

RE: [SEEK MANDATE] - SNM22D205768/C02/PD7700G/TANCHC / FW: Direct Settlement - Accident Involving PD7700G (OI : CTI - TBA) and SML7907X (TP : LKK REF - CC6/CTI22007909/Kpa3) on 15/08/2022

Jenny Lew <jenny.lew@sg.cntaiping.com>

Tue 8/11/2022 4:29 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Hi Hsiao Tong

Pls proceed as follows:

	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,103.00 (\$2,900.00 + 7%GST)
2. Loss of Use (4days x \$120.00)	\$ 240.00 (4days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 3,345.00

Thank you.

-

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 30 September 2022 5:30 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D205768/C02/PD7700G/TANCHC / FW: Direct Settlement - Accident Involving PD7700G (OI : CTI - TBA) and SML7907X (TP : LKK REF - CC6/CTI22007909/Kpa3) on 15/08/2022

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Your ref: **SNM22D205768/C02/PD7700G/TANCHC**

LKK ref : CC6/CTI22007909/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING PD7700G(CHINA TAIPING) AND SML7907X (TP) ON 15/08/2022

We refer to the above matter.

The accident occurred when our bus rolled backward and hit onto third party front portion. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "OPTIMA WERKZ PTE LTD" at **\$3,345.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,414.03	\$ 3,103.00 (\$2,900.00 + 7%GST)
2. Loss of Use (4days x \$120.00)	\$ 480.00	\$ 240.00 (4days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,899.03	<u>\$ 3,345.00</u>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 22 August 2022 12:25 PM

To: 'Jacqueline Tan' <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205768/C02/PD7700G/TANCHC / FW: Direct Settlement - Accident Involving PD7700G (OI : CTI - TBA) and SML7907X (TP : LKK REF - CC6/CTI22007909/Kpa3) on 15/08/2022

Dear Jacqueline,

Attached is a copy of third party video as requested.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 22 August 2022 10:32 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205768/C02/PD7700G/TANCHC / FW: Direct Settlement - Accident Involving PD7700G (OI : CTI - TBA) and SML7907X (TP : LKK REF - CC6/CTI22007909/Kpa3) on 15/08/2022

Hi Hsiao Tong,

Enclosed OI SAS for your necessary action.

Please obtain VF from 3rd party since VF available.

***The file has been encrypted with a password which will be sent in a separate email.*

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 18 August 2022 5:16 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D205768/C02/PD7700G/TANCHC / FW: Direct Settlement - Accident Involving PD7700G (OI : CTI - TBA) and SML7907X (TP : LKK REF - CC6/CTI22007909/Kpa3) on 15/08/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D205768/C02/PD7700G/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, 18 August 2022 4:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving PD7700G (OI : CTI - TBA) and SML7907X (TP : LKK REF - CC6/CTI22007909/Kpa3) on 15/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SML 7907X at M/s Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)