

## Veron Chen (LKKAUTO)

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**From:** Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>  
**Sent:** Friday, 19 August 2022 3:27 PM  
**To:** Veron Chen (LKKAUTO); Mei Kwan (LKKAUTO); Rumli, Sharizah  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; Azlan, Syazairdina; Quek, Joyceline-CH; Admin A; Paramchand, Varsha; Lim, Sheng Yang; SUR; Lim, Kok-Chong  
**Subject:** RE: aigencrypt insd veh : SLM1828L DOA 18.8.2022 \*\*\* LKK REF: CC3/AIG22007936/Avc  
**Attachments:** [EXTERNAL] RE: OD SLM1828L DOA 18/8/2022

Hi Veron,

Kindly be informed coverage has been confirmed. Kindly advise if insured can activate the replacement car as repairer is enquiring as attached.

Thank you,  
Best regards,  
**Mariesa Abu Kassim (Mariesa)**  
AIG  
**Claims Adjuster II**  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #10-16 Singapore 079120  
**Tel +65 6830 7871**  
[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Friday, August 19, 2022 11:47 AM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>; Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>  
**Subject:** [EXTERNAL] RE: aigencrypt insd veh : SLM1828L DOA 18.8.2022 \*\*\* LKK REF: CC3/AIG22007936/Avc

This message is from an external sender; be cautious with links and attachments.

Dear Sha Sha,

We have submitted documents in merimen for your review on approval.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 19 August 2022 10:29 AM  
**To:** Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>; Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: aigencrypt insd veh : SLM1828L DOA 18.8.2022 \*\*\* LKK REF: CC3/AIG22007936/Avc

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Veron,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>  
**Sent:** Friday, 19 August 2022 9:36 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>; Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>  
**Subject:** aigencrypt insd veh : SLM1828L DOA 18.8.2022

Hi LKK,

Insd called in to check on status as he need the car urgently.

Thanks

**Call ctr note :-**

Hi Claims,

DOA: 18/08/2022

insd called in to check on the status of the OD claim. he mentioned that he reported yesterday at audi and the assessor came down at 3pm yesterday. as per w/s claim has been submitted to aig already. insd mentioned that he was asked to contact aig to check on the status of the claim.

insd insisted for a reply asap as he needs the vehicle urgently.

kindly assist

thanks

**Sharizah Rumli (Shasha)**

**AIG**

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 6419-3000

[www.aig.sg](http://www.aig.sg)

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