

## Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 18 August 2022 4:36 PM  
**To:** Prestige Legal LLP; Dinakaran Gopalakrishnan  
**Cc:** assignments@lkkauto.com; Admin A  
**Subject:** RE: SNM22D205703/C02/YN7332B/TAYHP / FW: Notice of Accident - Pre-Repair Survey (Your Insured: YN 7332B)

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with the workshop to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Prestige Legal LLP <litigation@prestigellp.com>  
**Sent:** Thursday, 18 August 2022 4:26 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Dinakaran Gopalakrishnan <dina@prestigellp.com>  
**Subject:** RE: SNM22D205703/C02/YN7332B/TAYHP / FW: Notice of Accident - Pre-Repair Survey (Your Insured: YN 7332B)

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Dear Irene

Thank you for your email.

Our client instructs that they are not agreeable for the list of surveyors that are being proposed to be named as single joint expert to the captioned claim matter.

In the premises, our client will engage their own surveyor to conduct their pre-repair survey for his own vehicle.

Nevertheless, our client's vehicle can be inspected as follows:

Date: 19 August 2022 (Friday)

Time: 1pm – 3pm

Location: Joysker Works, 2 Buroh Crescent, #01-03, Ace @ Buroh , Singapore 627546

Contact No: 9876 5547

Please confirm the time of the inspection for us to inform our client's workshop of the same.

Thank you.

Yours faithfully,

Joel  
**Paralegal**

*For and on behalf of Mr. Dinakaran / Mr. Lawrence*

**PRESTIGE LEGAL LLP**

151 Chin Swee Road

#02-12 Manhattan House

Singapore 169876

Tel: 6227 7668

Fax: 6222 1731

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Thursday, 18 August 2022 2:41 pm

**To:** Dinakaran Gopalakrishnan <[dina@prestigellp.com](mailto:dina@prestigellp.com)>; Prestige Legal LLP <[litigation@prestigellp.com](mailto:litigation@prestigellp.com)>

**Subject:** RE: SNM22D205703/C02/YN7332B/TAYHP / FW: Notice of Accident - Pre-Repair Survey (Your Insured: YN 7332B)

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**From:** Irene Tay

**Sent:** Tuesday, 16 August 2022 4:28 PM

**To:** 'dina@prestigellp.com' <[dina@prestigellp.com](mailto:dina@prestigellp.com)>

**Subject:** RE: SNM22D205703/C02/YN7332B/TAYHP / FW: Notice of Accident - Pre-Repair Survey (Your Insured: YN 7332B)

Dear Sirs,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

**Irene Tay**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

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**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 16 August 2022 4:24 PM

**To:** bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>; 'dina@prestigellp.com' <[dina@prestigellp.com](mailto:dina@prestigellp.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205703/C02/YN7332B/TAYHP / FW: Notice of Accident - Pre-Repair Survey (Your Insured: YN 7332B)

Without Prejudice

Save as to costs

Dear Irene,

Please conduct PRS for SKQ2259M.

Note: officer in charge Irene Tay 63896192.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Prestige Legal LLP <[litigation@prestigellp.com](mailto:litigation@prestigellp.com)>  
**Sent:** Tuesday, 16 August 2022 2:29 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Dinakaran Gopalakrishnan <[dina@prestigellp.com](mailto:dina@prestigellp.com)>  
**Subject:** Notice of Accident - Pre-Repair Survey (Your Insured: YN 7332B)

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Dear Sirs

We refer to the above matter.

Please find enclosed our letter for your attention.

Kindly let us hear from you soon.

Thank you.

Yours faithfully,

Joel  
**Paralegal**

*For and on behalf of Mr. Dinakaran / Mr. Lawrence*

**PRESTIGE LEGAL LLP**

151 Chin Swee Road  
#02-12 Manhattan House  
Singapore 169876

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