

Mei Kwan (LKKAuto)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Thursday, 25 August 2022 10:19 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin-D (LKKAuto); assignments; SUR; Admin A; CS A Team
Subject: RE: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SFZ8388X & PC3446Y ON 18-08-2022

Categories: HMK

Internal

Hi Hsiao Tong,

Report uploaded.

Thank you.

Warmest Regards,

KC Chan

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



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 Please consider the environment before printing this e-mail.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, August 22, 2022 5:48 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: [EXT] RE: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SFZ8388X & PC3446Y ON 18-08-2022

Dear KC,

We have created case in Merimen.

Please assist to upload a copy of insured accident report in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Monday, 22 August 2022 10:16 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SFZ8388X & PC3446Y ON 18-08-2022

Internal

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi LKK,

Kindly reply to 'Volkswagen'

Liability clear for the above matter with quantum to be agreed.

Please note that there is section 2 excess of \$1,000.00 before GST and kindly create claim in merimen.

Please follow up.

Thank you.

Warmest Regards,

KC Chan

Claims & Performance Management Department

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79 Robinson Road #09-01 Singapore 068897

www.allianz.sg



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From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Monday, August 22, 2022 8:38 AM
To: Yan (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: [EXT] RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SFZ8388X & PC3446Y ON 18-08-2022

Good Morning Claims,

Please revert on liability ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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From: Wong MeiY (VGS - SG/Singapore)

Sent: Friday, 19 August 2022 12:57 pm

To: 'Yan (LKK Auto)' <admin-d@lkkauto.com>; assignments@lkkauto.com; sur@lkkauto.com

Cc: claims@allianz.com.sg; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SFZ8388X & PC3446Y ON 18-08-2022

Dear Yan,

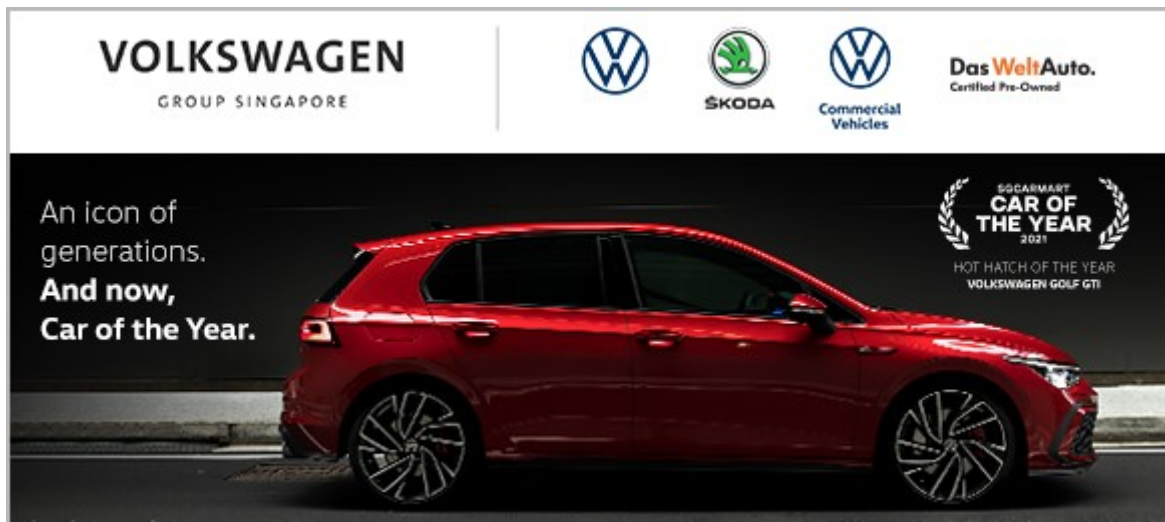
Noted with Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 19 August 2022 12:56 pm

To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; assignments@lkkauto.com; sur@lkkauto.com

Cc: claims@allianz.com.sg; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS -

SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SFZ8388X & PC3446Y ON 18-08-2022

Dear Meiy,

Noted with thanks.

Appointment confirmed.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Friday, 19 August 2022 12:49 PM

To: Yan (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; sur@lkkauto.com

Cc: claims@allianz.com.sg; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SFZ8388X & PC3446Y ON 18-08-2022

Dear Yan,

Yes ,owner waiting ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

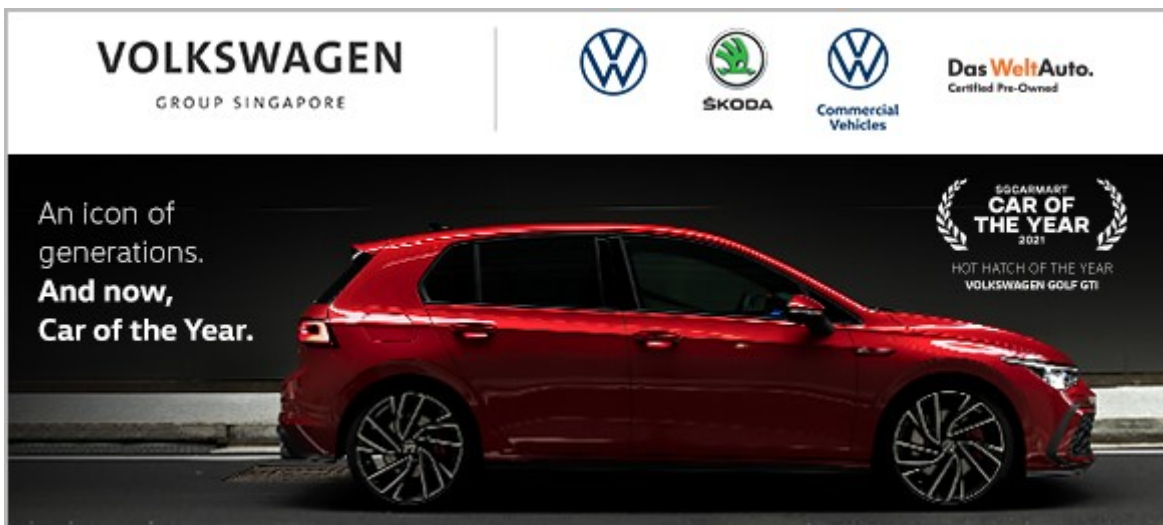
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Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



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From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 19 August 2022 12:20 pm
To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; assignments@lkkauto.com; sur@lkkauto.com
Cc: claims@allianz.com.sg; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SFZ8388X & PC3446Y ON 18-08-2022

Dear MeiY,

Is the owner waiting?

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Friday, 19 August 2022 11:50 AM
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: claims@allianz.com.sg; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SFZ8388X & PC3446Y ON 18-08-2022
Importance: High

Re-send :

Dear LKK,

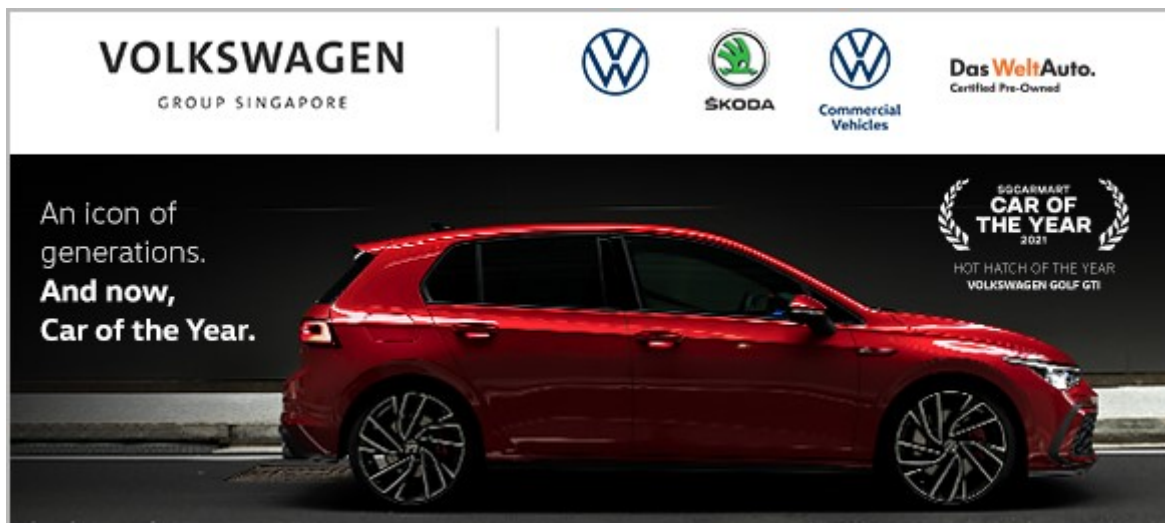
Please revert on liability & arrange survey on 22-08-2022 (Monday) , 10 am at Alexandra.
Please revert to confirm, Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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From: Wong MeiY (VGS - SG/Singapore)
Sent: Thursday, 18 August 2022 5:25 pm
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: claims@allianz.com.sg; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SFZ8388X & PC3446Y ON 18-08-2022

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Meiy
Insurance Service Advisor
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Singapore 159934

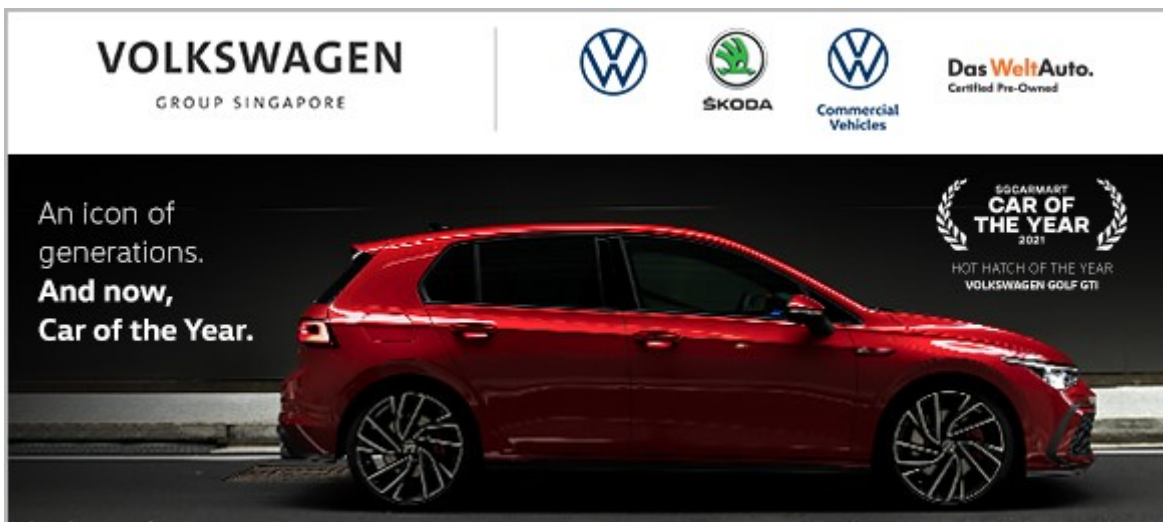
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