# Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 22 August 2022 2:52 PM
To: sinyu sin; 'SUR'; assignments

Cc: Claims Dept of CTI

Subject: RE: SNM22D205634/C02/SJB2124J/LEWLC / FW: Accident involving SLR3186R &

SJB2124J along open space cp at blk 682 hougang st 61 on 11 August 2022 around

1305Hs

### WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

#### Jenny Lew

Executive

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: sinyu sin <sinyusin@hotmail.com>
Sent: Monday, 22 August 2022 2:45 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D205634/C02/SJB2124J/LEWLC / FW: Accident involving SLR3186R & SJB2124J along open space cp

at blk 682 hougang st 61 on 11 August 2022 around 1305Hs

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Dear Jenny,

We would like to choose " Adrian Ling (LKK)" to be SJE. Thank you

Regards Weileang Sin Yu Sin Workshop 1 Kaki Bukit Ave 6 #01-52 (Autobay) Singapore 417883

Tel: 91993103 Fax: 68163103

From: Jenny Lew < jenny.lew@sg.cntaiping.com >

Sent: Saturday, August 20, 2022 5:05 PM

**To:** 'sinyusin@hotmail.com' <<u>sinyusin@hotmail.com</u>> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205634/C02/SJB2124J/LEWLC / FW: Accident involving SLR3186R & SJB2124J along open space cp

at blk 682 hougang st 61 on 11 August 2022 around 1305Hs

### Without Prejudice

Our reference: SNM22D205634/C02/SJB2124J/lewlc

Your reference: SLR3186R

Dear Sirs / Madam.

## ACCIDENT INVOLVING SJB2124J & SLR3186R on 11/08/2022

We refer to your email of 19/08/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sq.cntaiping.com

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Regards,

### Jenny Lew

Executive

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Friday, 19 August 2022 11:10 am

To: 'sinyusin@hotmail.com' <sinyusin@hotmail.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D205634/C02/SJB2124J/LEWLC / FW: Accident involving SLR3186R & SJB2124J along open space

cp at blk 682 hougang st 61 on 11 August 2022 around 1305Hs

Without Prejudice

<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Dear Jenny,

Please conduct PRS for SLR3186R.

Note: officer in charge Jenny Lew 63896172.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via emailor fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: sinyu sin <<u>sinyusin@hotmail.com</u>> Sent: Friday, 19 August 2022 10:22 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: Accident involving SLR3186R & SJB2124J along open space cp at blk 682 hougang st 61 on 11 August 2022

around 1305Hs

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We are instructed to send you the attached Notice of Accident / to conduct pre-repair survey and a copy of our client's Accident Report.

Please kindly provide us your surveyor list.

Your insurer: SJB2124J

Thank you

Regards Weileang Sin Yu Sin Workshop 1 Kaki Bukit Ave 6 #01-52 (Autobay) Singapore 417883

Tel: 91993103 Fax: 68163103