

## Yan (LKK Auto)

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**From:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>  
**Sent:** Friday, 19 August 2022 9:28 AM  
**To:** yas@alc.com.sg; Admin-D (LKKAuto); assignments; SUR  
**Cc:** afifah@alc.com.sg; 'Mariah'; 'linalaw alc'; Chan, Shu Hui Agnes  
**Subject:** LKK/KK \ CMTD2202842/AGC(nr) - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ695B AND SKW4967H ON 18.08.22  
**Attachments:** PRI - NEO CHYE TENG.pdf

### Without Prejudice

Our Reference: CMTD2202842/AGC  
Your Reference: ALC(L)2022.SMQ695B.YB

Dear Ms Yassmin,

We refer to your email reply and agreed to appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SMQ695B** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** yas@alc.com.sg <yas@alc.com.sg>

**Sent:** Friday, August 19, 2022 9:22 AM

**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>

**Cc:** afifah@alc.com.sg; 'Mariah' <mariah@alc.com.sg>; 'linalaw alc' <alclinalaw@gmail.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

**Subject:** FW: PRI \ CMTD2202842/AGC(nr) - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ695B AND SKW4967H ON 18.08.22

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WITHOUT PREJUDICE

Dear Sir/ Mdm

We choose Kenneth Kong - LKK Auto Consultants.

Kindly contact workshop directly

Regards,

*Yassmin (Ms)*

**Arasan Law Chambers**

151 Chin Swee Road #06-08 Manhattan House SG 169876 | DID: 6835 3350 | FAX: 6835 3352 |

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**From:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Sent:** Friday, 19 August 2022 9:01 am

**To:** yas@alc.com.sg; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Cc:** afifah@alc.com.sg; 'Mariah' <[mariah@alc.com.sg](mailto:mariah@alc.com.sg)>; 'linalaw alc' <[alclinalaw@gmail.com](mailto:alclinalaw@gmail.com)>

**Subject:** PRI \ CMTD2202842/AGC(nr) - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ695B AND SKW4967H ON 18.08.22

Our Reference: CMTD2202842/AGC

Your Reference: ALC(L)2022.SMQ695B.YB

**Without Prejudice**  
**EMAIL**

Date: 19/08/2022

**ONLY**

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

Dear Ms Yassmin,

**ACCIDENT INVOLVING SKW4967H & SMQ695B ON 18.08.22**

We refer to your Notice of Accident dated 18/08/2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
		Steve Chen ( <b>West</b> )
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

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**From:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Sent:** Thursday, August 18, 2022 4:14 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ 695B AND SKW 4967H ON 18.08.22

Hi Colleagues,

New claim for your attention and necessary action.

Best Regards

**Raba'ah Mohd Ali**

Claims Division



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** [yas@alc.com.sg](mailto:yas@alc.com.sg) <[yas@alc.com.sg](mailto:yas@alc.com.sg)>

**Sent:** Thursday, August 18, 2022 3:59 PM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Cc:** [afifah@alc.com.sg](mailto:afifah@alc.com.sg); 'Mariah' <[mariah@alc.com.sg](mailto:mariah@alc.com.sg)>; 'linalaw alc' <[alclinalaw@gmail.com](mailto:alclinalaw@gmail.com)>

**Subject:** FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ 695B AND SKW 4967H ON 18.08.22

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**WITHOUT PREJUDICE**

**Dear Sir/Mdm**

Kindly do see the attached document for the notice to insurance to conduct pre-repair survey within 2 working days pursuant to paragraph 6.2 of pre-action protocol for NIMA case.

Do assist to expedite the inspection at soonest, thank you.

Regards,

*Yassmin (Ms)*

**Arasan Law Chambers**

151 Chin Swee Road #06-08 Manhattan House SG 169876 | DID: 6835 3350 | FAX: 6835 3352 |

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