## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Friday, 23 December 2022 8:20 AM

**To:** geraldpoh@lonpac.com

**Cc:** MT\_Claim\_SG; Admin A; CS A Team

**Subject:** [SEEK MANDATE]- REQ FOR DIRECT SETTLEMENT SJQ3313U AND GBG2532H ON

13.08.22 \*\*\* LKK REF: CC4/LPC22007838/ga3

Attachments: LKK SURVEY REPORT & PHOTOS.pdf; SJQ3313U LOD.pdf; SJQ3313U GIA

REPORT.pdf

Your ref: **22/22/22/VC05/026157** Our ref: CC4/LPC22007838/Epa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING GBG2532H(LONPAC) / SJQ3313U(TP) / OTHERS ON 13/08/2022

We refer to the above matter.

YQ4995S -> GBG2532H(OI) -> SJQ3313U(TP)

This is a 3 vehicles chain collision whereby our insured was the 2<sup>nd</sup> vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "PERFORMANCE MOTORS LTD" at \$11,760.44(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 14,623.80	\$ 10,918.44 (\$10,204.15 + 7%GST)
2. Loss of USE (7days x \$120.00)	\$ 840.00	\$ 840.00 (7days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 15,465.80	<u>\$ 11,760.44</u>

Surveyor recommended 5days for repair + 1SUNDAY + 1PRS = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 22/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 7 September 2022 2:22 PM

**To:** geraldpoh@lonpac.com

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT SJQ3313U AND GBG2532H ON 13.08.22 \*\*\* LKK REF:

CC4/LPC22007838/ga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 17 August 2022 10:07 AM

To: geraldpoh@lonpac.com

Cc: 'MT\_Claim\_SG' < <mt\_claim@lonpac.com >; Cecilia Chong (LKK Auto) < < < color > (LKK Auto) < < color > (LKK Auto) < color > (LKK Aut

<admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT SJQ3313U AND GBG2532H ON 13.08.22 \*\*\* LKK REF:

CC4/LPC22007838/ga3

Dear Gerald,

We refer to the above matter.

Enclosed here with TP video and accident photo for your review.

Please take note that the case handler in-charge is Cecilia.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>>

Sent: Tuesday, 16 August 2022 5:11 PM

To: 'GERALD POH WEE BIN' < <a href="mailto:geraldpoh@lonpac.com">geraldpoh@lonpac.com</a>; assignments < <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A < <a href="mailto:admin-assignments@lkkauto.com">admin-assignments@lkkauto.com</a>; Admin A < <a href="mailto:assignments@lkkauto.com">admin-assignments@lkkauto.com</a>; Admin A < <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A <a href="mailto:assignments

a@lkkauto.com>

Cc: 'MT\_Claim\_SG' < mt\_claim@lonpac.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT SJQ3313U AND GBG2532H ON 13.08.22

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 16 August 2022 3:50 PM

To: 'assignments' <assignments@lkkauto.com>
Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: REQ FOR DIRECT SETTLEMENT SJQ3313U AND GBG2532H ON 13.08.22

# Lonpac External - General

Our Ref: 22/22/VC05/026157

Dear Yan,

FYNA. Attached copy of insured report.

**Best Regards** 

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

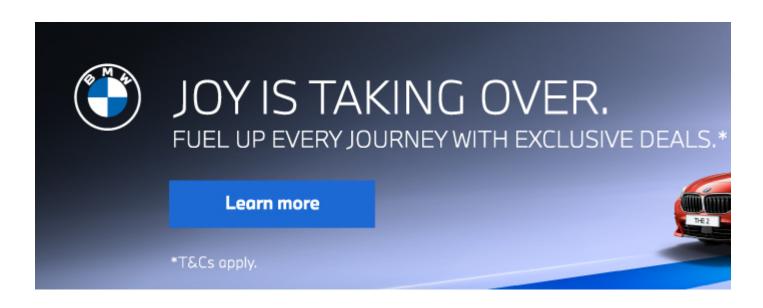
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Tuesday, 16 August 2022 3:39 pm</pml-pbsp@simedarby.com.sg>
To: MT_Claim_SG < mt_claim@lonpac.com >
Cc: Han Kwan Yong < han.kwan.yong@simedarby.com.sg > Subject: REQ FOR DIRECT SETTLEMENT SJQ3313U AND GBG2532H ON 13.08.22
Dear Sirs,
Refer to the above matter.
Attached are the estimate and supporting documents for your consideration.
Please advise if liability is clear for us to proceed with Direct Settlement.
Trease advise it hability is clear for us to proceed with Direct Settlement.
Thombrean
Thank you.
Best regard,
Inthiran
Bodyshop
BMW
Performance Motors Ltd
DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg
www.bmw.com.sg

## **Sime Darby Motors**

A member of the Sime Darby Group



"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."