

Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, 17 August 2022 11:10 AM
To: assignments; YAN
Cc: MTPRI; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
Subject: FW: - D22002509MFSH/STRIDES/TPD 1 SNB 9197 E & SHD 6312 U on 12/08/2022 (PRE-REPAIR SURVEY REQUEST)

Ref: TAX/08/22/2028

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SNB9197E
Insured: SHD6312U
Workshop: Ignite

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Assessment Department <assessment@ignitemotors.io>
Sent: Wednesday, 17 August 2022 10:34 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; claims@ignitemotors.io; admin@ignitemotors.io
Subject: Re: - D22002509MFSH/STRIDES/TPD 1 SNB 9197 E & SHD 6312 U on 12/08/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign M/s LKK Mohamad Taufikh Bin Hamid to conduct the survey.

Thank you.

Regards,

Glenn Lee
Motor Claims Department
Tel: 9667 1996

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 17 Aug 2022 at 09:07, MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TAX/08/22/2028

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHD6312U as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 10 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus

6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan
10. In House Low Thian Seng

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Tuesday, 16 August 2022 12:09 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>; Assessment Department <assessment@ignitemotors.io>

Subject: - D22002509MFSH/STRIDES/TPD 1 SNB 9197 E & SHD 6312 U on 12/08/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

PRI.

Thank You.

Best Regards,

Harminder Kaur

Motor Claims

MS First Capital Insurance Ltd

A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Assessment Department <assessment@ignitemotors.io>

Sent: Tuesday, August 16, 2022 11:54 AM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>

Subject: Accident involving SNB 9197 E & SHD 6312 U on 12/08/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, WONG KIM HWA to notify you of the aforesaid accident involving our client's vehicle SNB9197E and your insured's vehicle SHD6312U on 12/08/2022 at 1158HRS along CASSIA CRES.

This serves as a **NOTICE** that we are claiming against SHD6312U for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-54 Premier @ Kaki Bukit Singapore 415875

Contact Person: GLENN (9667 1996)

Contact Email : assessment@ignitemotors.io

VEH IN (Date & Time) : 16/08/2022

PRS ARRANGEMENT (Date & Time) : 17/08/2022 after 0930hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GLENN LEE

Motor Claims Department

Tel: 9667 1996