

## Hsiao Tong (LKKAuto)

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**From:** anna@falconair.com.sg  
**Sent:** Tuesday, 6 September 2022 11:20 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** LOD - TPC/SLF1506C/T0906  
**Attachments:** 20220906112326.pdf

“Without Any prejudice to any Personal Injuries”

Dear Hsiao Tong

We would like to submit our Letter of Demand as follows:-

COR	:	\$ 4,387.00
RENTAL	:	\$ 535.00
Search Fee	:	\$ 2.00
		-----
Total	:	\$ 4,924.00
		=====

Attached herewith are all the supporting documents for your Perusal and awaiting for your offer.

Thanks and regards  
Anna Ng  
Falcon-Air (Tampines)  
67897997

# LETTER OF AUTHORITY

To : MOTOR CLAIMS DEPT

ACCIDENT INVOLVING SLF 1506C AND SMS 9613T  
ON 18/08/22 ALONG Tampines Rd Traffic Light Junction

I, Lee Chin Keong CO. REG NO/  
NRIC NO. S8317067J

of Blk 308A Punggol Walk # 04-404 S(821308)

Owner of Motor Vehicle Registration No.: SLF 1506C do hereby authorize

M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.

\_\_\_\_\_  
Date & Signature of Owner/Co. Stamp

"WITHOUT PREJUDICE  
to any  
PERSONAL INJURIES"

\_\_\_\_\_  
Date & Signature of Driver

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **FALCON-AIR AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,387.00** (Repair Cost), **S\$535.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLF 1506C** that was damaged pursuant to the accident which occurred on **18/08/2022** (date) along **TAMPINES ROAD TRAFFIC LIGHT JUNCTION TWDS UPPER SERANGOON ROAD** (location) involving vehicle no/s **SMS 9613T**. This is pursuant to the inspection conducted on **22/08/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LEE CHIN KEONG** (the third party claimant”) of vehicle no. **SLF 1506C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLF 1506C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of Oct (month) 2022 (year)

  
Signed by appointed surveyor

  
Signed by “the workshop” (with chop)

"WITHOUT PREJUDICE  
to any  
PERSONAL INJURIES"

# FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D  
GST REG. NO.: 19-9501140-D



FALCON-AIR

AIG ASIA PACIFIC INSURANCE PTE LTD  
AIG Building 78 Shenton Way #07-16  
079120

Attention : Motor Claim Department  
Contact : 6419 3000

**Tax Invoice : TI062971**

Date : 06/09/2022  
Vehicle Num. : SLF 1506C  
Make/Model : HONDA JAZZ  
Chassis/Eng# :  
Accident Date : 18/08/2022  
Claim No. :  
Reference :  
Policy No. :

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	Amount S\$
BEING LUMP SUM REPAIR (inclusive of Parts, panel beating, labour and spray painting)	4,100.00

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E. & Total S\$ :	4,100.00
GST 7% S\$ :	287.00
Amount Due S\$ :	4,387.00

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for FALCON AIR AUTO SERVICES PTE LTD

(TAMPINES BRANCH)

**FALCON-AIR AUTO SERVICES PTE LTD**

(a subsidiary of Falcon-Air Holdings Pte Ltd)

**Head Office:** 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

**Branches:** Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 ▪ No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

**Websites:** www.falconair.com.sg **E-mail:** email@falconair.com.sg



TAX INVOICE

FA INVOICE : TP 14088

Please quote full invoice number when making payment

FALCON-AIR

V. A. Nr:		Vehicle Reg. Nr. <b>SJW 695E</b>		Model Type <b>Toyota Vios</b>		Co. Reg. No.: 1988-04415-W	
						GST Reg. No.: M2-0084125-5	
Rates/Remarks <b>FAAS SLF1506C</b>		<input type="checkbox"/> inc. GST <input type="checkbox"/> exc. GST		Rental Period		Agreed Return Date	
\$	Per Day	\$	Per Week	KM IN		Time/Date In	<b>11/20 27/08/2022</b>
\$	Per Month	\$		KM OUT	<b>1 773 42</b>	Hour Day Mth Yr	
Plus First	Km Free Per		, thereafter,	KM DRVN		Time/Date Out	<b>09/00 22/08/2022</b>
						Hour Day Mth Yr	
Chargeable at \$	Per Km						
Hirer's Name <b>Lee Chin Keong</b>				Collision Damage Excess Reduction		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Hirer's Address <b>Blk 308A Punggol Walk #04-404 S(821308)</b>				\$ Per Day \$ Per Mth		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Co.Reg. No. Tel. No (Res/HP/Pgr) Fax. No. <b>96746181</b>				Personal Accident Insurance		\$ Per Day \$ Per Mth	
Reference Contact Tel. No. (Ofc)				Rental Charge Computation		Dollars Cents	
Driver's Name D.O.B. <b>01/06/83</b>				Vehicle Hire			
Driver's Address				<b>5 days</b>		<b>500 00</b>	
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country <b>S8317067J</b>				CDER			
Driving Licence Nr. Expiry / Pass Date Issued By <b>27/04/04 TP</b>				PAI			
Additional Driver's Name D.O.B.				Delivery / Collection Fee			
Additional Driver's Address				Petrol			
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country				Sub-Total		<b>500 00</b>	
Driving Licence Nr. Expiry / Pass Date Issued By				Add GST @ <b>7 %</b>		<b>35 00</b>	
Method Of Payment <input type="checkbox"/> Cash <input type="checkbox"/> Cheque <input type="checkbox"/> Card <input type="checkbox"/> Bill Co				Total Net Charges (Incl. GST)		<b>535 00</b>	
Details of Payment Amount \$ Date Rec'd by				*Less Total Prepayment/Deposit Rec'd			
* Total Payment Received				Balance Amount Due/Refundable			
Hirer is responsible for the first \$ <b>2500.00</b> excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ <b>2000.00</b> excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.				Refund Acknowledgement <input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card <input type="checkbox"/> By Cheque			
X Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).				Received \$		By Hirer X	
				Out By		In By	
				Check In Station		Computed By	
				Extension 1. 2. 3.			
				Remarks: Vehicle Out		Remarks: Vehicle In	
				<b>3 bars</b>			
				E 1/4 1/2 3/4 F		↑ Indicate petrol level when vehicle is checked out	
						↓ Indicate petrol level when vehicle is returned	
				FA RENTAL AGREEMENT NO. : TP		<b>14088</b>	

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 \* No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Website: www.falconair.com.sg E-mail: email@falconair.com.sg

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SMS9613T

Date of Accident

18/08/2022 

Reset

## % RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **23/03/2022 - 22/03/2024**

Requested By ..... **Anna Ng (FALCON-AIR AUTO S...**

Requested Date ..... **19/08/2022 08:39**

**Payment details**

Request Amount: **S\$1.87**  
GST Amount: **S\$0.13**  
Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre  
GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 25 August 2022 12:37 PM  
**To:** DLOVESDIVING@GMAIL.COM  
**Subject:** Claim Notification - ACCIDENT INVOLVING SMS 9613T(AIG) /SLF 1506C/ OTHERS AT/ALONG AYE AT TAMPINES ROAD TWDS HOUGANG AVE 3 BETWEEN LAMP POST 61-59 ON 18/08/2022

25 Aug 2022

**WU LOH TYNG** [By Email Only]  
Driver: WEE LIANG JUN DENNIS

Dear Sir/Madam,

**You Ref: SMS9613T**  
**Our Ref: CC6/AIG22008006/Upa3**  
**ACCIDENT INVOLVING SMS 9613T(AIG) /SLF 1506C/ OTHERS AT/ALONG AYE AT TAMPINES ROAD TWDS HOUGANG AVE 3 BETWEEN LAMP POST 61-59 ON 18/08/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLF1506C against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Aug 2022 12:37	<b>CIm Dtl Modified</b>	Claimant's Name: -> -.	[A] CHEW HSIAO TONG
2	22 Aug 2022 12:37	<b>CIm Veh Model Changed</b>	(207265) HONDA JAZZ 1.5 VTIR CVT ABS D/AIRBAG 2WD (A).	[A] CHEW HSIAO TONG
3	22 Aug 2022 12:37	<b>CIm Created</b>	Reg No: SLF1506C. Acct Date: 2022/08/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: Falcon-Air Auto Services Pte Ltd (Tampines)	[A] CHEW HSIAO TONG
4	22 Aug 2022 12:37	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] CHEW HSIAO TONG
5	22 Aug 2022 12:37	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/31	[A] CHEW HSIAO TONG
6	22 Aug 2022 12:37	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] CHEW HSIAO TONG
7	22 Aug 2022 12:37	<b>CIm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	22 Aug 2022 12:37	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	22 Aug 2022 12:37	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] CHEW HSIAO TONG
10	22 Aug 2022 12:38	<b>Label Added</b>	(19):Fastlane.	[A] CHEW HSIAO TONG
11	25 Aug 2022 10:54	<b>CIm Registration Modified</b>	Acct Time:00:00:00->17:45:00.	[I] AIG OneClaim Integration User
12	25 Aug 2022 10:58	<b>CIm Registration Modified</b>	Acct Time:17:45:00->17:00:00. Pol No:2070055092-01->2070055092.	[I] Chan, Yoke Shi
13	25 Aug 2022 12:07	<b>CIm Dtl Modified</b>	Claimant's Name: - -> LEE CHIN KEONG. Claimant's ID: -> SXXXX067J.	[A] HOW MEI KWAN
14	07 Sep 2022 13:21	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	07 Sep 2022 13:21	<b>CIm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	07 Sep 2022 13:21	<b>CIm Dtl Modified</b>	JPJ Reg. Date: -> 2016/08/16.	[A] JOANNE LEE KHANG MIN
17	07 Sep 2022 13:21	<b>CIm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	08 Sep 2022 11:15	<b>Adj Mandate Request</b>	Cur Req:4924.00:Liability: 100%(BOLA 28) *Quantum: (a)CORw/GST: \$4,387.00 + (b)LORw/GST(5d ays x \$100.00): \$535.00 + (c)Search fee: \$2.00 = Total: \$4,924.00 *5 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
19	20 Sep 2022 09:49	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/31	[I] MdNoor, Norsiah
20	20 Sep 2022 09:49	<b>Adj Mandate Set</b>	Approved:4924.00.	[I] MdNoor, Norsiah

Date From  Date To  Audit Type

ACTIVITY
[25/08/2022 12:37] CHEW HSIAO TONG: SMC7221L -> SMS9613T(OI) -> SLF1506C(TP)
[25/08/2022 12:37] CHEW HSIAO TONG: 100% BOLA 28

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2832556	22 Aug 2022 12:42:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLF1506C	SMS9613T	11.00



2840352	07 Sep 2022 13:21:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLF1506C	SMS9613T	11.00
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