

Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Sunday, 21 August 2022 12:53 PM
To: Precise Auto Service; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: Pre-repair Inspection For (SLN9214A). Your Insured Vehicle no : (SJJ2262B) DOA: 17/08/2022 - SNM22D205818/C02/SJJ2262B/TOHHS - Accident NOT reported

WITHOUT PREJUDICE

Dear Sirs

As there is **NO agreement on SJE**, we shall be appointing M/s LKK Auto Consultants Pte Ltd to conduct survey on SLN9214A.

Do ensure vehicle is available for survey.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to follow up on the survey.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Precise Auto Service <Support@preciseauto.sg>
Sent: Saturday, 20 August 2022 6:22 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: Pre-repair Inspection For (SLN 9214A). Your Insured Vehicle no : (SJJ 2262B) DOA: 17/08/2022

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Dear Sirs,

We refer to your email dated 20-08-2022

We regret to inform you that we are unable to agree to your list of surveyors.

Our list of proposed surveyors for Single Joint Expert is as follows:-

1. Andrew OwYong;
2. Vincent Ng;
3. Anthony Lim;
4. Leslie Lim;
5. Tan Chin Suan;
6. Patrick Ng Kong Beng;
7. Matthew Yong Chin Ng;
8. Ong Hock Leng;
9. Jayson Liaw Leong San; and
10. Fong Kok Heng.

Kindly contact the repairers, **M/s Precise Auto Service** at **67457367** for pre-repair inspection arrangements ASAP.

Thank you.

Best Regards,

Yan Hong

On Sat, 20 Aug 2022 at 09:55, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR REF: SLN9214A

OUR REF: SNM22D205818/C02/SJJ2262B/TOHHS - ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 19 August 2022 at 10.01 am

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Assistance Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Precise Auto Service <Support@preciseauto.sg>

Sent: Friday, 19 August 2022 10:01 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Pre-repair Inspection For (SLN 9214A). Your Insured Vehicle no : (SJJ 2262B)
DOA: 17/08/2022

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Dear Sir,

We refer to the matter mentioned above, herewith enclosed 2 days' notice for your attention.

Kindly arrange a date and time to do a PRI for our client's vehicle (SLN 9214A) in our workshop ASAP.

Thank You.

Best Regards

Yee Xuan

T : 6745 7367 | **F** : 6841 3390

E : support@preciseauto.sg

W: www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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