

SM AUTOMOTIVE

Our Ref : SKX9729R
Your Ref : GBH9370G
Date : 26th Sep 2022

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00
Springleaf Tower
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SKX9729R & GBH9370G AT PIE TOWARDS CTE(SLE/TPE) TOA
PAYOH ON 11.08.2022 @ 18:30HRS**

We are instructed by **CHEN SIAT LONG** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SKX9729R** was damaged by vehicle **GBH9370G** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 7% gst)	\$ 6,313.00
2) Loss of Rental for 06 days	\$ 720.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 7,035.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement (Invoice)

Please let us have your cheque for the sum **\$ 7,035.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



SM AUTOMOTIVE



LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

11.8.2022 @ 1830h

Involving Vehicles

8KX9729R x 9BH9370G

Along

P1E Towards C1E (S1E/T1E) Tan Jai Bin

I/We, the registered owner/driver of vehicle registration no: 8KX9729R
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

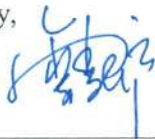
I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

Chen Piat Long

NRIC No.:

S0121964B

Date:

12.8.2022

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00122042101 Claim No : SNM22D205758/C02/GBH9370G/TAYHP

Claimant : CHEN SIAT LONG

Amount : **S\$6,915.00**
SINGAPORE DOLLARS SIX THOUSAND NINE HUNDRED FIFTEEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKX9729R

Insured Vehicle No. : GBH9370G

Date of Loss : 11/08/2022

Place of Accident : PIE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WANG SHENG DESIGN & BUILD PTE LTD

Driver Name : ISLAM MD RABIUL

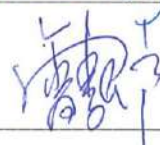
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	6,313.00
(3) Loss of Use/Rental/ Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	6,915.00
	=====	

Claimant Name: Chen Siat Long

NRIC No : S0121964B

Signature : 

Date : 30.03.2023

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No: 53231488C GST Reg No : 53231488C

TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Invoice No : SMPL2209-0165

Date : 26-Sep-22

Date of Accident : 11-Aug-22

Vehicle No. : SKX9729R

Model Type : HONDA VEZEL

Client: CHEN SIAT LONG

Descriptions			Amount
Lump Sum Repair Cost			5,900.00
GST 7%		:	413.00
Total		:	6,313.00

SIN DOLLARS: SIX THOUSAND THREE HUNDRED AND THIRTEEN ONLY





福泉興汽車出租及貿易私人有限公司

HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD.

No. 4 Petain Road, Petain Court Singapore 208086 Tel: 6298 1936, 6294 0246, 6294 9170 Fax: 6298 3864

SKX9729R
SM

HIRER'S PARTICULARS
If Different From
Section ①

I/We

of

S

Tel:

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

a) **THIRD PARTY ONLY MOTOR VEHICLE COVERAGE**

the Excess which is the maximum amount of \$1500 to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.

b) **COMPREHENSIVE MOTOR VEHICLE COVERAGE**

the Excess which is the maximum amount of \$2000 for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.

c) Only persons above 24 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the vehicle.

whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof:

Vehicle Regn No. 車輛註冊號碼 SKQ 9005H		Rental Agreement 合同號碼 No. H 15666	
Section ① Hirer's And/Or Driver's Particulars 租車者/駕駛員個人記錄		租出日期及時間 Date & Time OUT 12.8.22 @ 1150 hrs	
姓名 Name: Chen Siat Long		交車日期及時間 Date & Time IN 18.8.22 @ 0925 hrs	
地址 Address: Blk 634A Senja Road #09-225		Chargeable Rates Amount	
s 671634		6	天 Days @ \$ 8720/-
居民證/護照號碼 I/C No./Passport No: 80121964B		星期 Weeks @ \$	
居民證/護照種類 Type of I/C/Passport:		月 Months @ \$	
出生日期 Date of Birth:		發出地 Place of Issue:	
三號保險底金 \$1500/- a) Third Party Only Policy Excess \$1500/-		一號保險底金 \$2000/- b) Comprehensive Policy Excess \$2000/-	
車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By:		保險 Insurance	
備註與付款記錄 Remarks & Payment Records		總計 Total Charge	
		按金 Security Deposit	
		總金額 Total Payable 8720/-	
		來銀 Amount Paid	
		送車/費 Delivery Fees	
		收車費用 Collection Fees/Misc.	
		超過/小時 Extra Hours @ \$	
出車油箱 Fuel Tank OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		租費不包括汽油 Rates Do Not Include Fuel	
出車油箱 Fuel Tank IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		添油 Refuelling	
車牌號碼 Vehicle No: 1)		起 From: 至 To:	
車牌號碼 Vehicle No: 2)		起 From: 至 To:	
工具 Tools		裝飾品 Accessories	
輪胎 Spare Tyre		加額費用 Total Additional Charges	
車輛發出人 Vehicle Issued By:		車輛接收人 Vehicle Collected By:	
NOTE: 註 租車者或司機必須付所有停車, 違反交通及噴過量黑煙法例負起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC AND SMOKY EXHAUST VIOLATION.		總計 Grand Total	

租車者不准載沙或石灰
HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE
PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING.

我/我們同意以上及後頁租車公司所列的條規與條件。

I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

日期
Date:

12.8.22

租車者簽名

Signature of Hirer:

陳靜

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBH9370G

Date of Accident

11/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **05/11/2021 - 04/11/2022**Requested By **SUKYI CHONG (CHEW MOTOR ...**Requested Date **12/08/2022 13:09**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 6 December 2022 2:15 pm
To: wangsheng09@hotmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING GBH9370G (CHINA TAIPING) AND SKX9729R AT/ALONG PIE ON 11/08/2022

Our Ref: CC6/CTI22007856/Aea3

Insured Name : WANG SHENG DESIGN & BUILD PTE LTD
Insured Driver : Islam Md Rabiul

Dear Sir/Madam,

ACCIDENT INVOLVING GBH9370G (CHINA TAIPING) AND SKX9729R AT/ALONG PIE ON 11/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKX9729R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

**I am working from home. If you want to contact me, pls use whatsapp call at 80287880 or email.*

Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Monday, 13 March 2023 3:57 PM
To: wangsheng09@hotmail.com
Cc: Admin A
Subject: RE: Settlement of Third Party Claim / ACCIDENT INVOLVING GBH9370G (CHINA TAIPING) AND SKX9729R AT/ALONG PIE ON 11/08/2022

M/S WANG SHENG DESIGN & BUILD PTE LTD

Dear Person In Charge,

We refer to the above matter and our email below.

Please be informed that as the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd. Our surveyor has surveyed third party vehicle and finalized with third party workshop. We also seek approval of total sum \$6,915.00 from your insurer China Taiping Insurance (Singapore) Pte Ltd.

We will settle third party claim (Property Damage Claim) as to avoid costly litigation. Thank you.

**I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAUTO)
Sent: Tuesday, December 6, 2022 2:15 PM
To: wangsheng09@hotmail.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING GBH9370G (CHINA TAIPING) AND SKX9729R AT/ALONG PIE ON 11/08/2022

Our Ref: CC6/CTI22007856/Aea3

Insured Name : WANG SHENG DESIGN & BUILD PTE LTD
Insured Driver : Islam Md Rabiul

Dear Sir/Madam,

ACCIDENT INVOLVING GBH9370G (CHINA TAIPING) AND SKX9729R AT/ALONG PIE ON 11/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKX9729R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

**I am working from home. If you want to contact me, pls use whatsapp call at 80287880 or email.*

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 13 March 2023 8:14 am
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / SNM22D205758/C02/GBH9370G/TAYHP / FW: Direct Settlement - Accident Involving GBH9370G (OI : CTI - TBA) AND SKX9729R (TP : LKK REF - CC6/CTI22007856/Aea3) on 11/08/2022

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please proceed to offer repairer "SM Automotive" at \$6,915.

Meanwhile, please update insured on the liability before any settlement.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, January 30, 2023 5:14 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / SNM22D205758/C02/GBH9370G/TAYHP / FW: Direct Settlement - Accident Involving GBH9370G (OI : CTI - TBA) AND SKX9729R (TP : LKK REF - CC6/CTI22007856/Aea3) on 11/08/2022

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Your ref: SNM22D205758/C02/GBH9370G/TAYHP
LKK ref : CC6/CTI22007856/Aea3

Dear Irene,

ACCIDENT INVOLVING GBH9370G (CHINA TAIPING) AND SKX9729R (TP) ON 11/08/2022

We refer to the above matter.

It is an accident under BOLA 27. OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "SM Automotive" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 14,534.00	\$ 6,313.00 (inclusive of GST)
2. Loss of Rental (6 days x \$120)	\$ 720.00	\$ 600.00 (6 days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 15,256.00	\$ 6,915.00

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

**I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, 15 September 2022 11:29 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205758/C02/GBH9370G/TAYHP / FW: Direct Settlement - Accident Involving GBH9370G (OI : CTI - TBA) AND SKX9729R (TP : LKK REF - CC6/CTI22007856/Aea3) on 11/08/2022

Dear Sir/Mdm,

Enclosed herewith Insured GIA REPORT.

(PW. GBH9370G)

Regards,

Irene Tay

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 8 September 2022 2:54 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205758/C02/GBH9370G/TAYHP / FW: Direct Settlement - Accident Involving GBH9370G (OI : CTI - TBA) AND SKX9729R (TP : LKK REF - CC6/CTI22007856/Aea3) on 11/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 1 September 2022 2:57 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205758/C02/GBH9370G/TAYHP / FW: Direct Settlement - Accident Involving GBH9370G (OI : CTI - TBA) AND SKX9729R (TP : LKK REF - CC6/CTI22007856/Aea3) on 11/08/2022

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, August 17, 2022 3:43 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D205758/C02/GBH9370G/TAYHP / FW: Direct Settlement - Accident Involving GBH9370G (OI : CTI - TBA) AND SKX9729R (TP : LKK REF - CC6/CTI22007856/Aea3) on 11/08/2022

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D205758/C02/GBH9370G/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 17 August 2022 2:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBH9370G (OI : CTI - TBA) AND SKX9729R (TP : LKK REF - CC6/CTI22007856/Aea3) on 11/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SKX 9729R at M/s SM Automotive - Kaki Bukit on 15/08/2022 and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)