

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 19 December 2022 11:20 AM
To: Irene Tay
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: [SEEK MANDATE] - SNM22D206005/C02/GBH1615D/TAYHP / FW: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; TP LOD.pdf; LETTER TO OI.pdf

Your ref: **SNM22D206005/C02/GBH1615D/TAYHP**
LKK ref : CC3/CTI22007967/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH1615D(CHINA TAIPING) AND SHA7007K(TP) ON 24/07/2022

We refer to the above matter.

Our driver collided onto third party parked vehicle while he was reversing into a parking lot. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,545.35(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,930.80	\$ 3,192.97 (\$2,984.08 + 7%GST)
2. Loss of Rental (2days x \$125.19)	\$ 250.38	\$ 250.38 (2days x \$125.19)
3. Loss of Income (2DAYS X \$80.00)	\$ 160.00	\$ 100.00 (2DAYS X \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,343.18	<u>\$ 3,545.35</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, 3 October 2022 4:22 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D206005/C02/GBH1615D/TAYHP / FW: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

Enclosed herewith Insured SAS REPORT as requested

(PW. GBH1615D)

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城
Taiping SG

From: Irene Tay

Sent: Friday, 30 September 2022 9:06 AM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D206005/C02/GBH1615D/TAYHP / FW: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

Dear Mdm,

Till-date, our insured has not lodge report. We are still following up.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城
Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 22 September 2022 11:19 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D206005/C02/GBH1615D/TAYHP / FW: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

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Dear Sirs/mdm,

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 12 September 2022 12:43 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206005/C02/GBH1615D/TAYHP / FW: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

Dear Sirs/mdm,

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 25 August 2022 3:39 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D206005/C02/GBH1615D/TAYHP / FW: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D206005/C02/GBH1615D/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 25 August 2022 1:03 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBH1615D (OI : CTI - TBA) and SHA7007K (TP : LKK REF - CC3/CTI22007967/Vpa3) on 24/07/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7007K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)