

Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 22 August 2022 2:46 PM
To: Alice Tan; assignments
Cc: Claims Dept of CTI; Alfred Toh; eaden.sy@gmail.com; scalliance@singnet.com.sg; sam78ins; enquiry@sh-motor.com; doris@sh-motor.com
Subject: RE: SNM22D205821/C02/SNF9637G/TOHHS / RE: SJV294J claiming against SNF 9637G accident on 8.7.22

CLAIM NO: SNM22D205821/C02/SNF9637G/TOHHS

Dear Sirs

Contents of your email duly noted.

Aside to LKK Auto Consultants Pte Ltd., please assist to arrange survey on SJV294J. (**email below refers**)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Alice Tan <jinhuat1951@gmail.com>
Sent: Monday, 22 August 2022 12:29 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: SNM22D205821/C02/SNF9637G/TOHHS / RE: SJV294J claiming against SNF 9637G accident on 8.7.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mr Toh,

We nominate Mr Kenneth Kong of LKK to conduct the survey.

Thank you & regards
Alice Tan
Jin Huat & Co

On Fri, Aug 19, 2022 at 4:27 PM Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR REF: SJV294J

OUR REF: SNM22D205821/C02/SNF9637G/TOHHS

Dear Sirs

We refer to your email of 19 August 2022 at 2.22 PM.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Assistance Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 19 August 2022 2:45 pm
To: 'Alice Tan' <jinhuat1951@gmail.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: O/R: SNM22D205821/C02/SNF9637G/TOHHS / RE: SJV294J claiming against SNF 9637G accident on 8.7.22

Without Prejudice

Dear Alfred,

Please conduct PRS for SJV294J.

Note: officer in charge Alfred Toh

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All

correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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城 Taiping SG

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From: Alice Tan <jinhuat1951@gmail.com>

Sent: Friday, 19 August 2022 2:26 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SJV294J claiming against SNF 9637G accident on 8.7.22

Dear Angie,

We would appreciate it if you could advise us on the liability of this accident and would you be sending a surveyor to inspect the car?

Please give us a reply on this matter soonest.

Thank you

Best Regards,

Alice Tan

9129 7299

On Thu, Jul 14, 2022 at 1:41 PM Alice Tan <jinhuat1951@gmail.com> wrote:

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Alice Tan

9129 7299

Jin Huat & Co

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Alice Tan

9129 7299

Jin Huat & Co