## Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

**Sent:** Monday, August 22, 2022 10:03 AM

To: Admin A

**Subject:** FW: Direct Settlement (ST) - Accident Involving SLM1503Z (GRAB) & GBK2421Z DOA:

17.08.2022 (VEH GROUNDED)

Attachments: GBK2421Z.pdf

Follow Up Flag: Follow up Flag Status: Flagged

Categories: HMK

**FYI. THANKS** 

Best Regards, **Yan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Saturday, 20 August 2022 9:13 AM **To:** Yan (LKK Auto) <admin-d@lkkauto.com> **Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: Direct Settlement (ST) - Accident Involving SLM1503Z (GRAB) & GBK2421Z DOA: 17.08.2022 (VEH

**GROUNDED**)

## Lonpac External - General

Our Ref: 21/22/22/VC05/026167

Dear Yan,

Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>>
Sent: Thursday, 18 August 2022 2:24 pm

**To:** GERALD POH WEE BIN <<u>geraldpoh@lonpac.com</u>>; 'Admin A' <<u>admin-a@lkkauto.com</u>> **Cc:** MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>; 'assignments' <<u>assignments@lkkauto.com</u>>

Subject: RE: Direct Settlement (ST) - Accident Involving SLM1503Z (GRAB) & GBK2421Z DOA: 17.08.2022 (VEH

GROUNDED)

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Thursday, 18 August 2022 2:04 PM

To: Ashlyn Chng < Ashlyn. Chng@inchcape.com.sg>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: FW: Direct Settlement (ST) - Accident Involving SLM1503Z (GRAB) & GBK2421Z DOA: 17.08.2022 (VEH

**GROUNDED)** 

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Ashlyn,

Our insured has not lodged the accident report and we are unable determine liability.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

For assessment of liability, please liaise with them.

Aside to LKK Attn: Yan

**FYNA** 

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: Thursday, 18 August 2022 1:58 pm

To: MT\_Claim\_SG <mt\_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI

<llong@lonpac.com>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (ST) - Accident Involving SLM1503Z (GRAB) & GBK2421Z DOA: 17.08.2022 (VEH GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBK2421Z** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your in-house surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (<u>currently vehicle IN workshop</u>).

As for liability clearance, kindly revert to this email.

## Driver will claim Medical or Injury.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards, Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.lexus.com.sg | www.hino.com.sg | www.suzukicar.com.sg