

Hsiao Tong (LKKAuto)

From: Stefan Lim <stefanlim70@yahoo.com>
Sent: Monday, 7 November 2022 5:35 PM
To: Hsiao Tong (LKKAuto)
Cc: Alphaeus
Subject: Re: ACCIDENT INVOLVING SFZ5246S(AIG) AND SMQ7753X AT/ ALONG AMBER ROAD X MARINE PARADE ROUNDABOUT ON 07/08/2022

Dear Hsiao Tong,

Thank you for your call earlier. Please find the link to my friend's shared drive. Please download the footage both front and rear cameras for your kind reference.

[Footage - Google Drive](#)



I have included my friend on this email as well.

If you have any further questions, please feel free to contact me.

Best regards
Stefan Lim

On Monday, November 7, 2022 at 04:28:00 PM GMT+8, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

LIM MENG YAW [By Email Only]

Driver: WONG CHOON HAU, ALPHAEUS

Dear Sir/Madam,

Our Ref: CC6/AIG22007811/Kga3

You Ref: SFZ5246S

ACCIDENT INVOLVING SFZ5246S(AIG) AND SMQ7753X AT/ ALONG AMBER ROAD X MARINE PARADE ROUNDABOUT ON 07/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from **SMQ7753X** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Kindly share us a copy of your car video footage for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

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