

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2205-036

Your Ref : XE853U [TRANSCAB]

Date : 25.November 2022

ALLIANZ GLOBAL CORPORATE & SPECIALTY AG

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD9980X AND XE853U [TRANSCAB] ON 07/05/22 06:40 AM
ALONG PIE TOWARDS TUAS**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,582.93
2.	Loss of Rental for <u>3</u> days @ \$ <u>96.30</u> per day	\$	288.90
3.	Loss of Income for <u>3</u> days @ \$ <u>50.00</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	3,029.32

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9980X and XE853U [TRANSCAB] along PIE TOWARDS TUAS on 07/05/22 06:40 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 25 (day) of November 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: ALLIANZ GLOBAL CORPORATE & SPECIALTY AG SINGAPORE BRANCH 79 Robinson Road #09-01 068897 Singapore ATTENTION:	INVOICE NO. : INV2208-135 DATE : 31. August 2022 REFERENCE NO : AAD2205-036 TERMS : DUE DATE : 31. August 2022 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9980X;DOA 07.05.2022(PART-BY-PART-22)	1	2,582.93	2,582.93

Total SGD Excl. GST :	2,413.95
7% GST :	168.98
Total SGD Incl. GST :	2,582.93

**** TWO THOUSAND FIVE HUNDRED EIGHTY TWO AND NINETY THREE
SGD ONLY ****

1) Please make payment through internet banking with our bank details below:

- Current A/C :
- PayNow UEN No. :

(Please indicate invoice number and notify funds transfer details to acc.pay@transcab.com.sg)

2) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

3) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

25 November, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 07/05/22 06:40 AM at PIE TOWARDS TUAS

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9980X. The taxi was hired to YONG KHEE SOO a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

07-05-2022

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2205-036	Accident Date 07-05-2022
8/22/2022 10:15	8/24/2022 15:00	SHD9980X

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Jun 2022 / 16:46:03

Receipt Date/Time : 09 Jun 2022 / 16:46:03

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220609-002903

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKS59B As at 09 Jun 2022/13:05:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - SKS59B Enquiry Fee 20220609164452216351	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLM3907D As at 15 May 2022/16:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
2	Insurance Enquiry - SLM3907D Enquiry Fee 20220609164452351080	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - PC3891U As at 12 May 2022/09:33:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
3	Insurance Enquiry - PC3891U Enquiry Fee 20220609164452598101	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SNE6012J As at 11 May 2022/14:20:00 Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
4	Insurance Enquiry - SNE6012J Enquiry Fee 20220609164452712454	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - XE853U As at 07 May 2022/06:40:00 Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
5	Insurance Enquiry - XE853U Enquiry Fee 20220609164452775538	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		35.00	2.45	37.45
Rounding Difference				0.00
Total Amount Payable				37.45
Paid By				
554827XXXXXX5467		eNETS Credit Card		37.45
Total				37.45
Cash Change				0.00

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 4 July 2023 12:45 PM
To: Wai Yin Ng
Cc: Admin A; CS A Team; Claims
Subject: RE: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22 *** LKK REF: CC4/AIS22007988/Kea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$3,029.28(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **07 MAY 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Monday, June 26, 2023 3:20 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22 *** LKK REF: CC4/AIS22007988/Kea3

Hi Hsiao Tong

Please proceed to send us the DV.

Thank You

Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, April 14, 2023 8:42 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22 *** LKK REF: CC4/AIS22007988/Kea3

WITHOUT PREJUDICE

DEAR SIRS,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,582.93
2. Loss of Rental (3days x \$96.30)	\$ 288.90
3. Loss of Income (3days x \$50.00)	\$ 150.00
4. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,029.28

Please confirm acceptance.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Monday, February 6, 2023 6:37 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: FW: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22 *** LKK REF: CC4/AIS22007988/Kea3

Without prejudice

Dear Hsiao Tong

You have missed the supplementary item of "HubCap" \$158.63.

Enclosed please see the atatchemnt, we proposed COR at \$2413.95 (before GST).

Kindly check and confirm.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, January 13, 2023 11:23 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22 *** LKK REF: CC4/AIS22007988/Kea3

Without Prejudice

Dear Sirs,

Please assist to re-check repair cost.
Our record shows that it is P/P \$2,255.33.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 11 January 2023 8:44 AM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; CS A Team <cs-a@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22 *** LKK REF: CC4/AIS22007988/Kea3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 10 January 2023 6:39 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>

Subject: FW: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22

Without prejudice

Dear Sirs

Please refer to our LOD for your action.

Please advise your offering soon so that we can expedite and process the claims.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, December 21, 2022 6:41 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Subject: FW: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22

Internal

"Without Prejudice"

Dear Sir/Madam

Your Claim Ref: AAD2205-036
Our Claim Ref: MLPAISCL2022-00045FR-XE853U

We acknowledge receipt of your Letter of Demand dated 25 November 2022 received via email 21 December 2022.

Our Direct settlement Partner **LKK Auto Consultants Pte Ltd**, is in the midst of reviewing your claim matter and will keep you informed once there is any update.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Thank you.

Claims & Performance Management Department
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.
Please consider the environment before printing this e-mail.

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Wednesday, December 21, 2022 9:09 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Claims <claims@transcab.com.sg>
Subject: [EXT] AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22

Without prejudice

Dear Sirs

We are making a claim against your client XE 853U.

Enclosed is our LOD for your perusal and action.

Please advise your offering soon so that we can expedite and process the claims.

Thank You
Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

TRANS-CAB AUTO SERVICES PTE LTD

Address: No. 2 Ang Mo Kio Street 63 Singapore 569111

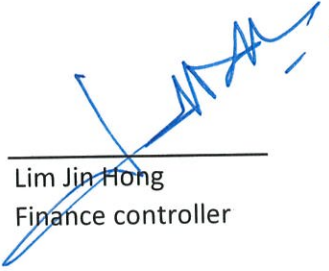
Company UEN No. 201019626G

TEL: 6287 6666 | FAX: 6287 7764

To whom it may concern

This is to confirm our bank account detail as follow:

Beneficiary Name:	TRANS-CAB AUTO SERVICES PTE LTD
Address:	No.2 Ang Mo Kio Street 63, Singapore 569111
Bank Name:	DBS Bank Ltd.
Bank Branch:	Shenton way Branch
Bank Address:	No.6 Shenton Way DBS Building Tower 2, Singapore 068809
Account No.:	003-912894-0
Account Currency:	SGD
Bank Code:	7171
Branch Code:	003
Swift Code:	DBSSSGSG



Lim Jin Hong
Finance controller



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 14 April 2023 8:38 AM
To: fcl.ops.msi@masindologistic.com
Subject: ACCIDENT INVOLVING XE853U(ALLIANZ) AND SHD9980X AT/ALONG PIE TOWARDS TUAS ON 07/05/2022

MASINDO LOGISTIC PTE LTD
DRIVER: CAO TAIRAN

[By Email Only]

Dear Sir/Madam,

You Ref: XE853U
Our Ref: CC4/AIS22007988/Kpa3
ACCIDENT INVOLVING XE853U(ALLIANZ) AND SHD9980X AT/ALONG PIE TOWARDS TUAS ON 07/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SHD9980X** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Aug 2022 01:14	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
2	21 Aug 2022 01:14	Clim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	21 Aug 2022 01:14	Clim Created	Reg No: SHD9980X. Acct Date: 2022/05/07. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	21 Aug 2022 01:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	21 Aug 2022 01:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/30	[A] HOW MEI KWAN
6	21 Aug 2022 01:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	21 Aug 2022 01:15	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	09 Mar 2023 11:54	Adj Mandate Request	Cur.Req:5000.00:Please be informed that total claim amount is less than \$5K. Please assist to a pprove mandate up to \$5,000.00(all-in) for our necessary action.	[A] CHEW HSIAO TONG
9	17 Mar 2023 13:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/30. Mandate Remarks: Liability against OI, No TP Section 2 Excess	[I] Faiz Rosli
10	17 Mar 2023 13:43	Adj Mandate Set	Approved:5000.00:Liability against OI, No TP Section 2 Excess	[I] Faiz Rosli

Date From  Date To  Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2832282	21 Aug 2022 01:14:54	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SHD9980X		xx.xx