

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 4 July 2023 12:45 PM
To: Wai Yin Ng
Cc: Admin A; CS A Team; Claims
Subject: RE: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22 *** LKK REF: CC4/AIS22007988/Kea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$3,029.28(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **07 MAY 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Monday, June 26, 2023 3:20 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22 *** LKK REF: CC4/AIS22007988/Kea3

Hi Hsiao Tong

Please proceed to send us the DV.

Thank You

Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, April 14, 2023 8:42 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22 *** LKK REF: CC4/AIS22007988/Kea3

WITHOUT PREJUDICE

DEAR SIRS,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,582.93
2. Loss of Rental (3days x \$96.30)	\$ 288.90
3. Loss of Income (3days x \$50.00)	\$ 150.00
4. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,029.28

Please confirm acceptance.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Monday, February 6, 2023 6:37 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: FW: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22 *** LKK REF: CC4/AIS22007988/Kea3

Without prejudice

Dear Hsiao Tong

You have missed the supplementary item of "HubCap" \$158.63.

Enclosed please see the atatchemnt, we proposed COR at \$2413.95 (before GST).

Kindly check and confirm.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, January 13, 2023 11:23 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22 *** LKK REF: CC4/AIS22007988/Kea3

Without Prejudice

Dear Sirs,

Please assist to re-check repair cost.
Our record shows that it is P/P \$2,255.33.

Thank you.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 11 January 2023 8:44 AM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; CS A Team <cs-a@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22 *** LKK REF: CC4/AIS22007988/Kea3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 10 January 2023 6:39 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>

Subject: FW: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22

Without prejudice

Dear Sirs

Please refer to our LOD for your action.

Please advise your offering soon so that we can expedite and process the claims.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, December 21, 2022 6:41 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Subject: FW: AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22

Internal

"Without Prejudice"

Dear Sir/Madam

Your Claim Ref: AAD2205-036
Our Claim Ref: MLPAISCL2022-00045FR-XE853U

We acknowledge receipt of your Letter of Demand dated 25 November 2022 received via email 21 December 2022.

Our Direct settlement Partner **LKK Auto Consultants Pte Ltd**, is in the midst of reviewing your claim matter and will keep you informed once there is any update.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Thank you.

Claims & Performance Management Department
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Wednesday, December 21, 2022 9:09 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Claims <claims@transcab.com.sg>
Subject: [EXT] AAD2205-036 -- Accident XE853U & SHD9980X on 07.05.22

Without prejudice

Dear Sirs

We are making a claim against your client XE 853U.

Enclosed is our LOD for your perusal and action.

Please advise your offering soon so that we can expedite and process the claims.

Thank You
Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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