

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Wednesday, 4 January 2023 12:28 PM
To: Hwang, Shiang Yi
Cc: Claims - Motor Survey; SUR
Subject: RE: LKK/AL \ CMTD2202829/SYH(nr) - YJ9433B (Pre-Inspection) / Your Vehicle : YP2709X | DOA : 17/08/2022
Attachments: Preliminary Advice.PDF; Log Card.pdf; YJ9433B ESTIMATE.pdf; Photographs.pdf

Dear Shiang Yi,

Enclosed preliminary revised of vehicle YJ 9433B
Date of survey: 18/08/2022
Number of days (estimated) : 10 days

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Thursday, 18 August 2022 2:08 PM
To: HD Perfect Autowork <hdperfectautowork@gmail.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: LKK/AL \ CMTD2202829/SYH(nr) - YJ9433B (Pre-Inspection) / Your Vehicle : YP2709X | DOA : 17/08/2022

Without Prejudice

Our Reference : CMTD2202829/SYH
Your Reference: YJ9433B

Hi Irene,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Adrian** to survey for **YJ9433B** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Thursday, August 18, 2022 1:56 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: Re: PRI \ CMTD2202829/SYH(nr) - YJ9433B (Pre-Inspection) / Your Vehicle : YP2709X | DOA : 17/08/2022

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Dear Grace,

Please arrange **LKK (Adrian Ling)** to come and conduct the survey for vehicle YJ9433B.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Aug 18, 2022 at 1:05 PM Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference : CMTD2202829/SYH

Your Reference: YJ9433B

Date: 18/08/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S HD PERFECT AUTOWORK PTE LTD

Dear Shanelle,

ACCIDENT INVOLVING YP2709X & YJ9433B ON 17.08.2022

We refer to your Notice of Accident dated 18/08/2022

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Thursday, August 18, 2022 11:53 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: YJ9433B (Pre-Inspection) / Your Vehicle : YP2709X | DOA : 17/08/2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir / Madam,

We are instructed by **Guan Lee Vegetables & Fruits Pte Ltd** to notify you of a road traffic accident on **17/08/2022** at about **11:00 hours** at/along **Clementi Road Towards AYE** involving our client's/customer's vehicle registration number **YJ9433B** and vehicle registration number **YP2709X** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875