

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 15 February 2023 2:40 PM
To: 'Esther Lim'; SUR
Subject: RE: O/Ref: D22002538MFCV Direct Settlement (ST) - Accident Involving SNC4786H (GRAB) & GBK1293H DOA: 15.08.2022 (VEH GROUNDED)
Attachments: SNC4786H IA.pdf

Dear Esther,

Enclosed herewith preliminary advice of SNC 4786H.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, August 23, 2022 3:03 PM
To: 'Esther Lim' <EstherLim@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: O/Ref: D22002538MFCV Direct Settlement (ST) - Accident Involving SNC4786H (GRAB) & GBK1293H DOA: 15.08.2022 (VEH GROUNDED)

Dear Esther,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Esther Lim <EstherLim@msfirstcapital.com.sg>
Sent: Tuesday, 23 August 2022 2:46 PM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>; Yan (LKK Auto) <admin-d@lkkauto.com>
Subject: RE: O/Ref: D22002538MFCV Direct Settlement (ST) - Accident Involving SNC4786H (GRAB) & GBK1293H DOA: 15.08.2022 (VEH GROUNDED)


WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Ashlyn

We agree to a direct settlement with quantum to be agreed, with the number of days for Loss of Use/Loss of Rental to be consistent as recommended by our appointed surveyor.

Thank you.

Regards
Esther Lim
Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848
Fax: 6507 3849| Company Reg. No. 195000106C
A Member of **MS&AD INSURANCE GROUP**
 **Change of email address**
EstherLim@msfirstcapital.com.sg

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Wednesday, 17 August 2022 5:09 PM
To: Esther Lim <EstherLim@msfirstcapital.com.sg>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: RE: O/Ref: D22002538MFCV Direct Settlement (ST) - Accident Involving SNC4786H (GRAB) & GBK1293H DOA: 15.08.2022 (VEH GROUNDED)

Dear Esther,

Attached video footage for your necessary action.

Hope to hear from you soon.

Thank you.

Regards,
Ashlyn Chng
D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462
www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Esther Lim <EstherLim@msfirstcapital.com.sg>
Sent: Wednesday, 17 August 2022 5:04 pm
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: O/Ref: D22002538MFCV Direct Settlement (ST) - Accident Involving SNC4786H (GRAB) & GBK1293H DOA: 15.08.2022 (VEH GROUNDED)

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WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Ashlyn

Please forward CCTV.

Thank you.

Regards
Esther Lim
Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C
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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Wednesday, 17 August 2022 3:49 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: Direct Settlement (ST) - Accident Involving SNC4786H (GRAB) & GBK1293H DOA: 15.08.2022 (VEH GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBK1293H** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your in-house surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg