

Yan (LKK Auto)

From: Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>
Sent: Wednesday, 17 August 2022 3:43 PM
To: admin-d@lkkauto.com; admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Motor Claims SG - SG Common
Subject: FW: [EXTERNAL] PRI | Our Ref: CY.SJM179G.22.YM(HW).wp | Yr Ref: SJP8649E (DOA: 10.08.2022) - FWD VEH SHLD BE SJP8649Z - FWD CLAIM REF: 1202200024274-002/JL SJM179G GIA.pdf; SJP8649Z 10.08.2022 SN09228B0001 1202200024274.pdf
Attachments:

Hi LKK team,

Please refer to the email below and liaise with TP repairer for PRS.

Attached is the OI & TP GIA report.

Please create the case in Merimen.

Thank you.

Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E josey.loh@fwd.com

W fwd.com.sg



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From: Josey Loh Kah Wai - SGUser
Sent: Wednesday, August 17, 2022 3:36 PM
To: winnie@yoga-legal.com
Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: RE: [EXTERNAL] PRI | Our Ref: CY.SJM179G.22.YM(HW).wp | Yr Ref: SJP8649E (DOA: 10.08.2022) - FWD VEH SHLD BE SJP8649Z - FWD CLAIM REF: 1202200024274-002/JL

WITHOUT PREJUDICE

Dear Winnie,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s **LKK Auto Consultants**, to conduct the pre-repair survey (PRS) on your client's vehicle, SJM179G. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

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From: winnie@yoga-legal.com <winnie@yoga-legal.com>

Sent: Wednesday, August 17, 2022 9:59 AM

To: Eileen Bay - SGUser <eileen.bay@fwd.com>

Cc: Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>; Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: RE: [EXTERNAL] PRI | Our Ref: CY.SJM179G.22.YM(HW).wp | Yr Ref: SJP8649E (DOA: 10.08.2022) - FWD VEH SHLD BE SJP8649Z - FWD CLAIM REF: 1202200024274-002/JL

Dear Sirs

We refer to the above matter.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

1. Amas Ong Poh Meng
2. Ong Ah Keng, Kent
3. Alan Cheong
4. Lee Automobile Appraisers Services
5. Impact Analysis Consulting Pte Ltd

Please be informed that if we do not hear from you **within 2 working days** from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "single joint expert".

We will accordingly inform you who the "single joint expert" is to facilitate your conduct of a pre-repair survey.

Kindly contact our client's workshop before sending your appointed surveyor for the pre-repair inspection. This is to ensure that our client's vehicle is available for the said inspection.

Regards,

Ms Winnie Phee (Secretary)

M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel : (65) 6292 5838

Fax : (65) 6292 5938

Email : winnie@yoga-legal.com

(UEN No. 201333127N) (GST Reg No. 201333127N)

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From: Eileen Bay - SGUser <eileen.bay@fwd.com>

Sent: Tuesday, 16 August 2022 5:04 pm

To: winnie@yoga-legal.com

Cc: Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>; Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: RE: [EXTERNAL] PRI | Our Ref: CY.SJM179G.22.YM(HW).wp | Yr Ref: SJP8649E (DOA: 10.08.2022) - FWD VEH SHLD BE SJP8649Z - FWD CLAIM REF: 1202200024274-002/JL

WITHOUT PREJUDICE

Dear Sir / Madam,

We propose to use one of the motor surveyors named to conduct the joint pre-repair survey as a single joint expert:: -

1. AJAX INSPECTION SERVICES PTE LTD
2. RT APPRAISAL
3. INFINITI APPRAISAL SERVICE

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

If you are not agreeable to any of the above, we would proceed to appoint a surveyor to conduct a pre repair survey.

We reserve our rights to request for pre-repair inspection of your client's vehicle. Looking forward to receive your reply.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.*

Kind regards,

Eileen Bay

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard

#18-01, Suntec Tower 4, Singapore 038986

P 6820 8888

M -

W fwd.com.sg



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PNPV2021-00004090

From: winnie@yoga-legal.com <winnie@yoga-legal.com>

Sent: Tuesday, 16 August 2022 2:35 pm

To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: [EXTERNAL] PRI | Our Ref: CY.SJM179G.22.YM(HW).wp | Yr Ref: SJP8649E (DOA: 10.08.2022)

To: FWD Singapore Pte Ltd

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SJM 179G & SJP 8649E ON 10.08.2022 @ 15:12HRS ALONG PIE

We are instructed by Leung Chung Hong to notify you of a road traffic accident on 10.08.2022 involving our client's vehicle no. SJM 179G and vehicle no. SJP 8649E driven by your insured at the material time. A copy of the Singapore accident statement report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

At the same time, our proposed list of surveyors is appended as below:-

1. Amas Ong Poh Meng
2. Ong Ah Keng, Kent
3. Alan Cheong
4. Lee Automobile Appraisers Services
5. Impact Analysis Consulting Pte Ltd

The details of our client's workshop are as follows:-

M/s. Yap Motor Service Pte Ltd
Block 7 Sin Ming Industrial Estate Sector C
#01-82 Singapore 575642
Ms Helen (Tel: 64511705/64552191/91871984)

Kindly contact our client's workshop before sending your appointed surveyor for the pre-repair inspection. This is to ensure that our client's vehicle is available for the said inspection.

Regards,

Ms Winnie Phee (Secretary)

M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank
Singapore 198785
Tel : (65) 6292 5838
Fax : (65) 6292 5938
Email : winnie@yoga-legal.com
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