

Xin Yu (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, November 14, 2022 3:10 PM
To: Xin Yu (LKK Auto)
Subject: RE: [PRI]Our ref : TA.2022.3474.ya(b)Your ref : SKV6836U

CDMPG22001696

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Friday, 11 November 2022 4:27 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; yvonne <yvonne@everestlawllc.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: [PRI]Our ref : TA.2022.3474.ya(b)Your ref : SKV6836U

You don't often get email from xinyu@lkkauto.com. [Learn why this is important](#)

Dear Pauline,

Kindly provide us with the claim reference number for our necessary action.

Dear Yvonne,

Please let us have a copy of the SKV 4192G GIA report.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, August 18, 2022 3:49 PM

To: yvonne <yvonne@everestlawllc.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin <support@insurlogic.net>
Subject: RE: [PRI]Our ref : TA.2022.3474.ya(b)Your ref : SKV6836U

Dear Yvonne,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

*** Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

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From: yvonne <yvonne@everestlawllc.com>
Sent: Wednesday, 17 August 2022 2:57 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Anu <anu@everestlawllc.com>
Subject: [PRI]Our ref : TA.2022.3474.ya(b)Your ref : SKV6836U

Our ref : TA.2022.3474.ya(b)
Your ref : **SKV6836U**

PLEASE REPLY VIA EMAIL (yvonne@everestlawllc.com)

ERGO Insurance Pte Ltd
5 Temasek Boulevard
#04-01 Suntec Tower 5
Singapore 038985
Attn: Motor Claims Department
2 DAYS' PRE-REPAIR NOTICE

Surveyor from M/s ERGO Insurance Pte Ltd		
Vehicle SKV4192G inspected as follows by Name:		
Before repair	Parts removed	After repair
_____	_____	_____
Signature	Signature	Signature
Date/ Time:	Date/ Time:	Date/ Time:

Dear Sir/Madam,

NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE

CLAIMANT: ARUNA RASHID BIN MOHAMED JAMIL

ACCIDENT INVOLVING SKV4192G & SKV6836U ON 09 AUGUST 2022 ALONG MARINA BAY SAND CARPARK EXIT (CONVENTION CENTRE) AT ABOUT 2115 HOURS

We refer to the above matter wherein we are instructed to act for ARUNA RASHID BIN MOHAMED JAMIL, the owner of vehicle no. **SKV4192G**.

We are agreeable to LKK Auto Consultants Pte Ltd as Single Joint Expert.

Our client's vehicle **SKV4192G** is available as follows, **please call prior appointment** for the pre-repair inspection:

M/s Ceramicworks
13 Kaki Bukit Road 4
#01-29, Bartley Biz Centre
Singapore 417807
Contact: Marc 81893233

Please arrange for the pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

[Please attention the email to solicitor Ms Tiwary and copy to yvonne@everestlawllc.com. As part of our COVID-19 measures, we encourage telecommuting, please communicate with us via email only to avoid any delay in reply.]

Regards,
Yvonne Ang (Bao)
(Paralegal/In-house counsel)
For and on behalf of solicitor Ms Tiwary
M/s Everest Law LLC
No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876
Tel: 69707502 | Fax: 69707503

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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 17 August 2022 2:40 pm
To: yvonne <yvonne@everestlawllc.com>
Subject: RE: Reminder: [NOA]Our ref : TA.2022.3474.ya(b)Your ref : SKV6836U

Dear Yvonne,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
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From: yvonne <yvonne@everestlawllc.com>
Sent: Wednesday, 17 August 2022 10:01 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Anu <anu@everestlawllc.com>
Subject: Reminder: [NOA]Our ref : TA.2022.3474.ya(b)Your ref : SKV6836U

Reminder -please reply by 2pm today.

[Please attention the email to solicitor Ms Tiwary and copy to yvonne@everestlawllc.com. As part of our COVID-19 measures, we encourage telecommuting, please communicate with us via email only to avoid any delay in reply.]

Regards,
Yvonne Ang (Bao)
(Paralegal/In-house counsel)
For and on behalf of solicitor Ms Tiwary
M/s Everest Law LLC
No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876
Tel: 69707502 | Fax: 69707503

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From: yvonne
Sent: Tuesday, 16 August 2022 4:12 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Anu <anu@everestlawllc.com>
Subject: [NOA]Our ref : TA.2022.3474.ya(b)Your ref : SKV6836U

Our ref : TA.2022.3474.ya(b)
Your ref : SKV6836U

PLEASE REPLY VIA EMAIL (yvonne@everestlawllc.com)

ERGO Insurance Pte Ltd
5 Temasek Boulevard
#04-01 Suntec Tower 5
Singapore 038985
Attn: Motor Claims Department
NOTICE OF ACCIDENT

For your information only
Owner of SKV6836U

Dear Sir/Madam,

CLAIMANT: ARUNA RASHID BIN MOHAMED JAMIL
ACCIDENT INVOLVING SKV4192G & SKV6836U ON 09 AUGUST 2022 ALONG MARINA BAY SAND CARPARK EXIT (CONVENTION CENTRE) AT ABOUT 2115 HOURS

We are instructed by **ARUNA RASHID BIN MOHAMED JAMIL** to notify you (the insurer of **SKV6836U**) of a road traffic accident on **09 AUGUST 2022 ALONG MARINA BAY SAND CARPARK EXIT (CONVENTION CENTRE) AT ABOUT 2115 HOURS** involving our client's vehicle registration number SKV4192G and vehicle registration number SKV6836U driven by your insured at the material time.

A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's vehicle **SKV4192G** has been damaged. Before our client proceed to repair the damaged vehicle:

1. Please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle; and
2. Please forward a copy of your insured's report.

Please let us have your list of surveyors.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

[Please attention the email to solicitor Ms Tiwary and copy to yvonne@everestlawllc.com. As part of our COVID-19 measures, we encourage telecommuting, please communicate with us via email only to avoid any delay in reply.]

Regards,
Yvonne Ang (Bao)
(Paralegal/In-house counsel)
For and on behalf of solicitor Ms Tiwary
M/s Everest Law LLC
No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876
Tel: 69707502 | Fax: 69707503

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