## Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Tuesday, 16 August 2022 4:03 PM

**To:** assessment\_ral@bifrostauto.com; claims@bifrostauto.com; claims\_rar@bifrostauto.com;

'SUR'; 'assignments'

Cc: Claims Dept of CTI

Subject: SNM22D205701/C02/KHONGLH | ASSIGN LKK - GBK947L (INSD) & SMA6388H ALONG

WOODLANDS AVE 12 TWDS SLE ON 15/08/2022 17:45

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please arrange PRS.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: claims rar@bifrostauto.com

PRS ARRANGEMENT (Date & Time) : 17/08/2022 after 1400hrs

Thank you

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Lynn Khong** 

Executive Motor Claims Claims Department

<sup>\*\*</sup> Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> when you reply to us.

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 16 August 2022 3:27 pm

To: assessment\_ral@bifrostauto.com; claims@bifrostauto.com; claims\_rar@bifrostauto.com; Lynn Khong

<lynn.khong@sg.cntaiping.com>

Subject: O/R: SNM22D205701/C02/GBK947L/KHONGLH / FW: Accident involving SMA 6388 H & GBK 947 L on

15/08/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Lynn,

Please conduct PRS for SMA 6388 H.

Note: officer in charge Lynn Khong 63896156.

### NOTICE:

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Assessment Dept <assessment\_ral@bifrostauto.com>

Sent: Tuesday, 16 August 2022 1:31 PM

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

**Cc:** Joseph Koh <<u>claims@bifrostauto.com</u>>; Claims Dept <<u>claims\_rar@bifrostauto.com</u>>

Subject: Accident involving SMA 6388 H & GBK 947 L on 15/08/2022 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice
Dear Sir/ Mdm,
We refer to the above matter.
We represent our client, G NAVEEN KUMARAN to notify you of the aforesaid accident involving our client's vehicle SMA6388H and your insured's vehicle GBK947L on 15/08/2022 at 1745HRS along WOODLANDS AVE 12 TOWARDS SLE
This serves as a <b>NOTICE</b> that we are claiming against GBK947L for damages, costs and disbursements.
Please let us know within 2 working days from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least ten (10) motor surveyors.
If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection**: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: <a href="mailto:claims\_rar@bifrostauto.com">claims\_rar@bifrostauto.com</a>

VEH IN (Date & Time) : 15/08/2022

PRS ARRANGEMENT (Date & Time) : 17/08/2022 after 1400hrs