

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 17 August 2022 2:40 PM
To: Ruby Ong; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI; Tan Kah Leong
Subject: RE: SNM22D205749/C02/SKT13C/TANKL / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SKV 8224Y [Our Ref. TCL.MH.ro.50311.22.at]

Without Prejudice
Save As To Costs

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis. We reserve our rights for re-inspection.

If there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Wednesday, 17 August 2022 2:14 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: SNM22D205749/C02/SKT13C/TANKL / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SKV 8224Y
[Our Ref. TCL.MH.ro.50311.22.at]

Importance: High

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Dear Sir / Madam

WITHOUT PREJUDICE

We refer to your email of even date informing that you wish to conduct a pre-repair survey of our client's vehicle no. SKV 8224Y.

TAKE NOTICE that we object to your list of surveyors as the Single Joint Expert.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : A T Performance
160 Sin Ming Drive
#7-18/19 Sin Ming Autocity
Singapore 575722

Contact Person : Mr Alvin Tng (H/P : 9686 6219)

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416

Tel : 6533 0212 ext 255

Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 17 August 2022 12:06 PM

To: Ruby Ong <ruby@htapartners.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: SNM22D205749/C02/SKT13C/TANKL / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SKV 8224Y
[Our Ref. TCL.MH.ro.50311.22.at]

Without Prejudice
Save As To Costs

Our reference: NM22D205749/C02/SKT13C/TANKL

Your reference: TCL.MH.ro.50311.22.at SKV 8224Y

Dear Sirs,

We refer to your email of 17/08/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 17 August 2022 11:52 am

To: 'Ruby Ong' <ruby@htapartners.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D205749/C02/SKT13C/TANKL / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SKV 8224Y [Our Ref. TCL.MH.ro.50311.22.at]

Without Prejudice
Save as to costs

Dear Cecilia,

Please conduct PRS for SKV 8224Y.

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Wednesday, 17 August 2022 9:06 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SKV 8224Y [Our Ref. TCL.MH.ro.50311.22.at]
Importance: High

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Your ref: SKT 13C
Our ref : TCL.MH.ro.50311.22.at

WITHOUT PREJUDICE

17 August 2022

China Taiping Insurance (Singapore) Pte. Ltd.
Motor Claims Department
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

By Email Only

URGENT

Dear Sirs

CLAIMANT: AL AUTOCAR PTE LTD

NOTICE OF ACCIDENT & PRE-REPAIR SURVEY - ACCIDENT INVOLVING SKV 8224Y & SKT 13C AT SPC PETROL KIOSK, 260 DUNEARN ROAD ON 11 AUGUST 2022 @ 1630HRS

We are instructed by AL Autocar Pte Ltd to notify you of a road traffic accident on 11 August 2022 at about 1630hrs at SPC Petrol Kiosk, 260 Dunearn Road involving our client's vehicle registration number SKV 8224Y and vehicle registration number SKT 13C driven by your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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