

Shiau Chan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 18 August 2022 10:00 AM
To: 'Tan Wei Teck (Strides Automotive Services Pte Ltd)'; 'MTPRI'; assignments; SUR
Cc: 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)'; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)'
Subject: RE: NC-22005252/STRIDES/KT ACC ON 01/08/2022 INV VEH NO. SKD4855Y (OUR REF) & SMB1373C (YOUR REF)

Dear Patrick,

Noted with thanks.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>
Sent: Thursday, 18 August 2022 9:52 AM
To: Yan (LKK Auto) <admin-d@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: NC-22005252/STRIDES/KT ACC ON 01/08/2022 INV VEH NO. SKD4855Y (OUR REF) & SMB1373C (YOUR REF)

Morning Yan

Please note our ref : BUS/08/22/7011

Regards

Patrick Tan
Claims and Insurance Agency
Direct line +65 6556 3522| WeiTeck.Tan@Strides.com.sg
60 Woodlands Industrial Park E4
Singapore 757705

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 17 August 2022 5:17 pm
To: MTPRI <MTPRI@smrt.com.sg>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: NC-22005252/STRIDES/KT ACC ON 01/08/2022 INV VEH NO. SKD4855Y (OUR REF) & SMB1373C (YOUR REF)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, 17 August 2022 4:47 PM
To: assignments <assignments@lkkauto.com>; YAN <admin-d@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: FW: NC-22005252/STRIDES/KT ACC ON 01/08/2022 INV VEH NO. SKD4855Y (OUR REF) & SMB1373C (YOUR REF)

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SKD4855Y
Insured: SMB1373C
Workshop: JWG INTERNATIONAL PTE. LTD.

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Wednesday, 17 August 2022 4:27 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: Re: NC-22005252/STRIDES/KT ACC ON 01/08/2022 INV VEH NO. SKD4855Y (OUR REF) & SMB1373C (YOUR REF)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Without Prejudice,

Dear Sir / Madam,

We would like to appoint Bryan from LKK Auto to conduct the PRS.

Kindly advise on the liability of this case.

Thank you

Warmest Regards,

XinMin
JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047
Tel: 6909 8882 | Fax: 6909 9592
E-mail: jwg.claims@yahoo.com

On Wednesday, 17 August 2022 at 04:26:00 pm SGT, MTPRI <mtpri@smrt.com.sg> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB1373C as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus

- 6. M/s LKK Mohamad Taufikh Bin Hamid
- 7. M/s LKK Xing Guo Qiang
- 8. M/s LKK Steve Chen Tsue Yee
- 9. M/s LKK Lim Teow Guan

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>
Sent: Wednesday, 17 August 2022 3:41 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>; JWG CLAIMS <jwg.claims@yahoo.com>
Subject: NC-22005252/STRIDES/KT ACC ON 01/08/2022 INV VEH NO. SKD4855Y (OUR REF) & SMB1373C (YOUR REF)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

PRI.

Thank you.

Best Regards,

Harminder Kaur

Motor Claims

MS First Capital Insurance Ltd
A Member of  Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 |Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Wednesday, 17 August 2022 3:14 pm
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Subject: PRI ARRANGEMENT SKD4855Y | ACC ON 01/08/2022 INV VEH NO. SKD4855Y (OUR REF) & SMB1373C (YOUR REF)

Without Prejudice,

RE: ACCIDENT INVOLVING **SKD4855Y** ALONG **BUKIT BATOK WEST AVENUE 5** ON **01/08/2022 @ 1245HRS.**

We refer to the above matter.

We are instructed to notify you of a road accident on **01-AUG-2022** at about **1245** hours along **BUKIT BATOK WEST AVENUE 5** involving our client's vehicle registration number **SKD4855Y** and vehicle registration number **SMB1373C** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thank you.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

10 Ang Mo Kio Ind Park 2A, #03-08
AMK Autopoint

Singapore 568047

Warmest Regards,

XinMin

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

Tel: 6909 8882 | Fax: 6909 9592

E-mail: jwg.claims@yahoo.com