

## Celine Fong (LKKAUTO)

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**From:** Celine Fong (LKKAUTO)  
**Sent:** Monday, 28 November 2022 6:01 PM  
**To:** 'Claims - Motor Survey'; 'Gnoh, Pau Loong'  
**Cc:** SUR  
**Subject:** RE: LKK(19/8) - LIA/SUV/EST \ CMTD2202796/GPL - Accident involving SKL 8192 H and GV 4804 Y ON 15/8/2022  
**Attachments:** Preliminary Advice.PDF; Marked Estimate.pdf; Log Card.pdf

Dear Mr Gnoh,

Enclosed preliminary revised of vehicle SKL 8192H  
Date of survey: 22/08/2022  
Number of days (estimated) : 4 days

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 17 August 2022 3:25 PM  
**To:** 'Claims - Motor Survey' <MotorSurvey@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK(19/8) - LIA/SUV/EST \ CMTD2202796/GPL - Accident involving SKL 8192 H and GV 4804 Y ON 15/8/2022

Dear Grace,

Thank you for the assignment.

Repairer re-arrange the survey appointment to 22.8.22(Monday).

Best Regards,

**Yan | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Sent:** Wednesday, 17 August 2022 2:29 PM  
**To:** Connie - Shu Fatt Auto Works <[shufatt@singnet.com.sg](mailto:shufatt@singnet.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** LKK(19/8) - LIA/SUV/EST \ CMTD2202796/GPL - Accident involving SKL 8192 H and GV 4804 Y ON 15/8/2022

Without Prejudice

Our Reference: CMTD2202796/GPL

Your Reference: SKL8192H

Hi Julia/ Connie,

We refer to your email reply and noted on the survey on Friday, 19.08.2022.

Please be informed that we have appointed **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange our named surveyors to conduct the survey for **SKL8192H** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Connie - Shu Fatt Auto Works <[shufatt@singnet.com.sg](mailto:shufatt@singnet.com.sg)>

**Sent:** Wednesday, August 17, 2022 11:33 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** RE: LIA/SUV/EST \ CMTD2202796/GPL - Accident involving SKL 8192 H and GV 4804 Y ON 15/8/2022

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Hi Grace,

Our client and owner of SKL8192H will leave his car at our premises on 19.8.22 from 1pm to 3pm for survey.

Thank you.

Rgds,  
Julia/Connie

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**From:** Claims - Motor Survey [<mailto:MotorSurvey@sompo.com.sg>]  
**Sent:** Wednesday, August 17, 2022 11:01 AM  
**To:** Pat-Shu Fatt Auto Works; Gnoh, Pau Loong  
**Subject:** LIA/SUV/EST \ CMTD2202796/GPL - Accident involving SKL 8192 H and GV 4804 Y ON 15/8/2022

Without Prejudice

Our Reference: CMTD2202796/GPL  
Your Reference: SKL8192H

Hi Pat/ Julia,

We acknowledged receipt of your claim documents and noted the vehicle is not at your premises.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)

Please email in your appointment request to us 1 day in advance and will arrange our appointed surveyor to conduct the survey.

Meanwhile, kindly let us have a copy of the estimate for our perusal.

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Aside to Pau Loong,

Please assist on the liability request from Shu Fatt Auto Works.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

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**From:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Sent:** Wednesday, August 17, 2022 10:13 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** FW: Accident involving SKL 8192 H and GV 4804 Y ON 15/8/2022

Hi Colleagues,

New claim for your attention and necessary action.

Best Regards

**Raba'ah Mohd Ali**

Claims Division



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Pat-Shu Fatt Auto Works <[shufatt@singnet.com.sg](mailto:shufatt@singnet.com.sg)>

**Sent:** Wednesday, August 17, 2022 10:08 AM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Subject:** Accident involving SKL 8192 H and GV 4804 Y ON 15/8/2022

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To : Sompo Insurance Singapore Pte Ltd  
Without Prejudice

We refer to the above and forward letter requesting for survey and confirmation of liability.

Thank you.

Pat/Julia

Shu Fatt Auto Works