

## Rajeswari

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**From:** Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Thursday, 18 August 2022 4:46 PM  
**To:** 'Adeline Chng'; 'assignments'; 'SUR'  
**Subject:** RE: Your Ref: SNM22D205706/C02/SNB2643E/CHNGPW /SNB 2643 E ; Our Ref: TKS/U407-ACC-46390.22/si (FBU 629 C)

Dear Adeline,

Thank you for the assignment.

Repairer arrange on 19.8.22.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 18 August 2022 3:47 PM  
**To:** Shirley Loh <shirley.loh@ksteoptr.com>; assignments <assignments@lkkauto.com>  
**Cc:** united\_cycles@yahoo.com  
**Subject:** RE: Your Ref: SNM22D205706/C02/SNB2643E/CHNGPW /SNB 2643 E ; Our Ref: TKS/U407-ACC-46390.22/si (FBU 629 C)

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Shirley Loh <[shirley.loh@ksteoptr.com](mailto:shirley.loh@ksteoptr.com)>

**Sent:** Thursday, August 18, 2022 10:50 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [united\\_cycles@yahoo.com](mailto:united_cycles@yahoo.com)

**Subject:** RE: Your Ref: SNM22D205706/C02/SNB2643E/CHNGPW /SNB 2643 E ; Our Ref: TKS/U407-ACC-46390.22/sl (FBU 629 C)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We refer to your email dated 18/8/22.

Our client has agree to the usage of Mohd Taufikh (LKK) as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Mohd Taufikh (LKK) to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

We do not have any repair estimate as no surveyor has been engaged yet.

Thank you.

Regards

Shirley

Teo Keng Siang LLC

TeL: 6333 4222 ext 59

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, 18 August 2022 9:11 am

**To:** Shirley Loh <[shirley.loh@ksteoptr.com](mailto:shirley.loh@ksteoptr.com)>

**Subject:** RE: SNM22D205706/C02/SNB2643E/CHNGPW / FW: Your Ref: SNB 2643 E ; Our Ref: TKS/U407-ACC-46390.22/sl (FBU 629 C)

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Dear Shirley

We refer to our email of 17/08/2022.

We have yet to hear from you till to date.

Please advise.

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Adeline Chng

**Sent:** Wednesday, August 17, 2022 9:14 AM

**To:** [shirley.loh@ksteoptr.com](mailto:shirley.loh@ksteoptr.com)

**Subject:** RE: SNM22D205706/C02/SNB2643E/CHNGPW / FW: Your Ref: SNB 2643 E ; Our Ref: TKS/U407-ACC-46390.22/sl (FBU 629 C)

**Without Prejudice, Save as to Costs**

Our reference: **SNM22D205706 C02/ SNB2643E /Chngpw**

Your reference: FBU629C

Dear Sirs

**ACCIDENT INVOLVING SNB2643E & FBU629C ON 12/08/2022**

We refer to your email of 16/08/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, August 16, 2022 5:13 PM

**To:** [shirley.loh@ksteoptr.com](mailto:shirley.loh@ksteoptr.com); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205706/C02/SNB2643E/CHNGPW / FW: Your Ref: SNB 2643 E ; Our Ref: TKS/U407-ACC-46390.22/sl (FBU 629 C)

Without Prejudice

Save as to costs

Dear Adeline,

Please conduct PRS for FBU 629 C.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Shirley Loh <[shirley.loh@ksteoptr.com](mailto:shirley.loh@ksteoptr.com)>

**Sent:** Tuesday, 16 August 2022 3:43 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; [atherine.thia@sg.cntaiping.com](mailto:atherine.thia@sg.cntaiping.com); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Lim Shu Min <[shumin.lim@sg.cntaiping.com](mailto:shumin.lim@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** [united\\_cycles@yahoo.com](mailto:united_cycles@yahoo.com)

**Subject:** RE: Your Ref: SNB 2643 E ; Our Ref: TKS/U407-ACC-46390.22/sI (FBU 629 C)

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Dear Sirs,

We refer to the above matter.

We attached herewith our letter dated 16/8/22.

Please let us have your surveyor list soon.

Thank you.

Regards

Shirley

Teo Keng Siang LLC

6333 4222 ext 59