

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 22 August 2022 2:21 PM
To: Tan Chew Chik Jacqueline
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: SNM22D205708/C02/GBK9756L/TANCHC / FW: Direct Settlement - Accident Involving GBK9756L (OI : CTI - TBA) AND SMQ8435H (TP : LKK REF - CC6/CTI22007842/Kpa3) on 14/08/2022

Dear Jacqueline,

We noted that our driver is holding a valid class 3C driving licence instead of class 3 driving licence. The Class 3C licence will allow the holder to drive all Class 3 vehicles except light goods vehicles, mini vans and small buses.

In view of this, please advise if policy is engaged for this matter.

Thank you.

STATUS OF DRIVING LICENCE

Qualified Driving Licence

Qualified Driving Licence Number	F1004213P
Status of Qualified Driving Licence	Valid
Class(es) of Qualified Driving Licence	2B,3C
Expiry Date	16/12/2023

Provisional Driving Licence

Provisional Driving Licence Number	F1004213P
Status of Provisional Driving Licence	Expired (Click here for explanation)
Class(es) of Provisional Driving Licence	3
Expiry Date	30/07/2021

	Class 3 Licence	Class 3C Licence	PUBLIC AFFAIRS DEPARTMENT SINGAPORE 29 May 2022 AM
Allowed to drive:	<ul style="list-style-type: none"> Motor cars constructed solely and adapted to carry not more than 7 passengers (exclusive of the driver) and the weight of which unladen does not exceed 3,000 kilograms; Motor tractors and other motor vehicles the weight of which unladen does not exceed 2,500 kilograms. 	<ul style="list-style-type: none"> Motor cars constructed solely and adapted to carry not more than 7 passengers (exclusive of the driver) and the weight of which unladen does not exceed 3,000 kilograms only 	
Types of Vehicles:	<ul style="list-style-type: none"> Motor cars Light goods vehicles Small buses Mini vans 	<ul style="list-style-type: none"> Motor cars 	
Conversion requirements for Work Permit & S-Pass holders	Pass the Basic Theory Test <u>and</u> the Class 3 Practical Driving Test.	Pass <u>only</u> the Basic Theory Test.	

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 18 August 2022 7:43 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: SNM22D205708/C02/GBK9756L/TANCHC / FW: Direct Settlement - Accident Involving GBK9756L (OI : CTI - TBA) AND SMQ8435H (TP : LKK REF - CC6/CTI22007842/Kpa3) on 14/08/2022

Dear Hsiao Tong,

Enclosed OI SAS for your necessary action.

***The file has been encrypted with a password which will be sent in a separate email.*

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 17 August 2022 10:53 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D205708/C02/GBK9756L/TANCHC / FW: Direct Settlement - Accident Involving GBK9756L (OI : CTI - TBA) AND SMQ8435H (TP : LKK REF - CC6/CTI22007842/Kpa3) on 14/08/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D205708/C02/GBK9756L/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 16 August 2022 6:10 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK9756L (OI : CTI - TBA) AND SMQ8435H (TP : LKK REF - CC6/CTI22007842/Kpa3) on 14/08/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMQ 8435H at M/s LM Auto Solution Pte Ltd – Sin Ming on 16/08/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)