Yan (LKK Auto)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sq>

Sent: Friday, 19 August 2022 3:34 PM

To: admin-a@lkkauto.com; admin-d@lkkauto.com

Cc: Charles Hoon; Caroline; angele; benefitautocare@gmail.com; christy

Subject: RE: NEW PRS - YOUR REF : GBH6052U ; OUR REF : AP/2022/005092 ; RTA ON 17

AUGUST 2022 AT ABOUT 1100HRS INVOLVING MOTOR VEHICLES NO(S). SKJ8169L

AND GBH6052U ALONG TUAS SOUTH AVE 3

Internal

WITHOUT PREJUDICE

Your ref: SKJ8169L

Our ref: 2022 22006217FR-GBH6052U

Dear Sir,

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

We have appointed LKK Auto Consultants Pte Ltd as our Single Joint Expert (SJE).

Please download the documents from this link below (For Survey)

File: GBH6052U(TP).pdf, SKJ8169L (TP).pdf

Link: https://filexchange.allianz.de/SecureDownload.aspx?id=6db7ec09-9a2a-4956-8788-936e3078bca0-

abadf36f833de58b

Size: ~ 1 MByte, Download available until: 8/24/2022

Passwords will be sent in a separate email

Best regards,

Shanti.R

Claims Service
Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C 79 Robinson Road #09-01 Singapore 068897 Phone: +65 63958973 | www.allianz.sg



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A Please consider the environment before printing this e-mail.

From: christy <christy@aplp.com.sg> Sent: Friday, August 19, 2022 1:18 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; angele <angele@aplp.com.sg>;

benefitautocare@gmail.com

Subject: [EXT] Re: NEW PRS - YOUR REF: GBH6052U; OUR REF: AP/2022/005092; RTA ON 17 AUGUST 2022 AT ABOUT

1100HRS INVOLVING MOTOR VEHICLES NO(S). SKJ8169L AND GBH6052U ALONG TUAS SOUTH AVE 3

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint prerepair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Sincere Appraiser
- g. Seah Kwang Boon
- h. LHTeo
- i. Mr Willy Goh
- j. Nicky Seah
- k. Jayson Liaw
- 1. Tan Ling Ling
- m. Shawn Lee
- n. Joel Liew

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

M/s Benefit Auto Care Pte Ltd

Contact Person: Eric @ 94894845 / Angeline @ 84446556

Email: benefitautocare@gmail.com
Address: 11 Kaki Bukit Road 1 #01-02

Eunos Technolink Singapore 415939

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,
Christy Chew
A P Law Practice LLC

454 Chin Cours Basel H40 02/05 Manhathan I

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

From: christy < christy@aplp.com.sg Sent: Friday, August 19, 2022 11:02 AM

To: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Cc: Charles Hoon <<u>charles@aplp.com.sg</u>>; Caroline <<u>caroline@aplp.com.sg</u>>; angele <<u>angele@aplp.com.sg</u>>;

benefitautocare@gmail.com

Subject: [EXT] NEW PRS - YOUR REF : GBH6052U ; OUR REF : AP/2022/005092 ; RTA ON 17 AUGUST 2022 AT ABOUT 1100HRS INVOLVING MOTOR VEHICLES NO(S). SKJ8169L AND GBH6052U ALONG TUAS SOUTH AVE 3

WITHOUT PREJUDICE

Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards, Christy Chew

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

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