

Yan (LKK Auto)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, 17 August 2022 9:32 PM
To: admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: Corene Chong; Hui Ting Tang; Nancy Lam
Subject: RE: Our client's vehicle no.SNB5990H (OZ); Your insured's vehicle no. SKW5925Y (ALLIANZ) DOA 09/08/2022

Internal

WITHOUT PREJUDICE

Your ref: SNB5990H
Our ref: 2022 22006088JK-SKW5925Y

Dear Sir,

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

We have appointed LKK Auto Consultants Pte Ltd as our Single Joint Expert (SJE).

Please download the documents from this link below (For Survey)

File: SNB5990H(TP).pdf, SKW5925Y(OI).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=54687d2b-7a4f-4b8b-b9cc-e9935c0a4ca9-c511270ee5a796c0>

Size: ~ 2 MByte, Download available until: 8/22/2022

Passwords will be sent in a separate email

Best regards,

Shanti.R
Claims Service
Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
Phone: +65 63958973 | www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Wednesday, August 17, 2022 3:31 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Corene Chong <corene@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Subject: [EXT] Our client's vehicle no.SNB5990H (OZ); Your insured's vehicle no. SKW5925Y (ALLIANZ) DOA 09/08/2022

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear [Shanti.R](#)

1. We refer to your email as below
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

- | | |
|---------------------|---|
| 1) Dave Chang | Sincere Appraisal Services |
| 2) Ong Ah Keng Kent | KTO Automobile Assessors |
| 3) Alan Cheong | CL Appraiser Pte Ltd |
| 4) Yap Teck Chye | MC-Coy Appraiser Pte Ltd |
| 5) Andrew How | Prominent Appraiser Services |
| 6) Marc Ananda | United Appraisal and Management Pte Ltd |
| 7) Dennis Yap | PAL'S Appraiser Pte Ltd |
| 8) Yap Teck Lee | LCW Appraiser Pte Ltd |
| 9) Dixon Yeo | Treasure Appraiser Pte Ltd |
| 10) T.T. Rajan | ST Appraisal Services |

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Wednesday, August 17, 2022 10:31 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Corene Chong <corene@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Subject: [EXT] Our client's vehicle no.SNB5990H (OZ); Your insured's vehicle no. SKW5925Y (ALLIANZ) DOA 09/08/2022

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Dear sir

1. Please find attached our PRI notice dated 17 AUGUST 2022 for your kind attention.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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