

## Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Thursday, 11 August 2022 10:39 AM  
**To:** Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd); 'Admin A (admin-a@lkkauto.com)'; 'Admin-D (LKKAuto (admin-d@lkkauto.com))'; 'Mei Kwan (LKKAuto (Meikwan@lkkauto.com))'  
**Cc:** Yeo Poh Suan (Strides Automotive Services Pte Ltd); Kok Tuck Foo (Strides Automotive Services Pte Ltd); Koo Yew Chung (Strides Automotive Services Pte Ltd); Grace Ng Siu Ching (Strides Automotive Services Pte Ltd); Lim Wei Siong (Strides Automotive Services Pte Ltd); Tay Boon Chew (Strides Automotive Services Pte Ltd)  
**Subject:** RE: SHF193A - Survey (Ergo) - CDMPG22001604

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
Senior Executive, Claims

**ERGO Insurance Pte. Ltd.**

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**From:** Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>  
**Sent:** Thursday, 11 August 2022 8:37 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Cc:** Yeo Poh Suan (Strides Automotive Services Pte Ltd) <PohSuan.Yeo@strides.com.sg>; Kok Tuck Foo (Strides Automotive Services Pte Ltd) <TuckFoo.Kok@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) <SiuChing.Ng@strides.com.sg>; Lim Wei Siong (Strides Automotive Services Pte Ltd) <WeiSiong.Lim@strides.com.sg>; Tay Boon Chew (Strides Automotive Services Pte Ltd) <BoonChew.Tay@strides.com.sg>  
**Subject:** RE: SHF193A - Survey (Ergo)

Dear Sir /Mdm,

Kindly arrange to survey the vehicle **SHF193A** within 48 hours according to GIA guidelines, involving your insured **SLX4948X**

***\*Please arrange for LKK / VICOM to survey our taxi***

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | [bthaiyaln@smrt.com.sg](mailto:bthaiyaln@smrt.com.sg)



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