

# Performance Motors

BMW Dealer



Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07, The Concourse  
Singapore 199555

Attn: Motor Claims Dept.

Your ref: GBG2532H  
Our ref: DS/SJQ3313U

**Without Prejudice**

15 December 2022

## **ACCIDENT INVOLVING VEHICLES SJQ3313U & GBG2532H ON 13/08/2022**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$10,918.44	Excess : \$ -
Loss of Use : \$ 840.00 (\$120 X 7 Days)	GIA/LTA Search : \$ 2.00
Loss of Rental : \$ -	Others : \$ -
	<b>Total : \$11,760.44</b>

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice & Receipts
2. Copy of GIA/LTA search slip
3. Copy of GIA Report
4. Copy of Letter of Authorisation

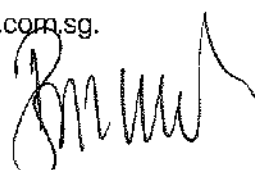
Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg).


Yours sincerely

  
Cresendo Lagman  
Customer Service Manager, Bodyshop

  
Bernard Wan  
Aftersales Manager, Bodyshop

Performance Motors Limited.  
Sime Darby Performance Centre, 303 Alexandra Road  
Sime Darby Business Centre, 315 Alexandra Road  
East Coast Centre, 280 Kampong Arang Road  
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269  
Co Reg No. 197401559W

 Motors Company

# Performance Motors Limited

A member of the Sime Darby Group



## LETTER OF AUTHORISATION

**ACCIDENT INVOLVING** SJQ3313U **&** GBG2532H **ON** 13 / 08 / 2022


I, MR TONY TAN KIM CHIN owner of Vehicle Registration No. SJQ3313U hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

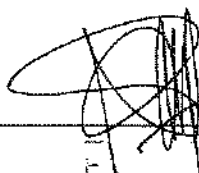
Signed by:

x 

Name : TONY TAN KIM CHIN (Date) 13 / 08 / 2022

NRIC No.: S1523352D

In the presence of:



PERFORMANCE MOTORS LIMITED  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel: 6319 0100 (Sales)  
6319 0111 (After-sales)

Name : [Signature] (Date) 15 / 08 / 2022

NRIC No.: [Signature]

For:  
Performance Motors Limited  
Sime Darby Performance Centre  
303 Alexandra Road  
Singapore 159941



\*Without Prejudice for any  
Personal Injury Claim

## LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/026157  
DATE : 10 FEB 2023

### DISCHARGE VOUCHER

I/We, TONY TAN KIM CHIN confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBG2532H the sum of Singapore Dollar Eleven Thousand Six Hundred Twenty and Cents Forty Four Only (\$11,620.44) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJQ3313U and GBG2532H on 13/08/2022 along/at JURONG TOWN HALL ROAD BEFORE AYE EXIT.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ LIM LAM THYE PTE LTD AND/OR YAP POH JAU) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "PERFORMANCE MOTORS LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

x ..... 21/2/2023  
Signature of vehicle owner/Date

MR TONY TAN KIM CHIN  
.....  
Name of vehicle owner /Date

## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x  
Toll-Free Number (1800-2255269)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)



## SERVICE TAX INVOICE

Repair Order No. : B1 1692626	Page No. : 1 of 2
Date IN : 06/09/2022	Invoice Number : 2600444 / WSB
Motor Claim Advisor: Han Kwan Yong	Invoice Date : 02/12/2022
	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

## - CUSTOMER INFORMATION -

Mr Tony Tan Kim Chin  
39 Jalan Limau Purut

Singapore 468213

## - INVOICE TO - 158

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

REGN. NO. SJQ3313U	CHASSIS NO. WBAJA520X0G454773	REGN. DATE 28/03/2017	MODEL 530IA	MILEAGE 59070
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## - - - - LABOUR 1 - - - -

	NETT
To replace rear bumper and attachments, tail gate including knock out dented area caused by the accident.	2,125.00
To respray rear bumper and tail gate.	1,972.00
To carry out body cavity preservation. (Per panel).	112.00
To transfer lock mechanism from old to new bootlid including conduct check on new bootlid central locking system for proper function.	504.00
To remove old PDC assembly and reconnect to new bumper including conduct check for proper function.	168.00
To check electrical wiring system and lighting at the rear section for proper function.	168.00
Sundries.	150.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 13.08.2022. 3RD PARTY CAR : GBG2532H.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR STEVE FROM LKK AUTO ON 06.09.2022 AT 11:30AM. AUTHORISED REPAIR BY MS CECILIA CHONG FROM LKK AUTO ON 17.08.2022 VIA EMAIL.	
PROPOSE LOSS OF USE = \$120X7. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: 5,199.00

## - - - - PARTS - - - -

	Qty	Retail Price	NETT
REAR BUMPER PANEL PRIMED (M)	1	1,627.00	1,627.00
REAR BUMPER COVER (M)	1	280.80	280.80
TAILGATE ALUMINIUM	1	1,845.85	1,845.85
PLAQUE 74MM	1	72.85	72.85
GROMMET	2	0.80	1.60
LETTERING 530I	1	65.60	65.60
LETTERING M5	1	83.80	83.80
REAR BUMPER CARRIER	1	909.65	909.65

**Performance Motors Limited**

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x  
Toll-Free Number (1800-2255269)

303, Alexandra Road  
Sime Darby Performance Centre  
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280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)

**SERVICE TAX INVOICE**Repair Order No. : **B1 1692626**Date IN : **06/09/2022**Motor Claim Advisor: **Han Kwan Yong**Page No. : **2 of 2**Invoice Number : **2600444 / WSB**Invoice Date : **02/12/2022**Payment Terms : **30 Days From Invoice**Invoice By : **Toh Jing Xuan****EXHAUST SUPPORT**

1 118.00 118.00

Total Parts : **5,005.15**Labour Charges : **5,049.00**Parts Charges : **5,005.15**Lubricant/Misc : **150.00**Total Labour & Parts Charges : **S\$ 10,204.15**Less Insurance Excess : **S\$ 0.00**Invoice Total Amount Exclude GST : **S\$ 10,204.15**GST @ 7% : **S\$ 714.29**Invoice Total Amount Include GST : **S\$ 10,918.44**

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 10,918.44**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.




## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

GBG2532H

Date of Accident

13/08/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **05/07/2022 - 04/07/2023**Requested By ..... **Inthiran a/l Thurasamy (Perfo...**Requested Date ..... **15/08/2022 10:59****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

RE: [SEEK MANDATE]- REQ FOR DIRECT SETTLEMENT SJQ3313U AND GBG2532H ON 13.08.22 \*\*\* LKK REF : CC4/LPC22007838/ga3

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Fri 23/12/2022 11:04 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Friday, 23 December 2022 8:20 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** [SEEK MANDATE]- REQ FOR DIRECT SETTLEMENT SJQ3313U AND GBG2532H ON 13.08.22 \*\*\* LKK REF : CC4/LPC22007838/ga3

Your ref: **22/22/22/VC05/026157**  
Our ref : CC4/LPC22007838/Epa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBG2532H(LONPAC) / SJQ3313U(TP) / OTHERS ON 13/08/2022**

We refer to the above matter.

YQ4995S -> GBG2532H(OI) -> SJQ3313U(TP)

This is a 3 vehicles chain collision whereby our insured was the 2<sup>nd</sup> vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "PERFORMANCE MOTORS LTD" at **\$11,760.44(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 14,623.80	\$ 10,918.44 (\$10,204.15 + 7%GST)
2. Loss of USE (7days x \$120.00)	\$ 840.00	\$ 840.00 (7days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 15,465.80</b>	<b><u>\$ 11,760.44</u></b>

Surveyor recommended 5days for repair + 1SUNDAY + 1PRS = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 22/12/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 7 September 2022 2:22 PM  
**To:** [geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)

Cc: 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT SJQ3313U AND GBG2532H ON 13.08.22 \*\*\* LKK REF : CC4/LPC22007838/ga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 17 August 2022 10:07 AM

**To:** [geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: REQ FOR DIRECT SETTLEMENT SJQ3313U AND GBG2532H ON 13.08.22 \*\*\* LKK REF : CC4/LPC22007838/ga3

Dear Gerald,

We refer to the above matter.

Enclosed here with TP video and accident photo for your review.

Please take note that the case handler in-charge is Cecilia.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 16 August 2022 5:11 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: REQ FOR DIRECT SETTLEMENT SJQ3313U AND GBG2532H ON 13.08.22

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 16 August 2022 3:50 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: REQ FOR DIRECT SETTLEMENT SJQ3313U AND GBG2532H ON 13.08.22

## Lonpac External - General

Our Ref: 22/22/22/VC05/026157

Dear Yan,

FYNA. Attached copy of insured report.

Best Regards



Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** PBSP <[pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg)>  
**Sent:** Tuesday, 16 August 2022 3:39 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Han Kwan Yong <[han.kwan.yong@sime-darby.com.sg](mailto:han.kwan.yong@sime-darby.com.sg)>  
**Subject:** REQ FOR DIRECT SETTLEMENT SJQ3313U AND GBG2532H ON 13.08.22

Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Inthiran

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**

**A member of the Sime Darby Group**



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