

Our Ref: CT0722/SHA7007K/CK(st)  
Date: 26.08.2022



CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

*Supersede*  
**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 24.07.2022 INVOLVING SHA7007K & GBH1615D ALONG BUKIT BATOK AVE 4 BLK 265**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA7007K, which was involved in the captioned accident with your insured vehicle No GBH1615D.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs ✓		S\$	3,192.97 ✓
2. Loss of Rental	2 days x S\$ 125.19	S\$	250.38
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **3,605.35 ✓**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHA7007K , GBH1615D  
BUKIT BATOK AVE 4 BLK 265****ON 24-Jul-22 16:00**

I / We

**TAY SEE MIEN**

(Hirer) NRIC No.:

**SXXXX620B**

and/or

(Relief) NRIC No.:

**SXXXX620B**

Taxi Number

**SHA7007K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**25-Jul-2022**

Name of Hirer

**TAY SEE MIEN**

Hirer NRIC

**SXXXX620B**

Signature :



Address

**613 HOUGANG AVENUE 8 #12-438  
530613**

Contact No.

**94359233**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00113012100 Claim No : SNM22D206005/C02/GBH1615D/TAYHP

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$3,545.35**  
SINGAPORE DOLLARS THREE THOUSAND FIVE HUNDRED FORTY FIVE  
AND CENTS THIRTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA7007K

Insured Vehicle No. : GBH1615D

Date of Loss : 24/07/2022

Place of Accident : BLK 265 BUKIT BATOK EAST AVE 4

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GALON BIOENERGY PTE LTD

Driver Name : NI QIANZHEN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	3,192.97
(3) Loss of <del>Use</del> /Rental/Earning	S\$	350.38
(4) <del>CIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>3,545.35</b>
	=====	

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Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  \_\_\_\_\_

Date : 12.1.2023

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 24.07.2022

VEHICLE NO  
SHA7007K

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
06.08.2020

CHASSIS CODE  
KMHC851CVLU190894

INV. NO/DATE  
92120346 25.08.2022

JOB NO.  
305524422

ODOMETER READING

DATE/TIME IN  
25.07.2022 10:05

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-3918	BRACKET-FR BUMPER SIDE RH	1	41.40	20.00	33.12
0002	04-01-0104-0578	COVER-FR BUMPER#	1	481.10	20.00	384.88
0003	04-01-0104-3913	EMBLEM-BLUE DRIVE RH	1	26.60	20.00	21.28
0004	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0005	04-01-0104-2686	MOULDING-FRONT BUMPER RH	1	186.20	20.00	148.96
0006	04-01-0104-2935	LAMP ASSY-HEAD RH#	1	2,110.30	20.00	1,688.24
SUB-TOTAL				:		2,294.08

**JOB NATURE**

0001	PB	PANEL BEATING SHA7007 TP	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92120346	3,192.97	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHA7007K

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
06.08.2020

CHASSIS CODE  
KMHC851CVLU190894

INV. NO/DATE  
92120346 25.08.2022

JOB NO.  
305524422

ODOMETER READING

DATE/TIME IN  
25.07.2022 10:05

S/No	Part No.	Qty	Unit Price	%Disc	Net
0003	17-01	CHECK ALL LIGHTING	30.00		30.00
0004	20-08	ADJUST FRONT WHEEL ALIGNMENT	30.00		30.00
0005	20-00	TUFF COAT ON AFFECTED PARTS.	30.00		30.00
SUB-TOTAL			:		690.00

Items total	2,984.08
Add GST @ 7.000 %	208.89
Invoice amount	3,192.97

Issued by : KATHERINETAN 25.08.2022 16:38:57  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

1) Whilst taking all reasonable precautions against fire, theft or accidental damage, the company accepts no responsibility for cars or other properties belonging to customers and vehicles are driven and tested by its own staff.  
2) Customers shall inspect their vehicles immediately upon delivery and if not satisfied, within 7 days from such delivery, a notice in writing to the company of any complaints, otherwise, the vehicle will be deemed to have been accepted in good order.  
3) Interest on a loan account will be charged on a day to day basis in respect of any amount due and owing to the company by the customer and not paid on the due date of payment or after 30 days from the invoice for a period of default.  
4) Please examine this invoice immediately upon receipt and advise the company of any errors or discrepancies within 14 days of receipt. If the company does not hear from the customer, the company will treat this invoice as correct and binding.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92120346	3,192.97	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT22070372

Date: 22 August 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      24/07/2022    @   16:00 hrs  
ALONG                              BUKIT BATOK AVE 4 BLK 265  
INVOLVING                        GBH1615D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7007K** (the "Taxi"). The Taxi was hired to **TAY SEE MIEN IC NO SXXXX620B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SWA 7001 K

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE
							FROM	TO	
21/7/22	cam	2722	98			216	8m	7m	
21/7/22	Chong	2724	96			198	2100	06m	
22/7/22	cam	2727	35			239	8m	7m	
22/7/22	Chong	2730	9			294	2040	07m	
23/7/22	cam	2733	2			243	8m	7m	
23/7/22	Chong	2734	48			175	2040	07m	
24/7/22	cam	2737	16			268	8m	8m	
24/7/22	Chong	2739	64			249	2100	07m	
25-7-22	Accident	NY				1M	1005		
26-7-22	Perpau	NY				0MT	1030		


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GBH1615D

Date of Accident

24/07/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 08/09/2021 - 07/09/2022

Requested By ..... Por Moy Juan (COMFORTDELG...

Requested Date ..... 25/07/2022 11:04

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Sn A 7007k



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 19 December 2022 10:41 AM  
**To:** 'SALES@GALONBIOENERGY.COM'  
**Subject:** ACCIDENT INVOLVING GBH1615D(CHINA TAIPING) AND SHA7007K AT/ ALONG 265 BUKIT BATOK EAST AVE 4 CARPARK ON 24/07/2022

**GALON BIOENERGY PTE LTD**  
**DRIVER: NI QIANZHEN**

[By Email Only]

Dear Sir/Madam,

**You Ref: GBH1615D**  
**Our Ref: CC3/CTI22007967/Vpa3q2**  
**ACCIDENT INVOLVING GBH1615D(CHINA TAIPING) AND SHA7007K AT/ ALONG 265 BUKIT BATOK EAST AVE 4 CARPARK ON 24/07/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA7007K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAUTO)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Friday, 6 January 2023 5:02 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D206005/C02/GBH1615D/TAYHP / FW: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

Dear Sir/Mdm,

We refer to the above captioned matter.

Please assist to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,545.35(all-in)**.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Monday, 19 December 2022 11:20 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - SNM22D206005/C02/GBH1615D/TAYHP / FW: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

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Your ref: **SNM22D206005/C02/GBH1615D/TAYHP**  
LKK ref : CC3/CTI22007967/Vpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBH1615D(CHINA TAIPING) AND SHA7007K(TP) ON 24/07/2022**

We refer to the above matter.

Our driver collided onto third party parked vehicle while he was reversing into a parking lot. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$3,545.35(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,930.80	\$ 3,192.97 (\$2,984.08 + 7%GST)
2. Loss of Rental (2days x \$125.19)	\$ 250.38	\$ 250.38 (2days x \$125.19)
3. Loss of Income (2DAYS X \$80.00)	\$ 160.00	\$ 100.00 (2DAYS X \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 6,343.18</b>	<b><u>\$ 3,545.35</u></b>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Monday, 3 October 2022 4:22 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D206005/C02/GBH1615D/TAYHP / FW: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

Enclosed herewith Insured SAS REPORT as requested

(PW. GBH1615D)

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Irene Tay

**Sent:** Friday, 30 September 2022 9:06 AM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D206005/C02/GBH1615D/TAYHP / FW: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

Dear Mdm,

Till-date, our insured has not lodge report. We are still following up.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 22 September 2022 11:19 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D206005/C02/GBH1615D/TAYHP / FW: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/mdm,

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 12 September 2022 12:43 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D206005/C02/GBH1615D/TAYHP / FW: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

Dear Sirs/mdm,

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 25 August 2022 3:39 PM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** O/R: SNM22D206005/C02/GBH1615D/TAYHP / FW: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D206005/C02/GBH1615D/TAYHP.

Dear Irene,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 25 August 2022 1:03 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7007K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

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