

Rajeswari

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 23 August 2022 11:55 AM
To: Motor Claims; jiapei; assignments; Admin A
Cc: Claims Dept of CTI; Alfred Toh; tianauto@gmail.com; leeyi@acepro.com.sg
Subject: SNM22D205757/C02/GBB7462U/TOHHS /Your Ref: JP/SW/22/SMM 2046H/MSL - Accident involving SMM 2046H and GBB 7462U along Jurong West Street 91 Carpark on 09.08.2022
Attachments: 2nd PRS (reject).pdf
Categories: Red Category

WITHOUT PREJUDICE

YOUR REF: SJV294J

OUR REF: **SNM22D205757/C02/GBB7462U/TOHHS (CC6/CTI22007854/Apa3) – ACCIDENT NOT REPORTED**

Dear Sirs

As there is NO agreement on SJE, we shall be appointing M/s LKK AUTO CONSULTANTS PTE LTD to survey SJV294J.

Aside to M/s LKK AUTO CONSULTANTS PTE LTD., please follow up on the survey.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Motor Claims <motorclaims@kscgp.com>
Sent: Tuesday, 23 August 2022 11:29 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; jiapei <jiapei@kscgp.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; tianauto@gmail.com; leeyi@acepro.com.sg
Subject: SW - Re: SNM22D205757/C02/GBB7462U/TOHHS /Your Ref: JP/SW/22/SMM 2046H/MSL - Accident involving SMM 2046H and GBB 7462U along Jurong West Street 91 Carpark on 09.08.2022

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Dear Sirs,

Our Ref: JP/SW/22/SMM 2046H/MSL
Your Ref: SNM22D205757/C02/GBB7462U/TOHHS

We refer to your email of even date.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.

Thank you.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: 23 August 2022 10:56

To: Motor Claims <motorclaims@kscgp.com>; jiapei <jiapei@kscgp.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>;
tianauto@gmail.com <tianauto@gmail.com>; leeyi@acepro.com.sg <leeyi@acepro.com.sg>
Subject: RE: SNM22D205757/C02/GBB7462U/TOHHS /Your Ref: JP/SL/22/SMM 2046H/MSL - Accident involving SMM 2046H and GBB 7462U along Jurong West Street 91 Carpark on 09.08.2022

WITHOUT PREJUDICE

YOUR REF: SJV294J

OUR REF: SNM22D205757/C02/GBB7462U/TOHHS (CC6/CTI22007854/Apa3) – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 22 August 2022 at 10.16 am.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 22 August 2022 3:05 pm

To: 'motorclaims@kscgp.com' <motorclaims@kscgp.com>; jiapei@kscgp.com; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: O/R: SNM22D205757/C02/GBB7462U/TOHHS / FW: SW - 1st Notice to Conduct Pre-Repair Survey - Your insured: GBB 7462U; Our Ref: JP/SL/22/SMM 2046H/MSL - Accident involving SMM 2046H and GBB 7462U along Jurong West Street 91 Carpark on 09.08.2022

Without Prejudice
Save as to costs

Dear Alfred,

Please conduct PRS for SMM 2046H.

Note: officer in charge Alfred Toh

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Monday, 22 August 2022 10:16 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: jiapei <jiapei@kscgp.com>

Subject: SW - 1st Notice to Conduct Pre-Repair Survey - Your insured: GBB 7462U; Our Ref: JP/SL/22/SMM 2046H/MSL - Accident involving SMM 2046H and GBB 7462U along Jurong West Street 91 Carpark on 09.08.2022

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Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Thank you.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

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Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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