

## Yan (LKK Auto)

---

**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Thursday, 18 August 2022 4:37 PM  
**To:** Tropical Success; assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** RE: SNM22D205802/C02/SNC1261A/LEEPG / FW: 3d party claim SFR788U/SNC1261A  
DOA: 17.08.22

**Without Prejudice**  
**Save As To Costs**

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth Kong to conduct PRS on without prejudice basis.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Tropical Success <tsac303@singnet.com.sg>  
**Sent:** Thursday, 18 August 2022 4:29 pm  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Subject:** RE: SNM22D205802/C02/SNC1261A/LEEPG / FW: 3d party claim SFR788U/SNC1261A DOA: 17.08.22

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia

Please assign to Kenneth Kong (LKK).

Regards  
Calvin  
Tropical Tech

---

**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Thursday, 18 August 2022 4:27 pm  
**To:** 'tsac303@singnet.com.sg' <[tsac303@singnet.com.sg](mailto:tsac303@singnet.com.sg)>  
**Subject:** RE: SNM22D205802/C02/SNC1261A/LEEPG / FW: 3d party claim SFR788U/SNC1261A DOA: 17.08.22

**Without Prejudice**  
**Save As To Costs**

**Our reference: SNM22D205802/C02/SNC1261A/LEEPG**  
**Your reference: SFR788U**

Dear Sirs,

We refer to your email of 18/08/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

Without Prejudice

Save As To Costs

Dear Sir/Madam

Strictly on a without prejudice basis and without admission of any liability, we offer to settle your client's claim as follows:

Please note that our offer of settlement is full and final, if there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.

Attached herewith our Discharge Voucher for your client's execution. Please return the duly signed DV, together with a copy of the Warrant To Act via email.

However, if the repair cost cannot be agreed upon, we would like to request for re-inspection.

Please note that we will contest the cost of repairs as recommended by MC-Coy vigorously. In the event that the case cannot be resolved amicably, and that the court held the view that our offer on cost of repair is reasonable, we reserve all our rights to claim costs from your client.

Our 50% offer is simply with a view to to bring this matter to end. Kindly do not construe as an admission of liability on the part of our insured and shall not in any way jeopardize our client's rights against the responsible party.

Please note that our offer is strictly made on a without prejudice basis and without admission of any liability, it shall not in any way jeopardize our client's rights against the responsible party.

Please note that our offer of settlement is solely for an amicable basis and shall not be construed as any admission of liability on the part of our insured and/or driver. This settlement shall not be cited in any other related action suit that may arise out from this accident.

We look forward to your favorable reply.

Please hold hands while negotiation is in progress.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards,  
Cecilia Lee  
Senior Executive  
Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Sent: Thursday, 18 August 2022 4:16 pm  
To: 'tsac303@singnet.com.sg' <[tsac303@singnet.com.sg](mailto:tsac303@singnet.com.sg)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
Subject: O/R: SNM22D205802/C02/SNC1261A/LEEPG / FW: 3d party claim SFR788U/SNC1261A DOA: 17.08.22

Without Prejudice

Dear Cecilia,

Please conduct PRS for SFR788U.

Note: officer in charge Cecilia Lee 63896530.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7Cd53d7c152f304d964a8e08da80f1edb6%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637964073993241289%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Iklk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=W9aiaKilfTJouPGofnYhON8mVb3OYcJXrG1j5RzOb0%3D&reserved=0> | FB:  
<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7Cd53d7c152f304d964a8e08da80f1edb6%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637964073993241289%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Iklk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=W9aiaKilfTJouPGofnYhON8mVb3OYcJXrG1j5RzOb0%3D&reserved=0>

[a46f2633868e5%7C0%7C0%7C637964073993397517%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=H21zHSZgjbPAzsDORvTfzudFbUcJhrkOt9uBDZnQOss%3D&reserved=0](mailto:a46f2633868e5%7C0%7C0%7C637964073993397517%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=H21zHSZgjbPAzsDORvTfzudFbUcJhrkOt9uBDZnQOss%3D&reserved=0) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: Tropical Success <[tsac303@singnet.com.sg](mailto:tsac303@singnet.com.sg)>  
Sent: Thursday, 18 August 2022 3:41 PM  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: 3d party claim SFR788U/SNC1261A DOA: 17.08.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear motor claim

Please send us your list of surveyors for 3rd party assignment. Your insured vehicle no is SNC1216A. Password for attached report: SFR788U2869Z.

Regards  
Calvin  
Tropical Tech Automobile Services  
Blk 5032 Ang Mo Kio Ind Pk 2  
#01-303 S(569535)  
Tel: 64817773