

Mei Kwan (LKKAUTO)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Thursday, 25 August 2022 11:05 AM
To: Anthonidas Christopher Dass (VGS - SG/Singapore); Admin-D (LKKAUTO); Claims Banca (Allianz Insurance Singapore); assignments; Motor, Claims (AICS); Hsiao Tong (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: Tang Shu Shi (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore)
Subject: RE: RE: REQUEST DIRECT SETTLEMENT FOR SNB837B & SLR8256P - DOA 18/8/2022 AIS 2022 22006232
Importance: High

Internal

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sirs,

Without admission of liability, we agree to do a direct settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorization of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal. As for quantum on the LOU/LOR we follow the NIMA Protocol Benchmark.

Please quantify your client's claim with all supporting documents to LKK.

Thank you.

Hi LKK,

Please follow up on the above matter.

Thank you.

Warmest Regards,

KC Chan
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

 Please consider the environment before printing this e-mail.

From: Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Thursday, August 25, 2022 10:49 AM

To: Yan (LKK Auto) <admin-d@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; 'assignments' <assignments@lkkauto.com>; Motor, Claims (AICS) <motor.claims@allianz.com.sg>

Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Subject: [EXT] RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SNB837B & SLR8256P - DOA 18/8/2022

Dear Claims,

Vehicle has been surveyed. Please revert if we can proceed with DS?

Kindly advise who is the officer in charge of this case

Thank You

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218

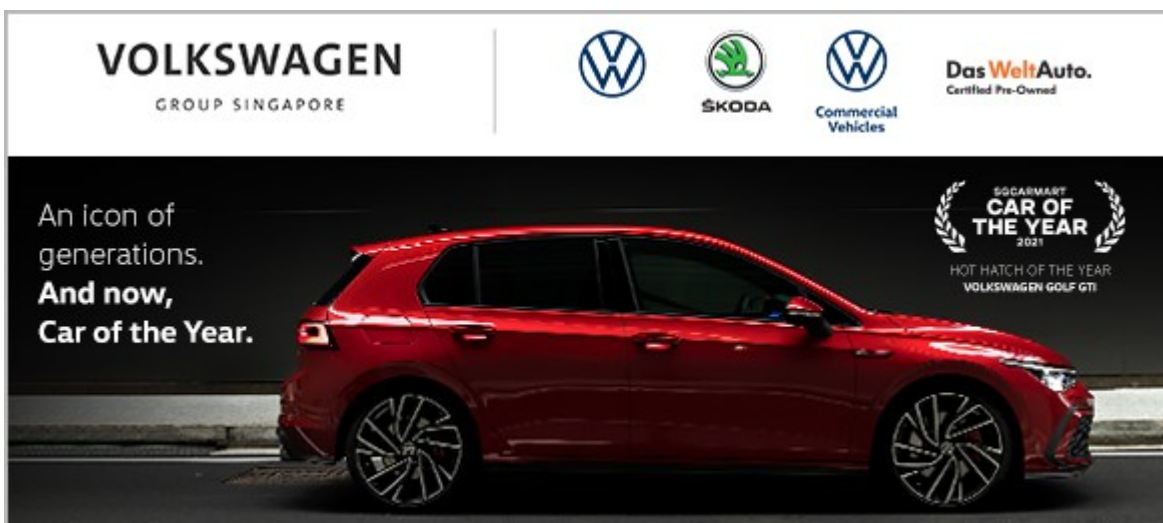
Mobile: +65 85112203

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

<https://www.volkswagen.com.sg/>



From: Anthonidas Christopher Dass (VGS - SG/Singapore)

Sent: Wednesday, 24 August 2022 9:51 am

To: Yan (LKK Auto) <admin-d@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; 'assignments' <assignments@lkkauto.com>; motor.claims@allianz.com.sg

Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SNB837B & SLR8256P - DOA 18/8/2022

Dear Claims,

Vehicle has been surveyed. Please revert if we can proceed with DS?

Thank You

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218

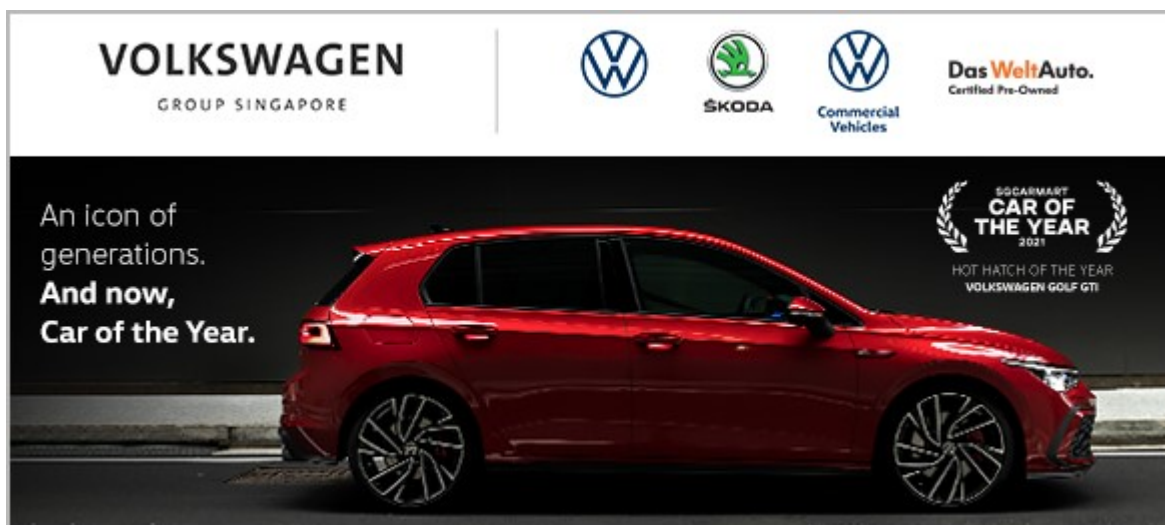
Mobile: +65 85112203

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

<https://www.volkswagen.com.sg/>



From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 19 August 2022 4:22 pm
To: Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; 'assignments' <assignments@lkkauto.com>; motor.claims@allianz.com.sg
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SNB837B & SLR8256P - DOA 18/8/2022

Dear Chris,

Noted with thanks.

Appointment confirmed.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Friday, 19 August 2022 3:59 PM
To: Yan (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; motor.claims@allianz.com.sg
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SNB837B & SLR8256P - DOA 18/8/2022

Hi Yan,

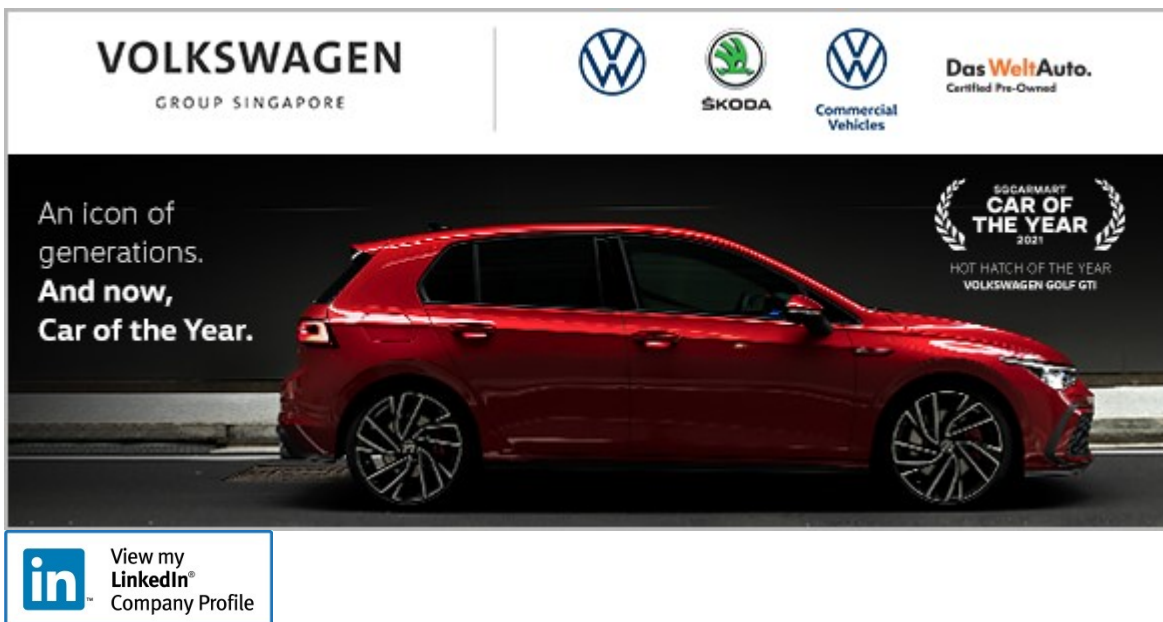
Please arrange survey on 22/8/2022 at 10am @247 Alexandra

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 19 August 2022 1:52 pm
To: Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; 'assignments' <assignments@lkkauto.com>; motor.claims@allianz.com.sg
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Subject: [EXT] RE: REQUEST DIRECT SETTLEMENT FOR SNB837B & SLR8256P - DOA 18/8/2022

Dear Chris,

Is the vehicle in the workshop?

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Friday, 19 August 2022 1:42 PM
To: assignments <assignments@lkkauto.com>; motor.claims@allianz.com.sg
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT FOR SNB837B & SLR8256P - DOA 18/8/2022

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Thank You




Best Regards,

Christopher Dass
Insurance Advisor
Aftersales


Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>


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