

Celine Fong (LKKAuto)

From: Xin Yu (LKK Auto)
Sent: Wednesday, 17 August 2022 5:43 PM
To: Claims
Cc: SUR
Subject: RE: OWN DAMAGE CLAIM FOR SNA 9612 D DOA 13/8/2022 / VEHICLE IN

Dear Nadia/Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SNA 9612D (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office’s Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Thanks and Warmest Regards,
Xin Yu
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 17 August 2022 9:29 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SNA 9612 D DOA 13/8/2022 / VEHICLE IN

Dear Yan,

On behalf of Service Advisor:Kee Siang

Kindly advise on repair approval.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 16 August 2022 1:27 PM
To: 'Yan (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SNA 9612 D DOA 13/8/2022 / VEHICLE IN

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,
En Qi Lim
Claims Adminstrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
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From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 15 August 2022 2:48 PM
To: 'Claims' <claims@premiumauto.com.sg>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SNA 9612 D DOA 13/8/2022 / VEHICLE IN

Dear George,

Noted with thanks.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 15 August 2022 2:23 PM
To: sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN DAMAGE CLAIM FOR SNA 9612 D DOA 13/8/2022 / VEHICLE IN

Dear all,

Please register own policy claim for the above mentioned vehicle.

Attached is the GIA report for your reference.

We will send you the repair estimate once is available.

Video footage is available and uploaded in GIA report.

Kindly arrange for car survey on tomorrow @ 2pm onwards at 24 Benoi Sector.

Thank You.

Best regards,
George Wong
Claims advisor

PREMIUM AUTOMOBILES
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