



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: SLM1828L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0711/2022/MH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

17-Nov-2022

Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLM 1828 L – Audi Q7 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SLM 1828 L**, claimant, **Mr. Heng Cheng Hua (Wang Qinghua)**, please find the related document per attached.

1. A copy of the Original invoice no. 85017951– S\$ 30,686.06.
2. A copy of the Discharge Voucher duly signed by client.

Premium Automobiles Pte
Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Based on the above document, we would appreciate you could expedite the payment soonest possible.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SLM 1828 L

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85017951	Account: A0006 (T 0)		
		Date : 15/11/2022	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
		Order : SLM1828L			
		Term : 30			
Regn No: SLM1828L (V 32547)		Regn Date: 10/03/2017	Mileage: 167209 WIP No.: 37951		
Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I		Chassis: WAUZZZ4M1HD027689	Engine: CYR 025299 Dept: U		
You have been assisted by :- UB-Lim Kee Siang (43)					
		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-500.00	1.00	-500.00
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS HEADLIGHT'S CONTROL UNIT AND POWER MODULE.	300.00	1.00	300.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND BONNET.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1200.00	1.00	1,200.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,RHS FRONT BUMPER LOWER SPOILER,BONNET,RHS FRONT FENDER, RHS FRONT DOOR COVER AND BOTH FRONT WHEEL ARCH TRIMS.	2150.00	1.00	2,150.00
S	BODYWORK	M: TO CARRY OUT CALIBRATION FOR FRONT BUMPER RADAR SENSOR AND DISTANCE REGULATION.	480.00	1.00	480.00
S	BODYWORK	M: TO CARRY OUT PRE/POST DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND RENEW AIRCON CONDENSER,CHARGE AIR COOLER AND RADIATOR.CHECK ELECTRICAL FANS AND CONTROL UNIT.PRESSURISE COOLING SYSTEM.TO CARRY OUT VACUUM AND REGAS.	1800.00	1.00	1,800.00
S	BODYWORK	M: TO RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION	1800.00	1.00	1,800.00
X	A4M0807065B GRU	001387/(V)(SK)(3)COV	1.00	2896.00	2,316.80
X	A4M0807062E GRU	FR.SPOILER	1.00	234.50	187.60

Premium Automobiles Pte Ltd



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 281 Alexandra Road
 Singapore 159938
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	Date : 15/11/2022	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SLM1828L	
	Term : 30	

Regn No: SLM1828L (V 32547)	Regn Date: 10/03/2017	Mileage: 167209	WIP No.: 37951
Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I	Chassis: WAUZZZ4M1HD027689	Engine: CYR 025299	Dept: U
You have been assisted by :- UB-Lim Kee Siang (43)			

	Details	Qty	Unit Price	Amount
X	A4M0807682T 4W3 001387/(V)(SK)GRILL-	1.00	332.00	265.60
X	A4M0823029A HOOD	1.00	7032.00	5,625.60
X	A4M0823126 PROTECTION	1.00	119.00	95.20
X	A4M0941774D HEADLIGHT	1.00	10660.00	8,528.00
X	A4M0853717A GRU COVER	1.00	607.00	485.60
X	A4M0853718A GRU 001387/(V)(SK)COVER-	1.00	607.00	485.60
X	A4M0955102B (V)(GER)CYLINDER IL-	1.00	217.00	173.60
X	A4M0821132E SUPPORT-A/P GT	1.00	171.00	136.80
X	A4M0951230 (A)(SK)HORN HOLDER-A	1.00	32.20	25.76
X	A4M0805594B CARRIER-A/P GT	1.00	1335.00	1,068.00
X	AG 12E050M2 COOLANT -35*C-A/P GT	6.00	49.40	237.12
X	A4M0805608 MOUNTING-A/P GT	1.00	131.50	105.20
X	A4M0807284B (A)(SK)GUIDE-A/P GT-	1.00	49.40	39.52
X	A4M0807334 SUPPORT-A/P GT	1.00	40.00	32.00
X	A4M0807550D FOAM INSER-A/P GT	1.00	191.50	153.20
X	A3C0973737 HOUSING-A/P GT	1.00	34.00	27.20
X	A3C0973737 HOUSING-A/P GT	1.00	34.00	27.20
X	A4M0807733D KA8 (A)(SK)(7)UNDERRUN-2	1.00	899.00	719.20
X	A4M0010515C STICKER-A/P GT	1.00	8.30	6.64
X	A4M0807241B 4W3 COVER-A/P GT	1.00	43.90	35.12

Parts 20,776.56	Sub-Total	28,678.56
Labour 0.00	7% GST	2,007.50
Sublet 8,402.00	Grand Total	30,686.06
Menus 0.00		
Lubricant 0.00		



Received by

For & on behalf of
 Premium Automobiles Pte Ltd



AIG Asia Pacific Insurance Pte Ltd
 78 Shenton Way
 #07-16 AIG Building
 Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLM 1828 L

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Body Repair Our Dept

PA/OD/0711/2022/NH Our Ref
 1-Sep-2022 Date
 1 Total Pages

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model	:	Audi Q7 2.0 TFSI QU	Premium Automobiles Pte Ltd, Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733
Vehicle Chassis No.	:	WAUZZZ4M1HD027689	
Vehicle Regn No.	:	SLM 1828 L	
Vehicle Mileage	:	167,209 KM	
Vehicle Owner	:	Mr. Heng Cheng Hua	Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183
Certificate No	:	2100503266-05	
Own Damage Excess	:	S\$ 535.00 (Inclusive of 7% GST)	
Accident Date	:	18/8/2022	
Place	:	Nul Road, Slip Road To Kampong Bahru Road	
Repair Cost	:	S\$ 30,686.06	
WIP No.	:	37951	
Repairer’s Name	:	Premium Automobiles Pte Ltd	

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of property claim only.

Insured Signature : 
Time : 6pm.
Date : 1/9/2022



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : HENG CHENG HUA (WANG QINGHUA)
Period of Insurance : 10 Mar 2022 To 09 Mar 2023
Engine No. : CYR025299
Chassis No. : WAUZZZ4M1HD027689

Vehicle No. : SLM1828L
Policy No. : 2100503266-05
Endorsement No. :
Issued Date : 28 Feb 2022

ABOUT THE COVER

Make/Model : AUDI Q7 2.0 TFSI
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of S\$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
Mileage Condition : Unlimited Mileage

Limitation as to use* :
Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$1000

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

HENG CHENG HUA (WANG QINGHUA) - \$1000 (Own Damage), \$1000 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125266

PREMIUM LEASING -YCL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

This computer generated document does not require a signature.

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