RE: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref : SNM22D205830/C02/SND9683H/LEWLC / FW | Our Ref : JP/DS/22/SNF 9894E/RCA - Accident involving SNF 9894E and SND 9683H at Orchard Turn on 18.08.22

Dear Jenny,

Thank you for the assignment.

Please provide workshop detail. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 22 August 2022 2:54 PM

To: Motor Claims <motorclaims@kscgp.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; jiapei <jiapei@kscgp.com>

Subject: RE: RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref : SNM22D205830/C02/SND9683H/LEWLC / FW | Our Ref : JP/DS/22/SNF 9894E/RCA - Accident involving SNF 9894E and SND 9683H at Orchard Turn on 18.08.22

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Monday, 22 August 2022 2:48 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; jiapei <jiapei@kscgp.com>

Subject: DS : RE: 2nd Notice to Conduct Pre-Repair Survey - Your Ref : SNM22D205830/C02/SND9683H/LEWLC / FW | Our Ref : JP/DS/22/SNF 9894E/RCA - Accident involving SNF 9894E and SND 9683H at Orchard Turn on 18.08.22

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Dear Jenny,

Please be informed that our client is agreeable to appointing LKK Auto Consultants Pte Ltd to conduct the PRS.

We enclose herein our 2nd PRS notice for your attention.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Doreen

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 22 August 2022 2:27 pm

To: Motor Claims <motorclaims@kscgp.com>; jiapei <jiapei@kscgp.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205830/C02/SND9683H/LEWLC / FW: RE - 1st Notice to Conduct Pre-Repair Survey - Your insured: SND 9683H | Our Ref : JP/DS/22/SNF 9894E/RCA - Accident involving SNF 9894E and SND 9683H at Orchard Turn on 18.08.22

Without Prejudice

Our reference: **SNM22D205830/C02/SND9683H/lewlc**

Your reference: **SNF9894E**

Dear Sirs / Madam,

ACCIDENT INVOLVING SND9683H & SNF9894E on 18/08/2022

We refer to your email of 20/08/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 22 August 2022 12:25 pm
To: motorclaims@kscgp.com; jiapei@kscgp.com; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: RE: SNM22D205830/C02/SND9683H/LEWLC / FW: RE - 1st Notice to Conduct Pre-Repair Survey - Your insured: SND 9683H | Our Ref : JP/DS/22/SNF 9894E/RCA - Accident involving SNF 9894E and SND 9683H at Orchard Turn on 18.08.22

Without Prejudice
Save as to costs

Dear Jenny,

Please conduct PRS for SNF 9894E.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Saturday, 20 August 2022 9:50 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jiapei <jiapei@kscgp.com>

Subject: DS : RE - 1st Notice to Conduct Pre-Repair Survey - Your insured: SND 9683H | Our Ref : JP/DS/22/SNF 9894E/RCA - Accident involving SNF 9894E and SND 9683H at Orchard Turn on 18.08.22

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Dear Sirs,

We enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Doreen

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

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Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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